County Fiscal Year 2023 - 2024

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Quarter: Otr 1: Oct - Dec

Performance Measure Standard

Version #: 1

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

100 00%

External: Give a detailed explanation of the External reason for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.

Court/Case Type: Circuit Criminal Action Plan $10/01/22 \cdot 12/31/22 \quad 01/01/23 \cdot 03/31/23 \quad 04/01/23 \cdot 06/30/23 \quad 07/01/23 \cdot 09/30/23 \quad 10/01/23 \cdot 12/31/23 \quad 01/01/24 \cdot 03/31/24 \quad 04/01/24 \cdot 06/30/24 \quad 07/01/24 \cdot 09/30/24 \quad 07/01/24 \cdot 09/01/24 \cdot 09/30/24 \quad 07/01/24 \cdot 09/30/24 \quad 07/01/24 \cdot 09/30/24 \quad 07/01/24 \cdot 09/30/24 \quad 07/01/24$ Reason Code **Actions to Improve** RPE 12/31/22 Continued Transmission to Collection Agencies Qtr 1 Otr 2 Otr 3 Otr 4 Otr 5 CGE CQ1- C = Cumulative Collections 436,869.00 \$ 484,109.00 \$ 509,776.00 \$ 552,460.00 \$ 583,645.00 External A = Amount Assessed 11,478,121.00 \$ 11,454,655.00 \$ 11,424,591.00 \$ 11,417,699.00 \$ 11,410,917.00 CR = Collection Rate 5.11% 3.81% 4.23% 4 46% 4 84% RPE 03/31/23 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 CGE CQ2-C = Cumulative Collections 553,470.00 \$ 607,639.00 \$ 632,895.00 \$ 678,299.00 A = Amount Assessed 10,260,170.00 \$ 10,241,251.00 \$ 10,221,274.00 \$ 10,215,183.00 CR = Collection Rate 6 64% 6.19% 100.00% RPE 06/30/23 Otr 1 Otr 2 Otr 3 Otr 4 Otr 5 CGE CQ3- C = Cumulative Collections 421.319.00 329,490,00 \$ 380,208,00 \$ 24 A = Amount Assessed 9,164,965.00 \$ 9,144,690.00 \$ 9,138,905.00 CR = Collection Rate 3.60% 4.16% 4.61% 100.00% 100.00% RPE 09/30/23 Qtr 3 Qtr 4 Qtr 1 Otr 2 Qtr 5 CGE CQ4- C = Cumulative Collections 586,466.00 \$ 663,853.00 24 A = Amount Assessed 8.348.132.00 \$ 8 308 549 00 CR = Collection Rate 7.03% 7.99% 100.00% 100.00% 100.00% RPE 12/31/23 Otr 1 Otr 2 Qtr 3 Otr 4 C = Cumulative Collections 579,430.00 CGE CO1-25 A = Amount Assessed 9,184,407.00 CR = Collection Rate Additional Notes Related to Collection Issues 6.31% 100.00% 100.00% 100.00% RPE 03/31/24 10/01/23 - 12/31/23 Qtr 1 Otr 3 Qtr 2 CGE CQ2- C = Cumulative Collections 25 A = Amount Assessed 100.00% 01/01/24 - 03/31/24 CR = Collection Rate 100.00% 100.00% RPE 06/30/24 Otr 1 Otr 2 C = Cumulative Collections CGE CQ3-25 A = Amount Assessed 04/01/24 - 06/30/24 CR = Collection Rate 100.00% 100.00% RPE 09/30/24 Qtr 1 CGE CQ4-C = Cumulative Collections 07/01/24 - 09/30/24 25 A = Amount Assessed

CR = Collection Rate

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1. Action Plan: If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2. Additional Notes Related to Collection Issues; include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - a. Cumulative Collection amount has Decreased from the previous quarter in the same Control Group (font color for amount will change to RED)
 - b. The Amount Assessed Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.
- 4. This report form worksheet should be completed and returned in this report form workbook to reports@ficcoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

County: Hillsborough

Court/Case Type: Drug Trafficking

C = Cumulative Collections

A = Amount Assessed

CR = Collection Rate

RPE 12/31/23

CGE CQ1- C = Cumulative Collections

CGE CO4-

24

25

Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com

County Fiscal Year 2023 - 2024

Report for the Quarter of: Otr 1: Oct - Dec Version #:



Updated: 01/05/2024

Collection \$

100.00%

Assessment \$

100.00% Adj. Circuit Criminal Rate

NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case ollection rates and mirrors the efforts within the FCCC Collections and Assessment report.

