#### REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved

External: Detailed explanation of external reason the measure wasn't met

# County Fiscal Year 2015-2016 Collections Quarterly Report Form

Report for Quarter Ending: Version #:

County:
Court/Case Type:

September 2016

Circuit Criminal

Hillsborough Contact Person: Angela Gary Telephone #: 813-276-2029 ext 3886

Performance Measure Standard:

Action Plan Control Groups 10/01/14 - 12/31/14 01/01/15 - 03/31/15 04/01/15 - 06/30/15 07/01/15 - 09/30/15 10/01/15 - 12/31/15 01/01/16 - 03/31/16 04/01/16 - 06/30/16 07/01/16 - 09/30/16 Reason Code **Current Actions to Improve** RPE 12/31/14 CGE C = Cumulative Collections \$264.011.00 \$366,247.00 \$437,920.00 \$494.085.00 \$543,739.00 Continued dunning notice and External collection agency process \$13,771,796.00 \$13,754,279.0 \$13,747,704,00 \$13,735,676.00 \$13,729,238.00 A = Amount Assessed - Adjusted CR = Collection Rate 3.60% RPE 03/31/15 Qtr 2 Qtr 3 Qtr 1 Qtr 4 CGE C = Cumulative Collections \$427.088.00 Continued dunning notice and \$239,252,00 \$287.843.00 \$342.947.00 \$389,499,00 External CQ2-16 collection agency process A = Amount Assessed - Adjusted \$7,290,202.00 \$7,254,166.00 \$7,244,455.00 \$7,239,099.00 \$7,121,019.00 CR = Collection Rate 4.73% RPE 06/30/15 Qtr 1 Qtr 2 Qtr 3 Qtr 5 CGE C = Cumulative Collections \$250,769.00 \$460,927.00 \$516,095.00 Continued dunning notice and \$341,681.00 \$397,699.00 External CQ3-16 A = Amount Assessed - Adjusted \$15,079,280.00 \$15,061,653.00 \$15,048,218.00 \$15,035,014.00 \$14,971,147.00 collection agency process CR = Collection Rate 3.07% RPE 09/30/15 Otr 1 Qtr 2 Otr 3 Qtr 4 Qtr 5 CGF C = Cumulative Collections \$337,137.00 \$420,345.00 \$490,281.00 \$569,772.00 \$617,623.00 Continued dunning notice and External CQ4-16 collection agency process A = Amount Assessed - Adjusted \$6,718,163.00 \$6,692,405.00 \$6,676,508.00 \$6,667,280.00 \$6,657,692.00 CR = Collection Rate 6 28% 9.28% 8 55% RPE 12/31/15 Qtr 1 Qtr 2 Qtr 3 CGE C = Cumulative Collections \$376,142.00 \$443,789.00 \$516,801.00 \$566,300.00 CQ1-17 A = Amount Assessed - Adjusted \$5,625,441.00 \$5,604,722.00 \$5,596,126.00 \$5,589,325.00 CR = Collection Rate 6 69% 7 92% 9 23% 10.13% RPE 03/31/16 Qtr 2 Additional Notes Related to Collection Issues \$340,870.00 Corrections for assessments / collections done in error. CGE \$199.563.00 C = Cumulative Collections \$287.899.00 CQ2-17 A = Amount Assessed - Adjusted \$7,364,900.00 \$6,191,460.00 \$6,228,047,00 CR = Collection Rate 5.47% RPE 06/30/16 Otr 1 Otr 2 CGE C = Cumulative Collections \$254,154,00 \$336.021.00 CQ3-17 \$8,064,336.00 \$8,094,138.00 A = Amount Assessed - Adjusted CR = Collection Rate 4.15% RPF 09/30/16 Otr 1 CGE C = Cumulative Collections \$393,263.00 CQ4-17 A = Amount Assessed - Adjusted \$8,743,511.00

#### **Business Rules**

CR = Collection Rate

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

Email:

gary@hillsclerk.com

- 1.) Action Plan: If the 5th quarter Collection Rate is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Current Action to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues: Include a brief explaination when either of the following conditions not consistant with the Collection Report Business Rules.
  - a.) Cumulative Collection amount has Decreased from the previous quarter in the same Control Group (font color for amount will change to RED)
  - b.) The Amount Assessed Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Collection

Assessment

Collection

Assessment Cir Crim Rate

Collection

Assessment

Assessment

lj. Cir Crim Rate

. Cir Crim Rate Collection

j. Cir Crim Rate

Circuit Criminal Less Drug Trafficking Results

\$542,747.74

14.54%

\$3,733,205.00

\$426,510.02 \$2,566,125.00

16.629

\$514,863.25

\$617,367.12

\$2,807,524.00

\$3,887,190.00

Report for Quarter Ending: September 2016

Version #:

Circuit Criminal Drug Trafficking Cases -- Not included in Corrective Action Plan Hillsborough County:

Court/Case Type: Circuit Criminal Drug Trafficking Cases Note: The Collection and Amount Assessed are subsets of the entire dollars posted in the Circuit Criminal Court Division tab .

