

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending:

September 2015

Version #:

1

County:

Hillsborough

Contact Person:

Douglas Bakke

Telephone #:

813-307-7014

Court/Case Type:

Circuit Criminal

Performance Measure Standard:

9%

Email:

bakke@hillsclerk.com

										Action Plan	
Control Groups	10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve	
CGE CQ1-15	RPE 12/31/13									Incarcerations	Continued dunning notice and collection agency process
	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5										
	C = Cumulative Collections \$40,830.35 \$91,854.13 \$182,238.00 \$229,469.00 \$271,868.00										
	A = Amount Assessed - Adjusted \$13,402,271.35 \$13,385,834.94 \$13,879,936.00 \$13,877,493.00 \$13,870,129.00										
CR = Collection Rate 0.30% 0.69% 1.31% 1.65% 1.96%											
CGE CQ2-15	RPE 03/31/14									Incarcerations	Continued dunning notice and collection agency process
	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5										
	C = Cumulative Collections \$44,523.35 \$141,750.00 \$193,092.00 \$264,715.00 \$326,638.00										
	A = Amount Assessed - Adjusted \$7,830,486.14 \$8,212,325.00 \$8,203,429.00 \$8,193,877.00 \$8,188,577.00										
CR = Collection Rate 0.57% 1.73% 2.35% 3.23% 3.99%											
CGE CQ3-15	RPE 06/30/14									Incarcerations	Continued dunning notice and collection agency process
	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5										
	C = Cumulative Collections \$226,900.00 \$283,733.00 \$339,748.00 \$393,606.00 \$424,526.00										
	A = Amount Assessed - Adjusted \$4,892,352.00 \$4,864,870.00 \$4,864,870.00 \$4,858,310.00 \$4,854,953.00										
CR = Collection Rate 4.64% 5.83% 6.98% 8.10% 8.74%											
CGE CQ4-15	RPE 09/30/14									Incarcerations	Continued dunning notice and collection agency process
	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5										
	C = Cumulative Collections \$177,012.00 \$254,295.00 \$326,705.00 \$390,617.00 \$438,356.00										
	A = Amount Assessed - Adjusted \$33,114,673.00 \$33,091,690.00 \$33,085,999.00 \$33,084,139.00 \$33,080,000.00										
CR = Collection Rate 0.53% 0.77% 0.99% 1.18% 1.33%											
CGE CQ1-16	RPE 12/31/14										
	Qtr 1 Qtr 2 Qtr 3 Qtr 4										
	C = Cumulative Collections \$264,011.00 \$366,247.00 \$437,920.00 \$494,085.00										
	A = Amount Assessed - Adjusted \$13,771,796.00 \$13,754,279.00 \$13,747,704.00 \$13,735,676.00										
CR = Collection Rate 1.92% 2.66% 3.19% 3.60%											
CGE CQ2-16	RPE 03/31/15									Additional Notes Related to Collection Issues	
	Qtr 1 Qtr 2 Qtr 3										
	C = Cumulative Collections \$239,252.00 \$287,843.00 \$342,947.00										
	A = Amount Assessed - Adjusted \$7,290,929.00 \$7,254,893.00 \$7,245,182.00										
CR = Collection Rate 3.28% 3.97% 4.73%											
CGE CQ3-16	RPE 06/30/15										
	Qtr 1 Qtr 2										
	C = Cumulative Collections \$250,769.00 \$341,681.00										
	A = Amount Assessed - Adjusted \$15,079,085.00 \$15,061,458.00										
CR = Collection Rate 1.66% 2.27%											
CGE CQ4-16	RPE 09/30/15										
	Qtr 1										
	C = Cumulative Collections \$337,111.00										
	A = Amount Assessed - Adjusted \$6,717,127.00										
CR = Collection Rate 5.02%											

NOTES:

Business Rules

- 1.) Assessment amount is adjusted each quarter based on business rules within the control group, it is based on the amount that was originally assessed in the first quarter.
- 2.) Quarter 5 Action Plan Note: If Collection Rate is below Standard (highlighted in red), please include a "Reason Code" and "Current Action to Improve". These comments will automatically feed the "Action Plan" tab.
- 3.) Additional Notes: Please include additional information to explain either of the following conditions that are not consistent with the Collection Report Business Rules. (These dollars will result in a red font):
 - a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group
 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015

Version #: 1

County: Hillsborough

Circuit Criminal Drug Cases -- Not included in Corrective Action Plan

Court/Case Type: Circuit Criminal Drug Cases

Note: The Collection and Amount Assessed are subsets of the entire dollars posted in the Circuit Criminal Court Division tab . This break-out is in response to CCOC Executive Council direction to isolate criminal drug case collection rates.

Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15		
CGE CQ1-15	RPE 12/31/13 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
		N/A	N/A	N/A	N/A	N/A					
CGE CQ2-15	RPE 03/31/14 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
			N/A	N/A	N/A	N/A	N/A				
CGE CQ3-15	RPE 06/30/14 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
				N/A	N/A	N/A	N/A	N/A			
CGE CQ4-15	RPE 09/30/14 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
					N/A	N/A	N/A	N/A	N/A		
CGE CQ1-16	RPE 12/31/14 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate					Qtr 1	Qtr 2	Qtr 3	Qtr 4	CGE CQ1-16	\$0.00
						\$173.56	\$1,468.67	\$653.84	\$572.19		\$0.00
						\$9,996,033.00	\$9,996,033.00	\$9,996,033.00	\$9,996,033.00	\$9,996,033.00	100.00%
						0.00%	0.01%	0.01%	0.01%		
CGE CQ2-16	RPE 03/31/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate						Qtr 1	Qtr 2	Qtr 3	CGE CQ2-16	\$0.00
							\$168.26	\$515.46	\$215.48		\$0.00
							\$4,554,894.00	\$4,554,894.00	\$4,554,894.00	\$4,554,894.00	100.00%
							0.00%	0.01%	0.00%		
CGE CQ3-16	RPE 06/30/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate							Qtr 1	Qtr 2	CGE CQ3-16	\$0.00
								\$76.92	\$10,980.77		\$0.00
								\$11,083,957.00	\$11,083,957.00	\$11,083,957.00	100.00%
								0.00%	0.10%		
CGE CQ4-16	RPE 09/30/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate								Qtr 1	CGE CQ4-16	\$254,295.00
									\$278.86		\$33,091,690.00
									\$3,850,168.00	\$3,850,168.00	100.00%
									0.01%		

Note: Calculating the % of Circuit Criminal Collections that are net of Criminal Drug assessments will begin with the 1st quarterly assessment: CGE CQ1-16 reflected in the table below.

NOTES:

Business Rules

- Assessment amount is adjusted each quarter based on business rules within the control group, it is based on the amount that was originally assessed in the first quarter.
- Quarter 5 Action Plan Note: If Collection Rate is below Standard (highlighted in red), please include a "Reason Code" and "Current Action to Improve". These comments will automatically feed the "Action Plan" tab.
- Additional Notes: Please include additional information to explain either of the following conditions that are not consistent with the Collection Report Business Rules. (These dollars will result in a red font):
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015
Version #: 1
County: Hillsborough

Court/Case Type: County Criminal Performance Measure Standard: 40%

Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Action Plan	
										Reason Code	Current Actions to Improve
CGE CQ1-15	RPE 12/31/13									Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	C = Cumulative Collections	\$112,331.00	\$232,430.44	\$307,754.00	\$324,750.00	\$331,089.00					
	A = Amount Assessed - Adjusted	\$1,401,929.11	\$1,339,628.67	\$1,455,660.00	\$1,445,550.00	\$1,443,885.00					
	CR = Collection Rate	8.01%	17.35%	21.14%	22.47%	22.93%					
CGE CQ2-15	RPE 03/31/14									Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	C = Cumulative Collections		\$122,152.60	\$287,700.00	\$333,185.00	\$355,379.00	\$368,979.00				
	A = Amount Assessed - Adjusted		\$1,419,242.94	\$1,534,049.00	\$1,506,395.00	\$1,491,763.00	\$1,485,369.00				
	CR = Collection Rate		8.61%	18.75%	22.12%	23.82%	24.84%				
CGE CQ3-15	RPE 06/30/14									Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	C = Cumulative Collections			\$145,013.00	\$260,417.00	\$306,531.00	\$333,585.00	\$341,807.00			
	A = Amount Assessed - Adjusted			\$1,706,793.00	\$1,594,440.00	\$1,579,777.00	\$1,566,017.00	\$1,561,830.00			
	CR = Collection Rate			8.50%	16.33%	19.40%	21.30%	21.89%			
CGE CQ4-15	RPE 09/30/14									Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	C = Cumulative Collections				\$161,905.00	\$296,052.00	\$352,539.00	\$384,475.00	\$396,801.00		
	A = Amount Assessed - Adjusted				\$1,748,531.00	\$1,677,674.00	\$1,651,140.00	\$1,642,169.00	\$1,636,814.00		
	CR = Collection Rate				9.26%	17.65%	21.35%	23.41%	24.24%		
CGE CQ1-16	RPE 12/31/14									Additional Notes Related to Collection Issues	
	C = Cumulative Collections					\$125,087.00	\$248,139.00	\$298,040.00	\$318,992.00		
	A = Amount Assessed - Adjusted					\$1,375,712.00	\$1,299,549.00	\$1,285,526.00	\$1,281,029.00		
	CR = Collection Rate					9.09%	19.09%	23.18%	24.90%		
CGE CQ2-16	RPE 03/31/15									Additional Notes Related to Collection Issues	
	C = Cumulative Collections					\$154,398.00	\$283,160.00	\$333,265.00			
	A = Amount Assessed - Adjusted					\$1,565,860.00	\$1,484,515.00	\$1,467,413.00			
	CR = Collection Rate					9.86%	19.07%	22.71%			
CGE CQ3-16	RPE 06/30/15									Additional Notes Related to Collection Issues	
	C = Cumulative Collections						\$146,016.00	\$275,665.00			
	A = Amount Assessed - Adjusted						\$1,519,499.00	\$1,472,544.00			
	CR = Collection Rate						9.61%	18.72%			
CGE CQ4-16	RPE 09/30/15									Additional Notes Related to Collection Issues	
	C = Cumulative Collections							\$130,669.00			
	A = Amount Assessed - Adjusted							\$1,535,333.00			
	CR = Collection Rate							8.51%			