Qtr 4

100.00%

Adjusted Circuit Criminal Rate 10/01/22 - 12/31/22 01/01/23 - 03/31/23 04/01/23 - 06/30/23 07/01/23 - 09/30/23 10/01/23 - 12/31/23 01/01/24 - 03/31/24 04/01/24 - 06/30/24 07/01/24 - 09/30/24 This is the percent of collections for Circuit Criminal if Drug Trafficking Cases had not been included: RPE 12/31/22 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 CGE CO1- C = Cumulative Collections 224.00 \$ 244.00 \$ 293.00 \$ 3,340.00 \$ 4.122.00 Collection \$ 579,523.00 A = Amount Assessed 6,659,982.00 \$ 6,659,632.00 \$ 6,659,432.00 \$ 6,659,432.00 \$ 6,659,282.00 Assessment \$ 4.751.635.00 CR = Collection Rate 0.00% 0.00% 0.00% 0.05% 0.06% Adi. Circuit Criminal Rate 12.20% RPE 03/31/23 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 CGE CQ2- C = Cumulative Collections 734.00 \$ 863.00 \$ 863.00 \$ 1.474.00 \$ Collection \$ 24 A = Amount Assessed 3.810.325.00 \$ 3.810.025.00 \$ 3.809.675.00 \$ 3.809.624.00 Assessment \$ CR = Collection Rate 0.02% 0.02% 0.02% 0.04% 100.00% Adj. Circuit Criminal Rate 100.00% RPE 06/30/23 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Otr 5 C = Cumulative Collections 524.00 \$ 1,892.00 \$ 2,073.00 CGE CQ3-Collection \$ A = Amount Assessed 4,893,640.00 \$ 4,894,290.00 \$ 4,893,590.00 Assessment \$ Adi. Circuit Criminal Rate CR = Collection Rate 0.01% 0.04% 0.04% 100.00% 100.00% 100.00% RPE 09/30/23 Otr 1 Otr 2 Qtr 3 Otr 4 Otr 5

222.00 \$

0.01%

4,196,248.00 \$

25	A = Amount Assessed
CR	= Collection Rate
	RPE 03/31/24
0	C = Cumulative Collections
Α=	= Amount Assessed
CR	= Collection Rate
	RPE 06/30/24
C =	Cumulative Collections
A =	Amount Assessed
CR =	Collection Rate
RPE	09/30/24
C = Cum	ulative Collections

A = Amount Assessed CR = Collection Rate

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

370.00

0.01%

269.00

100.00%

Qtr 2

100.00%

Qtr 3

4,195,748.00

Qtr 1

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.
- 2. Additional Notes Related to Collection Issues: No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
 - a. Cumulative Collection amount should NOT Decrease from the previous quarter in the same Control Group (font color for amount will change to RED)
 - b. The Amount Assessed Adjusted should NOT Increase from the previous quarter in the same Control Group (font color for amount will change to RED)

County Fiscal Year 2023 - 2024

Court/Case Type: County Criminal

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

40%

Version #: 1

CCOC Form Version 2 Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

External: Give a detailed explanation of the External reason for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved. Performance Measure Standard:

March Marc												Action Plan
CGC Colorative Colorations Substitution Sub			10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
A - A - A - A - A - A - A - A - A - A		RPE 12/31/22	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CR Collection Rate 28.118 8.2.01 4.3.018 4.0.018 47.118 47.	CGE CQ1-	C = Cumulative Collections	\$ 315,313.00	\$ 403,965.00	\$ 462,324.00	\$ 483,545.00	\$ 493,608.00					
## 60/31/24 PER 1/31/25 PE	24	A = Amount Assessed	\$ 1,106,089.00	\$ 1,055,733.00	\$ 1,051,688.00	\$ 1,050,038.00	\$ 1,047,804.00					
California A - Amount Assessed S 393,380,00 S 137,8076,00 S 1,174,090,00		CR = Collection Rate	28.51%	38.26%	43.96%	46.05%	47.11%					
A				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
Circle Collection Rate 20,14% 36,72% 40,54% 42,95% 100,00% RPE 66/30/23 RPE 66/3	CGE CQ2-	C = Cumulative Collections		\$ 359,360.00	\$ 432,627.00	\$ 475,011.00	\$ 500,374.00					
RPE 09/30/23 Qtr 1	24	A = Amount Assessed		\$ 1,233,197.00	\$ 1,178,076.00	\$ 1,171,620.00	\$ 1,165,127.00					
Cac Cog.		CR = Collection Rate		29.14%	36.72%	40.54%	42.95%	100.00%				
## A = Amount Assessed S		RPE 06/30/23			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
RPC 90/30/23 CGE CQ4 A - Amount Assessed CR - Collection Rate CGE CQ2 CGE CQ4 A - Amount Assessed CR - Collections A - Amount Assessed CR - Collection Rate CR - Collections A - Amount Assessed CR - Collection Rate CR	-	C = Cumulative Collections			\$ 366,334.00	\$ 445,280.00	\$ 492,279.00					
RPE 09/30/23	24	A = Amount Assessed			\$ 1,292,240.00	\$ 1,248,422.00	\$ 1,242,846.00					
CGE CQ4		CR = Collection Rate			28.35%	35.67%	39.61%	100.00%	100.00%			
A = Amount Assessed S 1,261,207.00 S 1,201,033.00						Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
RF 2 21 21 22 21 23 23 24 24 24 24 24 24	CGE CQ4-	C = Cumulative Collections				\$ 349,380.00	\$ 412,348.00					
RPE 12/31/23	24	A = Amount Assessed				\$ 1,261,207.00	\$ 1,201,033.00					
CGE CQ1		CR = Collection Rate				27.70%	34.33%	100.00%	100.00%	100.00%		
A = Amount Assessed \$ 1,219,453.00 100.00% 100.00% Additional Notes Related to Collection Issues							Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CR = Collection Rate 28.2% 100.0% 100.00% 100.00% Additional Notes Related to Collection Issues	CGE CQ1-	C = Cumulative Collections					\$ 344,124.00					
RPE 03/31/24	25	A = Amount Assessed					\$ 1,219,453.00					
CGE CQ2- 25		CR = Collection Rate					28.22%	100.00%	100.00%	100.00%	Additional	Notes Related to Collection Issues
25		RPE 03/31/24						Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ4 25 A Amount Assessed CGE CQ4 26 CQ4 27 A Amount Assessed CGE CQ4 28 A Amount Assessed CGE CQ4 29 A Amount Assessed CGE CQ4 20 A A Amount Assessed	CGE CQ2-	C = Cumulative Collections										
RPE 06/30/24 CGE CQ3- 25	25	A = Amount Assessed										
CGE CQ3-25 C = Cumulative Collections 04/01/24 · 06/30/24 A = Amount Assessed 100.00% 100.00% CGE CQ4-25 C = Cumulative Collections Qtr 1 A = Amount Assessed 07/01/24 · 09/30/24		CR = Collection Rate						100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
25 A = Amount Assessed CR = Collection Rate RPE 09/30/24 CGE CQ4 CS = Cumulative Collections A = Amount Assessed									Qtr 1	Qtr 2		
CR = Collection Rate 100.00% 100.00% 100.00%	CGE CQ3-	C = Cumulative Collections										
RPE 09/30/24 CGE CQ4- 25	25	A = Amount Assessed									04/01/24 - 06/30/	24
CGE CQ4		CR = Collection Rate							100.00%	100.00%		
25 A = Amount Assessed										Qtr 1		
25 A = Amount Assessed	CGE CQ4-	C = Cumulative Collections									07/01/24 - 09/30/	24
CR = Collection Rate 100.00%												
		CR = Collection Rate								100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the

Adjustments to Assessments: The amount assessed in a given assessment control group Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

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Court/Case Type: Juvenile Delinquency

County Fiscal Year 2023 - 2024

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

Version #:

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.