This break-out is in response to CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections	\$173.56	\$1,468.67	\$653.84	\$572.19	\$991.26				-
CQ1-16	A = Amount Assessed - Adjusted	\$9,996,033.00	\$9,996,033.00	\$9,996,033.00	\$9,996,033.00	\$9,996,033.00				Adj.
	CR = Collection Rate	0.00%	0.01%	0.01%	0.01%	0.01%				
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections		\$168.26	\$515.46	\$215.48	\$540.13	\$577.98			- 4
CQ2-16	A = Amount Assessed - Adjusted		\$4,554,894.00	\$4,554,894.00	\$4,554,894.00	\$4,554,894.00	\$4,554,894.00			Adj.
	CR = Collection Rate		0.00%	0.01%	0.00%	0.01%	0.01%			
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$76.92	\$10,903.85	\$1,258.16	\$829.89	\$1,231.75		A
CQ3-16	A = Amount Assessed - Adjusted			\$11,083,957.00	\$11,083,957.00	\$11,083,957.00	\$11,083,957.00	\$11,083,957.00		Adj.
	CR = Collection Rate			0.00%	0.10%	0.01%	0.01%	0.01%		
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	
	C = Cumulative Collections				\$211.54	\$430.93	\$298.11	\$784.25	\$255.88	A
CQ4-16	A = Amount Assessed - Adjusted				\$3,850,168.00	\$3,850,168.00	\$3,850,168.00	\$3,850,168.00	\$3,850,168.00	Adj.
	CR = Collection Rate				0.01%	0.01%	0.01%	0.02%	0.01%	
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4	
	C = Cumulative Collections					\$96.15	\$1,158.65	\$2,001.93	\$1,273.08	
CQ1-17	A = Amount Assessed - Adjusted					\$2,690,580.00	\$2,690,580.00	\$2,690,580.00	\$2,690,580.00	
	CR = Collection Rate					0.00%	0.04%	0.07%	0.05%	
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	
	C = Cumulative Collections						\$87.74	\$989.16	\$795.99	
CQ2-17	A = Amount Assessed - Adjusted						\$4,863,921.00	\$4,863,921.00	\$4,863,921.00	
	CR = Collection Rate						0.00%	0.02%	0.02%	
	RPE 06/30/16							Qtr 1	Qtr 2	
	C = Cumulative Collections							\$355.55	\$199.41	
CQ3-17	A = Amount Assessed - Adjusted							\$4,910,703.59	\$4,910,703.59	
	CR = Collection Rate							0.01%	0.00%	
	RPE 09/30/16								Qtr 1	
	C = Cumulative Collections								\$0.00	
CQ4-17	A = Amount Assessed - Adjusted								\$6,002,590.00	
	CR = Collection Rate								0.00%	

Purpose of Report: The CCOC Collection Rate Performance Measure report Business Rules tracks dollars in the quarter they are assessed and then how well those assessed control group should be adjusted in the reporting period when assessments are later dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment adjusted by the Court or other provisions of law.

NOTES: 1.) There is no agreed standard for this tab because it is a sub-set of the Circuit Criminal Court Division measures.

2.) Circuit Criminal LESS Drug Trafficking Rate will not be calculated until all 5 quarters of data is reported.