- NOTES:**
Business Rules
- 1.) Assessment amount is adjusted each quarter based on business rules within the control group, it is based on the amount that was originally assessed in the first quarter.
 - 2.) Quarter 5 Action Plan Note: If Collection Rate is below Standard (highlighted in red), please include a "Reason Code" and "Current Action to Improve". These comments will automatically feed the "Action Plan" tab.
 - 3.) Additional Notes: Please include additional information to explain either of the following conditions that are not consistent with the Collection Report Business Rules. (These dollars will result in a red font):
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 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015

Version #: 1

County: Hillsborough

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

										Action Plan			
Control Groups	10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve			
CGE CQ1-15	RPE 12/31/13												
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	A = Amount Assessed - Adjusted	\$4,281.50	\$7,661.50	\$14,506.00	\$16,460.00	\$16,725.00							
	CR = Collection Rate	\$82,762.50	\$82,192.50	\$112,950.00	\$112,641.00	\$112,591.00							
CGE CQ2-15	RPE 03/31/14												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed - Adjusted	\$4,983.00		\$9,885.00	\$13,731.00	\$15,432.00	\$16,422.00						
	CR = Collection Rate	\$83,597.00		\$107,792.00	\$107,442.00	\$107,392.00	\$107,342.00						
CGE CQ3-15	RPE 06/30/14												
	C = Cumulative Collections	Qtr 1			Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	A = Amount Assessed - Adjusted	\$5,801.00			\$10,496.00	\$14,318.00	\$15,280.00	\$16,064.00					
	CR = Collection Rate	\$115,637.00			\$113,037.00	\$113,037.00	\$112,787.00	\$112,587.00					
CGE CQ4-15	RPE 09/30/14												
	C = Cumulative Collections	Qtr 1				Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed - Adjusted	\$7,662.00				\$13,229.00	\$16,246.00	\$16,973.00	\$18,106.00				
	CR = Collection Rate	\$131,944.00				\$130,239.00	\$129,690.00	\$129,540.00	\$129,280.00				
CGE CQ1-16	RPE 12/31/14												
	C = Cumulative Collections	Qtr 1					Qtr 2	Qtr 3	Qtr 4				
	A = Amount Assessed - Adjusted	\$5,542.00					\$10,868.00	\$13,785.00	\$14,938.00				
	CR = Collection Rate	\$107,122.00					\$105,379.00	\$104,681.00	\$104,582.00				
CGE CQ2-16	RPE 03/31/15										Additional Notes Related to Collection Issues		
	C = Cumulative Collections	Qtr 1						Qtr 2	Qtr 3				
	A = Amount Assessed - Adjusted	\$8,241.00						\$16,359.00	\$21,103.00				
	CR = Collection Rate	\$115,658.00						\$113,665.00	\$113,416.00				
CGE CQ3-16	RPE 06/30/15												
	C = Cumulative Collections	Qtr 1				Qtr 2							
	A = Amount Assessed - Adjusted	\$7,336.00				\$13,020.00							
	CR = Collection Rate	\$114,196.00				\$112,951.00							
CGE CQ4-16	RPE 09/30/15												
	C = Cumulative Collections	Qtr 1											
	A = Amount Assessed - Adjusted	\$5,690.00											
	CR = Collection Rate	\$118,311.00											

NOTES:

Business Rules

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- 2.) Quarter 5 Action Plan Note: If Collection Rate is below Standard (highlighted in red), please include a "Reason Code" and "Current Action to Improve". These comments will automatically feed the "Action Plan" tab.
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 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015
 Version #: 1
 County: Hillsborough
 Court/Case Type: Criminal Traffic