External: Give a detailed explanation of the External reason for missing standard.

Performance Measure Standard:

											Action Plan
		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					No Collection Methods Available
CGE CQ1-	C = Cumulative Collections	\$ 1,113.00	\$ 1,820.00	\$ 2,773.00	\$ 3,329.00	\$ 3,761.00				External	
24	A = Amount Assessed	\$ 56,891.00	\$ 52,926.00	\$ 52,276.00	\$ 51,511.00	\$ 51,011.00				External	
	CR = Collection Rate	1.96%	3.44%	5.30%	6.46%	7.37%					
	RPE 03/31/23		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
OGL OQL	C = Cumulative Collections		\$ 1,337.00	\$ 2,502.00	\$ 2,880.00	\$ 3,418.00					
24	A = Amount Assessed		\$ 56,024.00	\$ 52,874.00	\$ 51,824.00	\$ 51,424.00					
	CR = Collection Rate		2.39%	4.73%	5.56%	6.65%	100.00%				
	RPE 06/30/23			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE CQ3-	C = Cumulative Collections			\$ 1,490.00	\$ 2,019.00	\$ 2,819.00					
24	A = Amount Assessed			\$ 48,349.00	\$ 44,469.00	\$ 43,769.00					
	CR = Collection Rate			3.08%	4.54%	6.44%	100.00%	100.00%			
	RPE 09/30/23				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE CQ4-	C = Cumulative Collections				\$ 801.00	\$ 1,473.00					
24	A = Amount Assessed				\$ 69,164.00	\$ 60,634.00					
	CR = Collection Rate				1.16%	2.43%	100.00%	100.00%	100.00%		
	RPE 12/31/23					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE CQ1-	C = Cumulative Collections					\$ 1,363.00					
25	A = Amount Assessed					\$ 59,555.00					
	CR = Collection Rate					2.29%	100.00%	100.00%	100.00%	Additiona	l Notes Related to Collection Issues
	RPE 03/31/24						Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ2-	C = Cumulative Collections										
25	A = Amount Assessed										
	CR = Collection Rate						100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24							Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections										
25	A = Amount Assessed									04/01/24 - 06/30/	24
	CR = Collection Rate							100.00%	100.00%		
	RPE 09/30/24								Qtr 1		
CGE CQ4-	C = Cumulative Collections									07/01/24 - 09/30/	24
25	A = Amount Assessed										
	CR = Collection Rate								100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

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 - b. The Amount Assessed Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
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County Fiscal Year 2023 - 2024

Court/Case Type: Criminal Traffic

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

Version #:

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved. External: Give a detailed explanation of the External reason for missing standard.

Performance Measure Standard:

																Action Plan
		10/01	L/22 - 12/31/22	01/01/	/23 - 03/31/23	04/01/23	3 - 06/30/23	07/01,	/23 - 09/30/23	10/01/23 - 12/3	1/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22		Qtr 1		Qtr 2	Q	tr 3		Qtr 4	Qtr 5						
CGE CQ1-	C = Cumulative Collections	\$	983,059.00	\$	1,218,183.00	\$ 1,	367,021.00	\$	1,479,443.00	\$ 1,525,53	6.00					
24	A = Amount Assessed	\$	1,974,464.00	\$	1,958,377.00	\$ 1,9	948,467.00	\$	1,944,934.00	\$ 1,942,50	6.00					
	CR = Collection Rate		49.79%		62.20%		70.16%		76.07%	7	3.53%					
	RPE 03/31/23				Qtr 1	Q	tr 2		Qtr 3	Qtr 4		Qtr 5				
CGE CQ2-	C = Cumulative Collections			\$	1,063,115.00	\$ 1,	358,948.00	\$	1,536,264.00	\$ 1,658,0	0.00					
24	A = Amount Assessed			\$	2,199,294.00	\$ 2,	182,929.00	\$	2,175,215.00	\$ 2,170,14	0.00					
	CR = Collection Rate				48.34%		62.25%		70.63%	7	6.40%	100.00%				
	RPE 06/30/23					Q)tr 1		Qtr 2	Qtr 3		Qtr 4	Qtr 5			
CGE CQ3-	C = Cumulative Collections					\$ 1,	039,175.00	\$	1,300,630.00	\$ 1,489,42	7.00					
24	A = Amount Assessed					\$ 2,	129,456.00	\$	2,120,995.00	\$ 2,114,30	6.00					
	CR = Collection Rate						48.80%		61.32%	7).45%	100.00%	100.00%			
	RPE 09/30/23								Qtr 1	Qtr 2		Qtr 3	Qtr 4	Qtr 5		
CGE CQ4-	C = Cumulative Collections							\$	956,711.00	\$ 1,180,49	3.00					
24	A = Amount Assessed							\$	1,975,580.00	\$ 1,960,4	0.00					
	CR = Collection Rate								48.43%	6).22%	100.00%	100.00%	100.00%		
	RPE 12/31/23									Qtr 1		Qtr 2	Qtr 3	Qtr 4		
CGE CQ1-	C = Cumulative Collections								\$	\$ 1,058,92	2.00					
25	A = Amount Assessed									\$ 2,052,66	9.00					
	CR = Collection Rate									5	59%	100.00%	100.00%	100.00%	Additional	Notes Related to Collection Issues
	RPE 03/31/24											Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ2-	C = Cumulative Collections															
25	A = Amount Assessed															
	CR = Collection Rate											100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24												Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections															
25	A = Amount Assessed														04/01/24 - 06/30/	24
	CR = Collection Rate												100.00%	100.00%		
	RPE 09/30/24													Qtr 1		
CGE CQ4-	C = Cumulative Collections														07/01/24 - 09/30/	24
25	A = Amount Assessed															
	CR = Collection Rate													100.00%		

Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

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County Fiscal Year 2023 - 2024

Court/Case Type: Circuit Civil

County:	Hillsborough
Contact:	Angela Gary-Austin
Mail Address:	gary@hillsclerk.com

Report for the Quarter of: Qtr 1: Oct - Dec

Version #: 1

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved. External: Give a detailed explanation of the External reason for missing standard.

Performance Measure Standard:

														Action Plan
		10/0	1/22 - 12/31/22	01/01/23 - 03/31	L/23	04/01/23 - 06/30/23	07/0	01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22		Qtr 1	Qtr 2		Qtr 3		Qtr 4	Qtr 5					
CGE CQ1-	C = Cumulative Collections	\$	1,281,699.00	\$ 1,288,739	9.00	\$ 1,289,384.00	\$	1,289,559.00	\$ 1,289,559.00					
24	A = Amount Assessed	\$	1,300,542.00	\$ 1,299,637	7.00	\$ 1,299,637.00	\$	1,299,637.00	\$ 1,299,637.00					
	CR = Collection Rate		98.55%	99	.16%	99.21%		99.22%	99.22%					
	RPE 03/31/23			Qtr 1		Qtr 2		Qtr 3	Qtr 4	Qtr 5				
CGE CQ2-	C = Cumulative Collections			\$ 5,170,123	3.00	\$ 5,173,210.00	\$	5,174,329.00	\$ 5,174,329.00					
24	A = Amount Assessed			\$ 5,215,795	5.00	\$ 5,201,565.00	\$	5,200,722.00	\$ 5,199,882.00					
	CR = Collection Rate			99	.12%	99.45%		99.49%	99.51%	100.00%				
	RPE 06/30/23					Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE CQ3-	C = Cumulative Collections					\$ 1,468,747.00	\$	1,475,899.00	\$ 1,476,394.00					
24	A = Amount Assessed					\$ 1,486,524.00	\$	1,485,928.00	\$ 1,486,298.00					
	CR = Collection Rate					98.80%		99.33%	99.33%	100.00%	100.00%			
	RPE 09/30/23							Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE CQ4-	C = Cumulative Collections						\$	1,455,391.00	\$ 1,469,842.00					
24	A = Amount Assessed						\$	1,497,448.00	\$ 1,496,446.00					
	CR = Collection Rate							97.19%	98.229	100.00%	100.00%	100.00%		
	RPE 12/31/23								Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE CQ1-	C = Cumulative Collections								\$ 1,096,560.00					
25	A = Amount Assessed								\$ 1,131,534.00					
	CR = Collection Rate								96.919	100.00%	100.00%	100.00%	Additional	Notes Related to Collection Issues
	RPE 03/31/24									Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ2-	C = Cumulative Collections													
25	A = Amount Assessed													
	CR = Collection Rate									100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24										Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections													
25	A = Amount Assessed												04/01/24 - 06/30/	24
	CR = Collection Rate										100.00%	100.00%		
	RPE 09/30/24											Qtr 1		
CGE CQ4-	C = Cumulative Collections												07/01/24 - 09/30/	24
25	A = Amount Assessed													
	CR = Collection Rate											100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the