Report for Quarter Ending: September 2016 Version #:

> County: Hillsborough

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

Court/Case Type: County Criminal Performance Measure Standard: 40%

	-				•						Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
CGE CQ1-16	RPE 12/31/14  C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate	Qtr 1 \$125,087.00 \$1,375,712.00 9.09%	Qtr 2 \$248,139.00 \$1,299,549.00 19.09%	Qtr 3 \$298,040.00 \$1,285,526.00 23.18%	Qtr 4 \$318,992.00 \$1,281,029.00 24.90%	Qtr 5 \$325,884.00 \$1,275,291.00 <b>25.55%</b>				External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
CGE	RPE 03/31/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate		Qtr 1 \$154,398.00 \$1,565,860.00 9.86%	Qtr 2 \$283,160.00 \$1,484,515.00 19.07%	Qtr 3 \$333,265.00 \$1,467,413.00 22.71%	Qtr 4 \$358,583.00 \$1,461,202.00 24.54%	Qtr 5 \$374,348.00 \$1,457,159.00 25.69%			External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
CGE CQ3-16	RPE 06/30/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate			Qtr 1 \$146,016.00 \$1,519,449.00 9.61%	Qtr 2 \$275,665.00 \$1,472,494.00 18.72%	Qtr 3 \$317,822.00 \$1,461,608.00 21.74%	Qtr 4 \$349,210.00 \$1,454,572.00 24.01%	Qtr 5 \$359,292.00 \$1,452,484.00 <b>24.74%</b>		External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
CGE	RPE 09/30/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate				Qtr 1 \$130,669.00 \$1,535,219.00 8.51%	Qtr 2 \$244,415.00 \$1,476,985.00 16.55%	Qtr 3 \$310,822.00 \$1,460,096.00 21.29%	Qtr 4 \$338,491.00 \$1,453,789.00 23.28%	Qtr 5 \$352,794.00 \$1,451,464.00 <b>24.31%</b>	External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
CGE CQ1-17	RPE 12/31/15 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate					Qtr 1 \$320,711.00 \$1,589,740.00 20.17%	Qtr 2 \$385,845.00 \$1,458,722.00 26.45%	Qtr 3 \$428,384.00 \$1,444,642.00 29.65%	Qtr 4 \$445,105.00 \$1,440,110.00 30.91%		
CGE	RPE 03/31/16  C = Cumulative Collections  A = Amount Assessed - Adjusted  CR = Collection Rate						Qtr 1 \$491,944.00 \$1,756,026.00 28.01%	Qtr 2 \$610,427.00 \$1,702,879.00 35.85%	Qtr 3 \$650,056.00 \$1,687,130.00 38.53%	Additional	Notes Related to Collection Issues
CGE	RPE 06/30/16 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate							Qtr 1 \$407,614.00 \$1,615,980.00 25.22%	Qtr 2 \$519,416.00 \$1,559,348.00 33.31%		
CGE CQ4-17	RPE 09/30/16 C = Cumulative Collections A = Amount Assessed - Adjusted CR = Collection Rate								Qtr 1 \$382,156.00 \$1,857,260.00 20.58%		

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Report for Quarter Ending: September 2016

Version #:

Hillsborough County:

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

	Court/Case Type:	Juvenile D	elinquency	Performance	Measure Standard:	9%					
											Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$5,542.00	\$10,868.00	\$13,785.00	\$14,938.00	\$15,777.00					
CQ1-16	A = Amount Assessed - Adjusted	\$107,122.00	\$105,379.00	\$104,681.00	\$104,582.00	\$104,482.00					
	CR = Collection Rate	5.17%	10.31%	13.17%	14.28%	15.10%					
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections		\$8,258.00	\$16,381.00	\$21,129.00	\$23,592.00	\$24,594.00				
CQ2-16	A = Amount Assessed - Adjusted		\$115,806.00	\$113,806.00	\$113,556.00	\$113,256.00	\$112,706.00				
	CR = Collection Rate		7.13%	14.39%	18.61%	20.83%	21.82%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections			\$7,353.00	\$13,045.00	\$17,331.00	\$20,294.00	\$21,355.00			
CQ3-16	A = Amount Assessed - Adjusted			\$114,384.00	\$113,134.00	\$112,784.00	\$112,734.00	\$112,684.00			
	CR = Collection Rate			6.43%	11.53%	15.37%	18.00%	18.95%			
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections				\$5,702.00	\$11,977.00	\$16,049.00	\$18,282.00	\$18,982.00		
CQ4-16	A = Amount Assessed - Adjusted				\$118,436.00	\$117,836.00	\$117,436.00	\$117,236.00	\$117,086.00		
	CR = Collection Rate				4.81%	10.16%	13.67%	15.59%	16.21%		
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections					\$3,820.00	\$9,705.00	\$12,677.00	\$13,613.00		
CQ1-17	A = Amount Assessed - Adjusted					\$103,548.00	\$102,098.00	\$101,598.00	\$100,998.00		
	CR = Collection Rate					3.69%	9.51%	12.48%	13.48%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional N	lotes Related to Collection Issues
CGE	C = Cumulative Collections						\$6,617.00	\$11,749.00	\$15,569.00		
CQ2-17	A = Amount Assessed - Adjusted						\$118,971.00	\$116,971.00	\$116,021.00		
	CR = Collection Rate						5.56%	10.04%	13.42%		
	RPE 06/30/16							Qtr 1	Qtr 2		
CGE	C = Cumulative Collections							\$5,036.00	\$9,470.00		
CQ3-17	A = Amount Assessed - Adjusted							\$115,359.00	\$112,124.00		
	CR = Collection Rate							4.37%	8.45%		
	RPE 09/30/16								Qtr 1		
CGE	C = Cumulative Collections								\$4,524.00		
CQ4-17	A = Amount Assessed - Adjusted								\$113,084.00		
	CR = Collection Rate								4.00%		