Performance Measure Standard: 40%

										Action Plan			
Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve		
CGE CQ1-15	RPE 12/31/13	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	C = Cumulative Collections	\$80,441.00	\$465,413.00	\$939,080.00	\$1,241,930.00	\$1,356,817.00							
	A = Amount Assessed - Adjusted	\$2,353,977.00	\$2,353,977.00	\$2,354,119.00	\$2,342,492.00	\$2,319,656.00							
	CR = Collection Rate	3.42%	19.77%	39.89%	53.02%	58.49%							
CGE CQ2-15	RPE 03/31/14	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections	\$111,148.00		\$468,119.00	\$865,488.00	\$1,015,555.00	\$1,156,825.00						
	A = Amount Assessed - Adjusted	\$2,081,279.00		\$2,081,279.00	\$2,075,695.00	\$2,058,698.00	\$2,028,844.00						
	CR = Collection Rate	5.34%		22.49%	41.70%	49.33%	57.02%						
CGE CQ3-15	RPE 06/30/14	Qtr 1			Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$105,208.00			\$359,489.00	\$546,626.00	\$667,058.00	\$713,706.00					
	A = Amount Assessed - Adjusted	\$1,389,996.00			\$1,386,303.00	\$1,375,662.00	\$1,358,867.00	\$1,344,293.00					
	CR = Collection Rate	7.57%			25.93%	39.74%	49.09%	53.09%					
CGE CQ4-15	RPE 09/30/14	Qtr 1				Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections	\$524,854.00				\$1,074,334.00	\$1,199,517.00	\$1,275,645.00	\$1,318,067.00				
	A = Amount Assessed - Adjusted	\$3,305,715.00				\$2,334,443.00	\$2,102,325.00	\$2,069,723.00	\$2,054,537.00				
	CR = Collection Rate	15.88%				46.02%	57.0%	61.63%	64.15%				
CGE CQ1-16	RPE 12/31/14	Qtr 1					Qtr 2	Qtr 3	Qtr 4				
	C = Cumulative Collections	\$2,486,620.00					\$3,827,453.00	\$4,275,816.00	\$4,457,225.00				
	A = Amount Assessed - Adjusted	\$8,162,624.00					\$6,692,880.00	\$6,361,509.00	\$6,271,287.00				
	CR = Collection Rate	30.46%					57.19%	67.21%	71.07%				
CGE CQ2-16	RPE 03/31/15	Qtr 1						Qtr 2	Qtr 3			Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$2,946,718.00						\$4,283,821.00	\$4,694,856.00				
	A = Amount Assessed - Adjusted	\$8,008,218.00						\$6,589,664.00	\$6,356,509.00				
	CR = Collection Rate	36.80%						65.01%	73.86%				
CGE CQ3-16	RPE 06/30/15	Qtr 1							Qtr 2				
	C = Cumulative Collections	\$3,018,470.00							\$4,374,715.00				
	A = Amount Assessed - Adjusted	\$8,328,018.00							\$7,007,631.00				
	CR = Collection Rate	36.24%							62.43%				
CGE CQ4-16	RPE 09/30/15	Qtr 1											
	C = Cumulative Collections	\$2,558,921.00											
	A = Amount Assessed - Adjusted	\$7,739,031.00											
	CR = Collection Rate	33.07%											

NOTES:

Business Rules

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- 3.) Additional Notes: Please include additional information to explain either of the following conditions that are not consistent with the Collection Report Business Rules. (These dollars will result in a red font):
 - a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group
 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015