Adjustments to Assessments: The amount assessed in a given assessment control group Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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County Fiscal Year 2023 - 2024

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

Version #:

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.

External: Give a detailed explanation of the External reason for missing standard.

Court/Case Type: County Civil Performance Measure Standard:

											Action Plan
		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE CQ1-	C = Cumulative Collections	\$ 4,971,077.00 \$	4,981,486.00	\$ 4,981,726.00	\$ 4,981,891.00	4,981,891.00					
24	A = Amount Assessed	\$ 5,048,743.00 \$	5,047,438.00	\$ 5,047,438.00	\$ 5,047,193.00	5,047,193.00					
	CR = Collection Rate	98.46%	98.69%	98.70%	98.71%	98.71%					
	RPE 03/31/23		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE CQ2-	C = Cumulative Collections	\$	7,920,874.00	\$ 7,867,574.00	\$ 7,867,632.00	7,867,632.00					
24	A = Amount Assessed	\$	7,971,451.00	\$ 7,896,872.00	\$ 7,896,862.00	7,896,677.00					
	CR = Collection Rate		99.37%	99.63%	99.63%	99.63%	100.00%				
	RPE 06/30/23			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE CQ3-	C = Cumulative Collections			\$ 4,671,735.00	\$ 4,681,069.00	4,681,109.00					
24	A = Amount Assessed			\$ 4,698,709.00	\$ 4,698,224.00	4,698,196.00					
	CR = Collection Rate			99.43%	99.63%	99.64%	100.00%	100.00%			
	RPE 09/30/23				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE CQ4-	C = Cumulative Collections				\$ 4,012,430.00	4,021,245.00					
24	A = Amount Assessed				\$ 4,045,071.00	4,043,796.00					
	CR = Collection Rate				99.19%	99.44%	100.00%	100.00%	100.00%		
	RPE 12/31/23					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE CQ1-	C = Cumulative Collections				\$	3,782,738.00					
25	A = Amount Assessed				4	3,828,443.00					
	CR = Collection Rate					98.81%	100.00%	100.00%	100.00%	Additional	Notes Related to Collection Issues
	RPE 03/31/24						Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ2-	C = Cumulative Collections										
25	A = Amount Assessed										
	CR = Collection Rate						100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24							Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections										
25	A = Amount Assessed									04/01/24 - 06/30/	24
	CR = Collection Rate							100.00%	100.00%		
	RPE 09/30/24								Qtr 1		
CGE CQ4-	C = Cumulative Collections									07/01/24 - 09/30/	24
25	A = Amount Assessed										
	CR = Collection Rate								100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the

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County Fiscal Year 2023 - 2024



County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

Version #:

Updated: 01/05/2024

External: Give a detailed explanation of the External reason for missing standard.

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.