#### **Business Rules**

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Report for Quarter Ending: September 2016 Version #:

> County: Hillsborough

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

	Court/Case Type:	Crimina	l Traffic	Performance	Measure Standard:	40%					
				•	·-						Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$2,486,620.00	\$3,827,453.00	\$4,275,816.00	\$4,457,225.00	\$4,545,849.00					
CQ1-16	A = Amount Assessed - Adjusted	\$8,162,624.00	\$6,692,777.00	\$6,361,406.00	\$6,271,184.00	\$6,236,100.00					
	CR = Collection Rate	30.46%	57.19%	67.21%	71.07%	72.90%					
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections		\$2,946,747.00	\$4,283,864.00	\$4,694,909.00	\$4,877,976.00	\$5,056,515.00				
CQ2-16	A = Amount Assessed - Adjusted	r	\$8,006,377.00	\$6,587,796.00	\$6,354,635.00	\$6,283,388.00	\$6,236,453.00				
	CR = Collection Rate		36.80%	65.03%	73.88%	77.63%	81.08%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections			\$3,018,491.00	\$4,374,748.00	\$4,816,764.00	\$5,131,421.00	\$5,245,641.00			
CQ3-16	A = Amount Assessed - Adjusted			\$8,325,252.00	\$7,004,844.00	\$6,667,970.00	\$6,544,693.00	\$6,496,007.00			
	CR = Collection Rate			36.26%	62.45%	72.24%	78.41%	80.75%			
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections				\$3,261,422.00	\$5,003,718.00	\$5,879,322.00	\$6,182,106.00	\$6,315,795.00		
CQ4-16	A = Amount Assessed - Adjusted			,	\$10,463,289.00	\$9,054,853.00	\$8,317,832.00	\$8,129,401.00	\$8,058,135.00		
	CR = Collection Rate				31.17%	55.26%	70.68%	76.05%	78.38%		
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections					\$3,341,032.00	\$5,279,036.00	\$5,899,060.00	\$6,185,749.00		
CQ1-17	A = Amount Assessed - Adjusted					\$10,257,827.00	\$8,937,460.00	\$8,227,778.00	\$8,051,885.00		
	CR = Collection Rate					32.57%	59.07%	71.70%	76.82%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional I	Notes Related to Collection Issues
	C = Cumulative Collections						\$4,193,172.00	\$5,956,072.00	\$6,588,111.00		
CQ2-17	A = Amount Assessed - Adjusted						\$11,151,560.00	\$9,841,107.00	\$9,162,842.00		
	CR = Collection Rate						37.60%	60.52%	71.90%		
	RPE 06/30/16							Qtr 1	Qtr 2		
	C = Cumulative Collections							\$3,884,541.00	\$5,756,502.00		
CQ3-17	A = Amount Assessed - Adjusted							\$11,026,972.00	\$9,694,297.00		
	CR = Collection Rate							35.23%	59.38%		
005	RPE 09/30/16								Qtr 1		
	C = Cumulative Collections								\$3,947,735.00		
CQ4-17	A = Amount Assessed - Adjusted								\$12,455,260.00		
	CR = Collection Rate								31.70%		

#### **Business Rules**

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Report for Quarter Ending: September 2016 Version #: County:

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

Court/Case Type: Circuit Civil Performance Measure Standard: 90%

Hillsborough

											Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$2,965,827.00	\$3,060,591.00	\$3,082,888.00	\$3,089,424.00	\$3,094,861.00					
CQ1-16	A = Amount Assessed - Adjusted	\$3,147,276.00	\$3,139,507.00	\$3,138,611.00	\$3,137,253.00	\$3,137,253.00					
	CR = Collection Rate	94.23%	97.49%	98.22%	98.48%	98.65%					
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections		\$2,865,384.00	\$2,939,446.00	\$2,950,638.00	\$2,953,671.00	\$2,954,503.00				
CQ2-16	A = Amount Assessed - Adjusted		\$3,004,037.00	\$2,996,968.00	\$2,995,941.00	\$2,995,871.00	\$2,995,871.00				
	CR = Collection Rate		95.38%	98.08%	98.49%	98.59%	98.62%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections			\$2,689,141.00	\$2,727,655.00	\$2,735,282.00	\$2,738,679.00	\$2,739,945.00			
CQ3-16	A = Amount Assessed - Adjusted			\$2,793,608.00	\$2,776,186.00	\$2,776,047.00	\$2,775,587.00	\$2,775,587.00			
	CR = Collection Rate			96.26%	98.25%	98.53%	98.67%	98.72%			
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections				\$2,618,954.00	\$2,645,737.00	\$2,654,122.00	\$2,655,605.00	\$2,655,814.00		
CQ4-16	A = Amount Assessed - Adjusted				\$2,693,072.00	\$2,687,157.00	\$2,686,749.00	\$2,686,349.00	\$2,686,349.00		
	CR = Collection Rate				97.25%	98.46%	98.79%	98.86%	98.86%		
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections					\$2,415,698.00	\$2,466,328.00	\$2,473,252.00	\$2,475,425.00		
CQ1-17	A = Amount Assessed - Adjusted					\$2,516,050.00	\$2,507,951.00	\$2,507,851.00	\$2,507,681.00		
	CR = Collection Rate					96.01%	98.34%	98.62%	98.71%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional I	Notes Related to Collection Issues
	C = Cumulative Collections						\$2,679,070.00	\$2,713,019.00	\$2,718,732.00		
CQ2-17	A = Amount Assessed - Adjusted						\$2,749,640.00	\$2,746,280.00	\$2,746,280.00		
	CR = Collection Rate						97.43%	98.79%	99.00%		
	RPE 06/30/16							Qtr 1	Qtr 2		
CGE	C = Cumulative Collections							\$2,718,938.00	\$2,747,290.00		
CQ3-17	A = Amount Assessed - Adjusted							\$2,787,210.00	\$2,780,780.00		
	CR = Collection Rate							97.55%	98.80%		
	RPE 09/30/16								Qtr 1		
	C = Cumulative Collections								\$2,511,514.00		
CQ4-17	A = Amount Assessed - Adjusted								\$2,583,570.00		
	CR = Collection Rate								97.21%		

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Report for Quarter Ending: September 2016 Version #:

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

County: Hillsborough Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

Court/Case Type: County Civil Performance Measure Standard: 90%

											Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$1,755,733.00	\$1,756,592.00	\$1,756,537.00	\$1,756,537.00	\$1,756,537.00					
CQ1-16	A = Amount Assessed - Adjusted	\$1,766,426.00	\$1,765,035.00	\$1,764,950.00	\$1,764,919.00	\$1,764,724.00					
	CR = Collection Rate	99.39%	99.52%	99.52%	99.53%	99.54%					
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections		\$1,871,383.00	\$1,874,383.00	\$1,874,383.00	\$1,874,413.00	\$1,874,358.00				
CQ2-16	A = Amount Assessed - Adjusted		\$1,893,454.00	\$1,890,590.00	\$1,890,195.00	\$1,890,195.00	\$1,890,110.00				
	CR = Collection Rate		98.83%	99.14%	99.16%	99.17%	99.17%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections			\$2,109,526.00	\$2,109,631.00	\$2,109,975.00	\$2,110,025.00	\$2,110,107.00			
CQ3-16	A = Amount Assessed - Adjusted			\$2,161,769.00	\$2,159,169.00	\$2,159,172.00	\$2,159,172.00	\$2,158,862.00			
	CR = Collection Rate			97.58%	97.71%	97.72%	97.72%	97.74%			
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections				\$1,935,890.00	\$1,937,142.00	\$1,937,192.00	\$1,937,255.00	\$1,937,268.00		
CQ4-16	A = Amount Assessed - Adjusted				\$1,962,894.00	\$1,961,442.00	\$1,961,247.00	\$1,961,247.00	\$1,961,247.00		
	CR = Collection Rate				98.62%	98.76%	98.77%	98.78%	98.78%		
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections					\$1,783,748.00	\$1,784,906.00	\$1,784,986.00	\$1,785,046.00		
CQ1-17	A = Amount Assessed - Adjusted					\$1,803,381.00	\$1,802,427.00	\$1,802,427.00	\$1,802,427.00		
	CR = Collection Rate					98.91%	99.03%	99.03%	99.04%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional I	Notes Related to Collection Issues
CGE	C = Cumulative Collections						\$2,041,059.00	\$2,042,246.00	\$2,042,302.00	Corrections for assess	ments / collections done in error.
CQ2-17	A = Amount Assessed - Adjusted						\$2,059,283.00	\$2,056,729.00	\$2,056,524.00		
	CR = Collection Rate						99.12%	99.30%	99.31%		
	RPE 06/30/16							Qtr 1	Qtr 2		
CGE	C = Cumulative Collections							\$1,941,228.00	\$1,941,146.00		
CQ3-17	A = Amount Assessed - Adjusted							\$1,957,301.00	\$1,954,586.00		
	CR = Collection Rate							99.18%	99.31%		
	RPE 09/30/16								Qtr 1		
CGE	C = Cumulative Collections								\$2,103,839.00		
CQ4-17	A = Amount Assessed - Adjusted								\$2,124,803.00		
	CR = Collection Rate								99.01%		