Version #: 1

County: Hillsborough

Court/Case Type: Circuit Civil

Performance Measure Standard: 90%

										Action Plan	
Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve
CGE CQ1-15	RPE 12/31/13	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$3,493,824.00	\$3,565,059.00	\$3,581,372.00	\$3,593,820.00	\$3,594,189.00					
	A = Amount Assessed - Adjusted	\$3,697,719.00	\$3,688,909.00	\$3,681,827.00	\$3,675,102.00	\$3,667,954.00					
	CR = Collection Rate	94.49%	96.64%	97.27%	97.79%	97.99%					
CGE CQ2-15	RPE 03/31/14	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections	\$3,280,003.00		\$3,352,254.00	\$3,367,646.00	\$3,372,294.00	\$3,365,409.00				
	A = Amount Assessed - Adjusted	\$3,449,696.00		\$3,442,493.00	\$3,435,297.00	\$3,431,877.00	\$3,420,937.00				
	CR = Collection Rate	95.08%		97.38%	98.03%	98.26%	98.38%				
CGE CQ3-15	RPE 06/30/14	Qtr 1			Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$3,285,497.00			\$3,362,230.00	\$3,379,390.00	\$3,378,057.00	\$3,380,019.00			
	A = Amount Assessed - Adjusted	\$3,468,953.00			\$3,465,927.00	\$3,455,520.00	\$3,449,319.00	\$3,449,309.00			
	CR = Collection Rate	94.71%			97.01%	97.80%	97.93%	97.99%			
CGE CQ4-15	RPE 09/30/14	Qtr 1				Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections	\$3,108,060.00				\$3,194,791.00	\$3,206,996.00	\$3,211,604.00	\$3,214,632.00		
	A = Amount Assessed - Adjusted	\$3,287,096.00				\$3,276,425.00	\$3,271,860.00	\$3,271,860.00	\$3,271,860.00		
	CR = Collection Rate	94.55%				97.51%	98.02%	98.16%	98.25%		
CGE CQ1-16	RPE 12/31/14	Qtr 1					Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections	\$2,965,827.00					\$3,060,591.00	\$3,082,888.00	\$3,089,424.00		
	A = Amount Assessed - Adjusted	\$3,147,276.00					\$3,139,507.00	\$3,138,611.00	\$3,137,253.00		
	CR = Collection Rate	94.23%					97.49%	98.22%	98.48%		
CGE CQ2-16	RPE 03/31/15	Qtr 1						Qtr 2	Qtr 3	Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$2,865,384.00						\$2,939,446.00	\$2,950,638.00		
	A = Amount Assessed - Adjusted	\$3,004,037.00						\$2,996,968.00	\$2,995,941.00		
	CR = Collection Rate	95.38%						98.08%	98.49%		
CGE CQ3-16	RPE 06/30/15	Qtr 1							Qtr 2		
	C = Cumulative Collections	\$2,689,141.00							\$2,727,655.00		
	A = Amount Assessed - Adjusted	\$2,794,608.00							\$2,777,186.00		
	CR = Collection Rate	96.23%							98.22%		
CGE CQ4-16	RPE 09/30/15	Qtr 1									
	C = Cumulative Collections	\$2,618,544.00									
	A = Amount Assessed - Adjusted	\$2,693,325.00									
		97.22%									

NOTES:

Business Rules

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- 3.) Additional Notes: Please include additional information to explain either of the following conditions that are not consistent with the Collection Report Business Rules. (These dollars will result in a red font):
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 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group

**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015
 Version #: 1
 County: Hillsborough
 Court/Case Type: County Civil

Performance Measure Standard: 90%

										Action Plan				
Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve			
CGE CQ1-15	RPE 12/31/13	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5								
	C = Cumulative Collections	\$1,838,275.00	\$1,843,727.00	\$1,843,727.00	\$1,843,727.00	\$1,843,727.00								
	A = Amount Assessed - Adjusted	\$1,858,519.00	\$1,856,140.00	\$1,855,435.00	\$1,855,435.00	\$1,855,435.00								
	CR = Collection Rate	98.91%	99.33%	99.37%	99.37%	99.37%								
CGE CQ2-15	RPE 03/31/14	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	C = Cumulative Collections	\$1,728,549.00		\$1,736,909.00	\$1,736,909.00	\$1,737,104.00	\$1,737,104.00							
	A = Amount Assessed - Adjusted	\$1,750,345.00		\$1,746,276.00	\$1,745,896.00	\$1,740,142.00	\$1,740,057.00							
	CR = Collection Rate	98.75%		99.46%	99.49%	99.83%	99.83%							
CGE CQ3-15	RPE 06/30/14	Qtr 1			Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections	\$1,883,321.00			\$1,889,333.00	\$1,889,273.00	\$1,889,273.00	\$1,889,315.00						
	A = Amount Assessed - Adjusted	\$1,900,463.00			\$1,898,459.00	\$1,892,708.00	\$1,892,708.00	\$1,892,708.00						
	CR = Collection Rate	99.10%			99.52%	99.82%	99.82%	99.82%						
CGE CQ4-15	RPE 09/30/14	Qtr 1				Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$1,931,311.00				\$1,936,606.00	\$1,936,606.00	\$1,936,606.00	\$1,936,296.00	\$1,936,296.00				
	A = Amount Assessed - Adjusted	\$1,948,463.00				\$1,941,170.00	\$1,941,170.00	\$1,940,860.00	\$1,940,860.00	\$1,940,860.00				
	CR = Collection Rate	99.12%				99.76%	99.76%	99.76%	99.76%	99.76%				
CGE CQ1-16	RPE 12/31/14	Qtr 1					Qtr 2	Qtr 3	Qtr 4					
	C = Cumulative Collections	\$1,755,733.00					\$1,756,592.00	\$1,756,537.00	\$1,756,537.00					
	A = Amount Assessed - Adjusted	\$1,766,426.00					\$1,765,035.00	\$1,764,950.00	\$1,764,919.00					
	CR = Collection Rate	99.39%					99.52%	99.52%	99.53%					
CGE CQ2-16	RPE 03/31/15	Qtr 1						Qtr 2	Qtr 3					
	C = Cumulative Collections	\$1,871,383.00						\$1,874,383.00	\$1,874,383.00					
	A = Amount Assessed - Adjusted	\$1,893,454.00						\$1,890,590.00	\$1,890,195.00					
	CR = Collection Rate	98.83%						99.14%	99.16%					
CGE CQ3-16	RPE 06/30/15	Qtr 1							Qtr 2					
	C = Cumulative Collections	\$2,109,526.00							\$2,109,631.00					
	A = Amount Assessed - Adjusted	\$2,161,769.00							\$2,159,169.00					
	CR = Collection Rate	97.58%							97.71%					
CGE CQ4-16	RPE 09/30/15	Qtr 1												
	C = Cumulative Collections	\$1,934,062.00												
	A = Amount Assessed - Adjusted	\$1,961,033.00												
		98.62%												