Court/Case Type: Probate Performance Measure Standard: 95%

											Action Plan
		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE CQ1-	C = Cumulative Collections	\$ 349,316.00	\$ 350,699.00	\$ 350,699.00	\$ 351,038.00	\$ 351,038.00					
24	A = Amount Assessed	\$ 358,498.00	\$ 356,789.00	\$ 356,789.00	\$ 356,789.00	\$ 356,789.00					
	CR = Collection Rate	97.44%	98.29%	98.29%	98.39%	98.39%					
	RPE 03/31/23		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE CQ2-	C = Cumulative Collections		\$ 395,300.00	\$ 396,014.00	\$ 396,645.00	\$ 396,975.00					
24	A = Amount Assessed		\$ 406,736.00	\$ 405,141.00	\$ 405,141.00	\$ 405,306.00					
	CR = Collection Rate		97.19%	97.75%	97.90%	97.94%	100.00%				
	RPE 06/30/23			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
GE CQ3-	C = Cumulative Collections			\$ 381,904.00	\$ 383,445.00	\$ 383,445.00					
24	A = Amount Assessed			\$ 392,277.00	\$ 389,934.00	\$ 389,594.00					
	CR = Collection Rate			97.36%	98.34%	98.42%	100.00%	100.00%			
	RPE 09/30/23				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
GE CQ4-	C = Cumulative Collections				\$ 346,546.00	\$ 347,007.00					
24	A = Amount Assessed				\$ 360,038.00	\$ 358,163.00					
	CR = Collection Rate				96.25%	96.89%	100.00%	100.00%	100.00%		
	RPE 12/31/23					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
GE CQ1-	C = Cumulative Collections					\$ 369,724.00					
25	A = Amount Assessed					\$ 381,146.00					
	CR = Collection Rate					97.00%	100.00%	100.00%	100.00%	Additional	Notes Related to Collection Issues
	RPE 03/31/24						Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
GE CQ2-	C = Cumulative Collections										
25	A = Amount Assessed										
	CR = Collection Rate						100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24							Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections										
25	A = Amount Assessed									04/01/24 - 06/30/	24
	CR = Collection Rate							100.00%	100.00%		
	RPE 09/30/24								Qtr 1		
GE CQ4-	C = Cumulative Collections									07/01/24 - 09/30/	24
25	A = Amount Assessed										
	CR = Collection Rate								100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

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County Fiscal Year 2023 - 2024



County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Performance Measure Standard:

Version #: 1

Updated: 01/05/2024

External: Give a detailed explanation of the External reason for missing standard.

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

100 00%

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.

Court/Case Type: Family Action Plan $10/01/22 \cdot 12/31/22 \quad 01/01/23 \cdot 03/31/23 \quad 04/01/23 \cdot 06/30/23 \quad 07/01/23 \cdot 09/30/23 \quad 10/01/23 \cdot 12/31/23 \quad 01/01/24 \cdot 03/31/24 \quad 04/01/24 \cdot 06/30/24 \quad 07/01/24 \cdot 09/30/24 \quad 07/01/24 \cdot 09/01/24 \cdot 09/01/24$ Reason Code Actions to Improve RPE 12/31/22 Qtr 2 Qtr 1 Otr 3 Otr 4 Otr 5 CGE CQ1- C = Cumulative Collections 695,292.00 \$ 700,492.00 \$ 700,187.00 \$ 699,870.00 \$ 700,193.00 A = Amount Assessed 736,555.00 \$ 732,265.00 \$ 731,572.00 \$ 731,144.00 \$ 731.134.00 CR = Collection Rate 94 40% 95.66% 95.71% 95.72% 95.77% RPE 03/31/23 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 CGE CQ2-C = Cumulative Collections 710,820.00 \$ 717,915.00 \$ 717,986.00 \$ 717,996.00 A = Amount Assessed 757,659.00 \$ 742,388.00 \$ 740,537.00 \$ 740,537.00 CR = Collection Rate 93.82% 96 96% 96.70% 96 95% 100.00% RPE 06/30/23 Otr 1 Otr 2 Otr 3 Otr 4 Otr 5 CGE CQ3- C = Cumulative Collections 726.781.00 \$ 730.351.00 \$ 731,466.00 24 A = Amount Assessed 764,421.00 \$ 756,815.00 \$ 755,587.00 CR = Collection Rate 95.08% 96.50% 96.81% 100.00% 100.00% RPE 09/30/23 Qtr 3 Qtr 4 Qtr 1 Qtr 2 Qtr 5 CGE CQ4- C = Cumulative Collections 686,492.00 \$ 690,104.00 24 A = Amount Assessed 723.790.00 \$ 719.827.00 CR = Collection Rate 94 85% 95.87% 100.00% 100.00% 100.00% RPE 12/31/23 Qtr 1 Otr 2 Qtr 3 Otr 4 C = Cumulative Collections 613,279.00 CGE CO1-25 A = Amount Assessed 656,817.00 CR = Collection Rate Additional Notes Related to Collection Issues 93.37% 100.00% 100.00% 100.00% RPE 03/31/24 10/01/23 - 12/31/23 Qtr 1 Otr 3 Qtr 2 CGE CQ2- C = Cumulative Collections 25 A = Amount Assessed 100.00% 01/01/24 - 03/31/24 CR = Collection Rate 100.00% 100.00% RPE 06/30/24 Otr 1 Otr 2 C = Cumulative Collections CGE CQ3-25 A = Amount Assessed 04/01/24 - 06/30/24 CR = Collection Rate 100.00% 100.00% RPE 09/30/24 Qtr 1 CGE CQ4-C = Cumulative Collections 07/01/24 - 09/30/24 25 A = Amount Assessed