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Report for Quarter Ending: September 2016

Version #: 1

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

County: Hillsborough

<u>Internal:</u> Must clarify reason AND expected duration internal reason will be resolved <u>External:</u> Detailed explanation of external reason the measure wasn't met

	Court/Case Type:	Civil	raffic	Performance	Measure Standard:	90%			_		
				-	-						Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Continued use of internal collection
CGE	C = Cumulative Collections	\$2,777,068.00	\$3,974,721.00	\$4,290,631.00	\$4,373,043.00	\$4,416,201.00				External	methods and referral to outside
CQ1-16	A = Amount Assessed - Adjusted	\$8,167,531.00	\$6,373,769.00	\$6,034,047.00	\$5,970,605.00	\$5,921,247.00				External	collection agencies.
	CR = Collection Rate	34.00%	62.36%	71.11%	73.24%	74.58%					· ·
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Continued use of internal collection
CGE	C = Cumulative Collections		\$2,896,763.00	\$4,383,783.00	\$4,688,131.00	\$4,789,455.00	\$4,896,842.00			External	methods and referral to outside
CQ2-16	A = Amount Assessed - Adjusted		\$8,198,371.00	\$6,428,749.00	\$6,154,503.00	\$6,089,543.00	\$6,036,149.00			External	collection agencies.
	CR = Collection Rate		35.33%	68.19%	76.17%	78.65%	81.13%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			Continued use of internal collection
CGE	C = Cumulative Collections			\$3,251,414.00	\$4,826,356.00	\$5,234,961.00	\$5,477,686.00	\$5,583,654.00		External	methods and referral to outside
CQ3-16	A = Amount Assessed - Adjusted			\$8,912,150.00	\$7,266,872.00	\$6,786,244.00	\$6,648,922.00	\$6,585,948.00		External	collection agencies.
	CR = Collection Rate			36.48%	66.42%	77.14%	82.38%	84.78%			ŭ
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		Continued use of internal collection
CGE	C = Cumulative Collections				\$2,830,675.00	\$4,131,356.00	\$4,701,961.00	\$4,856,013.00	\$4,931,234.00	External	methods and referral to outside
CQ4-16	A = Amount Assessed - Adjusted				\$8,172,635.00	\$6,784,098.00	\$6,071,805.00	\$5,913,277.00	\$5,853,342.00	External	collection agencies.
	CR = Collection Rate				34.64%	60.90%	77.44%	82.12%	84.25%		ŭ
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections					\$2,639,230.00	\$4,054,699.00	\$4,455,893.00	\$4,581,707.00		
CQ1-17	A = Amount Assessed - Adjusted				<u>_</u>	\$7,727,109.00	\$6,429,005.00	\$5,736,439.00	\$5,575,662.00		
	CR = Collection Rate					34.16%	63.07%	77.68%	82.17%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional I	Notes Related to Collection Issues
CGE	C = Cumulative Collections						\$3,272,196.00	\$4,602,904.00	\$5,042,726.00		
CQ2-17	A = Amount Assessed - Adjusted						\$8,491,754.00	\$7,203,270.00	\$6,536,268.00		
	CR = Collection Rate						38.53%	63.90%	77.15%		
	RPE 06/30/16							Qtr 1	Qtr 2		
CGE	C = Cumulative Collections							\$3,004,336.00	\$4,436,461.00		
CQ3-17	A = Amount Assessed - Adjusted							\$8,336,511.00	\$7,016,616.00		