NOTES:

Business Rules

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**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015
 Version #: 1
 County: Hillsborough
 Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Current Actions to Improve
CGE CQ1-15	RPE 12/31/13									Late/Non-pay/Pay Plans	We are evaluating implementing an "Operation Greenlight" like project.
	C = Cumulative Collections	\$1,972,001.00	\$3,906,185.00	\$4,485,766.00	\$4,823,764.00	\$4,915,566.00					
	A = Amount Assessed - Adjusted	\$5,882,817.00	\$5,883,070.00	\$5,883,438.00	\$5,867,870.00	\$5,847,330.00					
CR = Collection Rate		33.52%	66.40%	76.24%	82.21%	84.07%					
CGE CQ2-15	RPE 03/31/14		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			Late/Non-pay/Pay Plans	During late March, we sent collection notices to approx 48K delinquent cases and will refer to collections in May 2015.
	C = Cumulative Collections		\$2,047,795.00	\$3,837,481.00	\$4,391,465.00	\$4,619,375.00	\$4,751,278.00				
	A = Amount Assessed - Adjusted		\$5,743,480.00	\$5,743,921.00	\$5,692,178.00	\$5,640,712.00	\$5,627,871.00				
CR = Collection Rate			35.65%	66.81%	77.15%	81.89%	84.42%				
CGE CQ3-15	RPE 06/30/14			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		Late/Non-pay/Pay Plans	Continued use of internal collection methods and referral to outside collection agencies.
	C = Cumulative Collections			\$2,165,359.00	\$3,818,369.00	\$4,249,012.00	\$4,432,807.00	\$4,505,201.00			
	A = Amount Assessed - Adjusted			\$6,086,399.00	\$5,712,236.00	\$5,494,471.00	\$5,427,905.00	\$5,399,998.00			
CR = Collection Rate				35.58%	66.85%	77.33%	81.67%	83.43%			
CGE CQ4-15	RPE 09/30/14				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Late/Non-pay/Pay Plans	Continued use of internal collection methods and referral to outside collection agencies.
	C = Cumulative Collections				\$2,004,212.00	\$2,512,005.00	\$2,757,589.00	\$2,867,667.00	\$2,906,501.00		
	A = Amount Assessed - Adjusted				\$5,209,502.00	\$4,368,641.00	\$4,161,072.00	\$3,937,861.00	\$3,870,312.00		
CR = Collection Rate					38.47%	57.50%	66.27%	72.82%	75.10%		
CGE CQ1-16	RPE 12/31/14					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections					\$788,491.00	\$1,204,407.00	\$1,380,427.00	\$1,433,397.00		
	A = Amount Assessed - Adjusted					\$2,805,323.00	\$2,350,041.00	\$2,293,930.00	\$2,272,630.00		
CR = Collection Rate						28.11%	51.25%	60.18%	63.07%		
CGE CQ2-16	RPE 03/31/15						Qtr 1	Qtr 2	Qtr 3	Additional Notes Related to Collection Issues	
	C = Cumulative Collections						\$775,019.00	\$1,391,244.00	\$1,535,676.00		
	A = Amount Assessed - Adjusted						\$2,965,660.00	\$2,557,599.00	\$2,480,066.00		
CR = Collection Rate							26.13%	54.40%	61.92%		
CGE CQ3-16	RPE 06/30/15							Qtr 1	Qtr 2		
	C = Cumulative Collections							\$884,760.00	\$1,544,415.00		
	A = Amount Assessed - Adjusted							\$3,157,352.00	\$2,812,555.00		
CR = Collection Rate								28.02%	54.91%		
CGE CQ4-16	RPE 09/30/15								Qtr 1		
	C = Cumulative Collections								\$695,723.00		
	A = Amount Assessed - Adjusted								\$2,698,864.00		
CR = Collection Rate									25.78%		

NOTES:

Business Rules

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**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015
 Version #: 1
 County: Hillsborough
 Court/Case Type: Probate