CR = Collection Rate

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County Fiscal Year 2023 - 2024

Court/Case Type: Civil Traffic

County: Hillsborough Contact: Angela Gary-Austin E-Mail Address: gary@hillsclerk.com Report for the Quarter of: Qtr 1: Oct - Dec

Version #:

Updated: 01/05/2024

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.

External: Give a detailed explanation of the External reason for missing standard.

Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved. Performance Measure Standard:

											Action Plan
		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Actions to Improve
	RPE 12/31/22	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Continued Transmission to Collection Agencies
CGE CQ1-	C = Cumulative Collections	\$ 1,544,028.00	\$ 2,528,948.00	\$ 2,869,701.00	\$ 3,034,517.00	\$ 3,106,210.00				External	
24	A = Amount Assessed	\$ 4,954,892.00	\$ 4,034,326.00	\$ 3,875,211.00	\$ 3,837,567.00	\$ 3,822,321.00				External	
	CR = Collection Rate	31.16%	62.69%	74.05%	79.07%	81.27%					
	RPE 03/31/23		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE CQ2-	C = Cumulative Collections		\$ 1,919,945.00	\$ 3,324,808.00	\$ 3,826,446.00	\$ 4,054,052.00					
24	A = Amount Assessed		\$ 6,830,673.00	\$ 5,672,454.00	\$ 5,376,051.00	\$ 5,301,332.00					
	CR = Collection Rate		28.11%	58.61%	71.18%	76.47%	100.00%				
	RPE 06/30/23			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE CQ3-	C = Cumulative Collections			\$ 2,128,938.00	\$ 3,603,376.00	\$ 4,106,148.00					
24	A = Amount Assessed			\$ 7,633,399.00	\$ 6,320,785.00	\$ 5,917,323.00					
	CR = Collection Rate			27.89%	57.01%	69.39%	100.00%	100.00%			
	RPE 09/30/23				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE CQ4-	C = Cumulative Collections				\$ 1,698,230.00	\$ 2,956,584.00					
24	A = Amount Assessed				\$ 6,552,361.00	\$ 5,421,457.00					
	CR = Collection Rate				25.92%	54.53%	100.00%	100.00%	100.00%		
	RPE 12/31/23					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE CQ1-	C = Cumulative Collections					\$ 1,765,631.00					
25	A = Amount Assessed					\$ 6,959,429.00					
	CR = Collection Rate					25.37%	100.00%	100.00%	100.00%	Additiona	l Notes Related to Collection Issues
	RPE 03/31/24						Qtr 1	Qtr 2	Qtr 3	10/01/23 - 12/31/	23
CGE CQ2-	C = Cumulative Collections										
25	A = Amount Assessed										
	CR = Collection Rate						100.00%	100.00%	100.00%	01/01/24 - 03/31/	24
	RPE 06/30/24							Qtr 1	Qtr 2		
CGE CQ3-	C = Cumulative Collections										
25	A = Amount Assessed									04/01/24 - 06/30/	24
	CR = Collection Rate							100.00%	100.00%		
	RPE 09/30/24								Qtr 1		
CGE CQ4-	C = Cumulative Collections									07/01/24 - 09/30/	24
25	A = Amount Assessed										
	CR = Collection Rate								100.00%		
-											

Business Rules quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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