#### **Business Rules**

A = Amount Assessed - Adjusted CR = Collection Rate

CR = Collection Rate

C = Cumulative Collections

RPE 09/30/16

CGE

CQ4-17

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36.04%

63.23%

32.64%

\$3,148,603.00

\$9,647,183.00

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Report for Quarter Ending: September 2016 Version #: County:

Hillsborough

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

	Court/Case Type:	Prob	pate	Performance	Measure Standard:	90%					
					-						Action Plan
	Control Groups	10/01/14 - 12/31/14	01/01/15 - 03/31/15	04/01/15 - 06/30/15	07/01/15 - 09/30/15	10/01/15 - 12/31/15	01/01/16 - 03/31/16	04/01/16 - 06/30/16	07/01/16 - 09/30/16	Reason Code	Current Actions to Improve
	RPE 12/31/14	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections	\$242,251.00	\$244,884.00	\$245,244.00	\$245,964.00	\$246,134.00					
CQ1-16	A = Amount Assessed - Adjusted	\$250,408.00	\$249,502.00	\$249,502.00	\$249,502.00	\$249,417.00					
	CR = Collection Rate	96.74%	98.15%	98.29%	98.58%	98.68%					
	RPE 03/31/15		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections		\$294,824.00	\$296,518.00	\$297,281.00	\$297,471.00	\$297,556.00				
CQ2-16	A = Amount Assessed - Adjusted		\$308,541.00	\$308,141.00	\$307,796.00	\$307,796.00	\$307,796.00				
	CR = Collection Rate		95.55%	96.23%	96.58%	96.65%	96.67%				
	RPE 06/30/15			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections			\$294,433.00	\$297,025.00	\$297,160.00	\$297,160.00	\$297,160.00			
CQ3-16	A = Amount Assessed - Adjusted			\$305,620.00	\$305,620.00	\$304,630.00	\$304,545.00	\$304,525.00			
	CR = Collection Rate			96.34%	97.19%	97.55%	97.58%	97.58%			
	RPE 09/30/15				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE	C = Cumulative Collections				\$317,157.00	\$319,408.00	\$319,936.00	\$319,725.00	\$320,000.00		
CQ4-16	A = Amount Assessed - Adjusted				\$329,793.00	\$325,785.00	\$325,785.00	\$325,385.00	\$325,300.00		
	CR = Collection Rate				96.17%	98.04%	98.20%	98.26%	98.37%		
	RPE 12/31/15					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections					\$281,724.00	\$285,328.00	\$285,603.00	\$285,878.00		
CQ1-17	A = Amount Assessed - Adjusted					\$294,753.00	\$292,409.00	\$292,409.00	\$292,409.00		
	CR = Collection Rate					95.58%	97.58%	97.67%	97.77%		
	RPE 03/31/16						Qtr 1	Qtr 2	Qtr 3	Additional N	lotes Related to Collection Issues
CGE	C = Cumulative Collections						\$325,635.00	\$329,132.00	\$329,827.00	Corrections for assess	ments / collections done in error.
CQ2-17	A = Amount Assessed - Adjusted						\$337,298.00	\$336,267.00	\$336,182.00		
	CR = Collection Rate						96.54%	97.88%	98.11%		
	RPE 06/30/16							Qtr 1	Qtr 2		
CGE	C = Cumulative Collections							\$317,623.00	\$318,875.00		
CQ3-17	A = Amount Assessed - Adjusted							\$325,063.00	\$324,259.00		
	CR = Collection Rate						İ	97.71%	98.34%		
	RPE 09/30/16								Qtr 1		
CGE	C = Cumulative Collections								\$307,044.00		
	A = Amount Assessed - Adjusted								\$321,627.00		
	CR = Collection Rate								95.47%		

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Report for Quarter Ending: September 2016

Version #:

Hillsborough County:

REQUIRED: Reason Codes AND Action to Improve / Descriptions Required if Measure(s) Not Met