Performance Measure Standard: 90%

										Action Plan	
Control Groups		10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve
CGE CQ1-15	RPE 12/31/13	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$272,613.00	\$273,046.00	\$273,886.00	\$274,926.00	\$275,576.00					
	A = Amount Assessed - Adjusted	\$280,944.00	\$279,904.00	\$279,790.00	\$278,492.00	\$278,547.00					
	CR = Collection Rate	97.03%	97.55%	97.89%	98.72%	98.93%					
CGE CQ2-15	RPE 03/31/14	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections	\$282,603.00		\$284,231.00	\$284,706.00	\$285,276.00	\$285,571.00				
	A = Amount Assessed - Adjusted	\$295,132.00		\$293,241.00	\$292,545.00	\$292,185.00	\$291,915.00				
	CR = Collection Rate	95.75%		96.93%	97.32%	97.64%	97.83%				
CGE CQ3-15	RPE 06/30/14	Qtr 1			Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$273,319.00			\$274,442.00	\$274,632.00	\$274,717.00	\$274,757.00			
	A = Amount Assessed - Adjusted	\$280,614.00			\$279,983.00	\$279,963.00	\$279,878.00	\$279,878.00			
	CR = Collection Rate	97.40%			98.02%	98.10%	98.16%	98.17%			
CGE CQ4-15	RPE 09/30/14	Qtr 1				Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections	\$287,420.00				\$287,659.00	\$288,019.00	\$288,027.00	\$288,537.00		
	A = Amount Assessed - Adjusted	\$299,311.00				\$296,360.00	\$295,960.00	\$295,160.00	\$294,990.00		
	CR = Collection Rate	96.03%				97.06%	97.32%	97.58%	97.81%		
CGE CQ1-16	RPE 12/31/14	Qtr 1				Qtr 2	Qtr 3	Qtr 4			
	C = Cumulative Collections	\$242,251.00				\$244,884.00	\$245,244.00	\$245,964.00			
	A = Amount Assessed - Adjusted	\$250,408.00				\$249,502.00	\$249,502.00	\$249,502.00			
	CR = Collection Rate	96.74%				98.15%	98.29%	98.58%			
CGE CQ2-16	RPE 03/31/15	Qtr 1					Qtr 2	Qtr 3	Additional Notes Related to Collection Issues		
	C = Cumulative Collections	\$294,824.00					\$296,518.00	\$297,281.00			
	A = Amount Assessed - Adjusted	\$308,541.00					\$308,141.00	\$307,796.00			
	CR = Collection Rate	95.55%					96.23%	96.58%			
CGE CQ3-16	RPE 06/30/15	Qtr 1				Qtr 2					
	C = Cumulative Collections	\$294,833.00				\$297,425.00					
	A = Amount Assessed - Adjusted	\$306,020.00				\$306,020.00					
	CR = Collection Rate	96.34%				97.19%					
CGE CQ4-16	RPE 09/30/15	Qtr 1									
	C = Cumulative Collections	\$316,791.00									
	A = Amount Assessed - Adjusted	\$329,416.00									
	CR = Collection Rate	96.17%									

NOTES:

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**County Fiscal Year 2014-2015
Collections Quarterly Report Form for CCOC**

Report for Quarter Ending: September 2015

Version #: 1

County: Hillsborough

Court/Case Type: Family

Performance Measure Standard: 75%

										Action Plan		
Control Groups	10/01/13 - 12/31/13	01/01/14 - 03/31/14	04/01/14 - 06/30/14	07/01/14 - 09/30/14	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	Reason Code	Current Actions to Improve		
CGE CQ1-15	RPE 12/31/13											
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections	\$626,134.00	\$628,360.00	\$629,863.00	\$630,096.00	\$630,266.00						
	A = Amount Assessed - Adjusted	\$645,450.00	\$644,505.00	\$644,495.00	\$644,495.00	\$644,195.00						
CR = Collection Rate	97.01%	97.49%	97.73%	97.77%	97.84%							
CGE CQ2-15	RPE 03/31/14											
		Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$632,196.00		\$637,289.00	\$638,703.00	\$639,566.00	\$639,616.00					
	A = Amount Assessed - Adjusted	\$655,996.00		\$661,690.00	\$661,335.00	\$661,335.00	\$661,285.00					
CR = Collection Rate	96.37%		96.31%	96.58%	96.71%	96.72%						
CGE CQ3-15	RPE 06/30/14											
				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections			\$664,728.00	\$670,687.00	\$670,945.00	\$671,411.00	\$671,562.00				
	A = Amount Assessed - Adjusted			\$701,516.00	\$695,984.00	\$695,109.00	\$691,764.00	\$691,764.00				
CR = Collection Rate			94.76%	96.37%	96.52%	97.06%	97.08%					
CGE CQ4-15	RPE 09/30/14											
				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections			\$672,241.00	\$676,480.00	\$677,724.00	\$678,546.00	\$678,841.00				
	A = Amount Assessed - Adjusted			\$705,284.00	\$703,234.00	\$703,184.00	\$702,864.00	\$702,864.00				
CR = Collection Rate			95.31%	96.20%	96.38%	96.54%	96.58%					
CGE CQ1-16	RPE 12/31/14											
				Qtr 1	Qtr 2	Qtr 3	Qtr 4					
	C = Cumulative Collections			\$598,206.00	\$600,437.00	\$600,517.00	\$600,531.00					
	A = Amount Assessed - Adjusted			\$633,427.00	\$630,680.00	\$629,971.00	\$629,611.00					
CR = Collection Rate			94.44%	95.20%	95.32%	95.38%						
CGE CQ2-16	RPE 03/31/15											Additional Notes Related to Collection Issues
				Qtr 1	Qtr 2	Qtr 3						
	C = Cumulative Collections			\$677,700.00	\$685,804.00	\$689,111.00						
	A = Amount Assessed - Adjusted			\$717,717.00	\$714,026.00	\$713,558.00						
CR = Collection Rate			94.42%	96.05%	96.57%							
CGE CQ3-16	RPE 06/30/15											
				Qtr 1	Qtr 2							
	C = Cumulative Collections			\$702,977.00	\$708,420.00							
	A = Amount Assessed - Adjusted			\$752,235.00	\$744,322.00							
CR = Collection Rate			93.45%	95.18%								
CGE CQ4-16	RPE 09/30/15											
				Qtr 1								
	C = Cumulative Collections			\$690,943.00								
	A = Amount Assessed - Adjusted			\$736,818.00								
CR = Collection Rate			93.77%									

NOTES:

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County Fiscal Year 2014 - 2015

Collections Quarterly Action Plan Form for CCOC

Report for Quarter Ending **September 2015**

Version # **1**

County **Hillsborough**

Contact

Telephone

E-Mail

Performance Measure	Quarter	CCOC Standard	Clerk Performance	Reason Code	Current Actions to Improve
Circuit Criminal	10/01/14 - 12/31/14	9%	1.96%	Incarcerations	Incarceration, large drug fines
	01/01/15 - 03/31/15	9%	3.99%	Incarcerations	Continued dunning notice and collection agency process
	04/01/15 - 06/30/15	9%	8.74%	Incarcerations	Continued dunning notice and collection agency process
	07/01/15 - 09/30/15	9%	1.33%	Incarcerations	Continued dunning notice and collection agency process
County Criminal	10/01/14 - 12/31/14	40%	22.93%	Late/Non-pay/Pay Plans	Continued use of internal dunning process and collection agencies
	01/01/15 - 03/31/15	40%	24.84%	Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	04/01/15 - 06/30/15	40%	21.89%	Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
	07/01/15 - 09/30/15	40%	24.24%	Late/Non-pay/Pay Plans	Continued use of internal dunning notices and collection agencies
Juvenile Delinquency	10/01/14 - 12/31/14	9%			
	01/01/15 - 03/31/15	9%			
	04/01/15 - 06/30/15	9%			
	07/01/15 - 09/30/15	9%			
Criminal Traffic	10/01/14 - 12/31/14	40%			
	01/01/15 - 03/31/15	40%			
	04/01/15 - 06/30/15	40%			
	07/01/15 - 09/30/15	40%			
Circuit Civil	10/01/14 - 12/31/14	90%			
	01/01/15 - 03/31/15	90%			
	04/01/15 - 06/30/15	90%			
	07/01/15 - 09/30/15	90%			
County Civil	10/01/14 - 12/31/14	90%			
	01/01/15 - 03/31/15	90%			
	04/01/15 - 06/30/15	90%			
	07/01/15 - 09/30/15	90%			
Civil Traffic	10/01/14 - 12/31/14	90%	84.07%	Late/Non-pay/Pay Plans	Evaluating an "Operation Greenlight" type campaign
	01/01/15 - 03/31/15	90%	84.42%	Late/Non-pay/Pay Plans	During late March, we sent collection notices to approx 48K delinquent cases and will refer to collections in May 2015.
	04/01/15 - 06/30/15	90%	83.43%	Late/Non-pay/Pay Plans	Continued use of internal collection methods and referral to outside collection agencies.
	07/01/15 - 09/30/15	90%	75.10%	Late/Non-pay/Pay Plans	Continued use of internal collection methods and referral to outside collection agencies.
Probate	10/01/14 - 12/31/14	90%			
	01/01/15 - 03/31/15	90%			
	04/01/15 - 06/30/15	90%			
	07/01/15 - 09/30/15	90%			
Family	10/01/14 - 12/31/14	75%			
	01/01/15 - 03/31/15	75%			
	04/01/15 - 06/30/15	75%			
	07/01/15 - 09/30/15	75%			