Internal: Must clarify reason AND expected duration internal reason will be resolved External: Detailed explanation of external reason the measure wasn't met

Family Court/Case Type: Performance Measure Standard: 75% Action Plan Control Groups 10/01/14 - 12/31/14 01/01/15 - 03/31/15 04/01/15 - 06/30/15 07/01/15 - 09/30/15 10/01/15 - 12/31/15 01/01/16 - 03/31/16 04/01/16 - 06/30/16 07/01/16 - 09/30/16 Reason Code **Current Actions to Improve** RPE 12/31/14 Qtr 2 Qtr 3 CGE C = Cumulative Collections \$598,206.00 \$600,531.00 \$600,596.00 \$600,437.00 \$600,517.00 CQ1-16 A = Amount Assessed - Adjusted \$633,417.00 \$630,670.00 \$629,961.00 \$629,601.00 \$629,194.00 95.45% 94.44% CR = Collection Rate 95.21% 95.33% 95.38% RPE 03/31/15 Otr 5 Otr 1 Otr 2 Otr 3 Otr 4 CGE C = Cumulative Collections \$689,111.00 \$689,161.00 \$689,181.00 \$677,700.00 \$685,804.00 CQ2-16 \$717,717.00 \$714.026.00 \$713.558.00 \$712.830.00 \$712.830.00 A = Amount Assessed - Adjusted 96.68% 94.42% CR = Collection Rate 96.05% 96.57% 96.68% RPE 06/30/15 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 CGE C = Cumulative Collections \$702,977.00 \$708,420.00 \$710,492.00 \$711,417.00 \$711,596.00 CQ3-16 A = Amount Assessed - Adjusted \$752,185.00 \$744,272.00 \$740,848.00 \$740,848.00 \$738,616.00 CR = Collection Rate 93.46% 95.18% 95.90% 96.03% 96.34% RPE 09/30/15 Qtr 2 Qtr 4 \$693,202.00 CGE C = Cumulative Collections \$690,408.00 \$695,683.00 \$695,343.00 CQ4-16 \$735.875.00 \$726.395.00 \$723,188,00 A = Amount Assessed - Adjusted \$725,023,00 \$721.886.00 CR = Collection Rate 93.82% 95 43% 95.95% 96.16% 96.32% RPE 12/31/15 Otr 1 Otr 2 Otr 3 Otr 4 CGE C = Cumulative Collections \$636,142.00 \$632,342.00 \$636,790.00 \$637,236.00 CQ1-17 A = Amount Assessed - Adjusted \$677,850.00 \$673,144.00 \$669,907.00 \$668,722.00 CR = Collection Rate 93.29% 94.50% 95.06% 95.29% RPE 03/31/16 Additional Notes Related to Collection Issues Qtr 2 Corrections for assessments / collections done in error. C = Cumulative Collections \$713,404.00 \$719.629.00 \$722,267,00 CQ2-17 A = Amount Assessed - Adjusted \$766.128.00 \$755,217,00 \$752.334.00 CR = Collection Rate 93.12% 95.29% 96.00% RPE 06/30/16 Qtr 2 CGE C = Cumulative Collections \$732,645.00 \$737,404.00 CQ3-17 A = Amount Assessed - Adjusted \$773,176,00 \$766,549,00 CR = Collection Rate 94.76% 96.20% RPE 09/30/16 Qtr 1 CGE C = Cumulative Collections \$632,571.00 CQ4-17 \$662,258.00 A = Amount Assessed - Adjusted CR = Collection Rate 95.52%

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## County Fiscal Year 2015 - 2016

## Collections Quarterly Action Plan Form for CCOC

Report for Quarter Ending	September 2016	Contact	
Version #	1	Telephone	
County	Hillsborough	E-Mail	

Performance		CCOC	Clerk		
Measure	Quarter	Standard	Performance	Reason Code	Current Actions to Improve
	10/01/15 - 12/31/15	9%	3.96%	External	Continued dunning notice and collection agency process
Cinarrit Calasia al	01/01/16 - 03/31/16	9%	6.00%	External	Continued dunning notice and collection agency process
Circuit Criminal	04/01/16 - 06/30/16	9%	3.45%	External	Continued dunning notice and collection agency process
	07/01/16 - 09/30/16	9%		External	Continued dunning notice and collection agency process
	10/01/15 - 12/31/15	40%	25.55%	External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
County Criminal	01/01/16 - 03/31/16	40%	25.69%	External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
County Chiminal	04/01/16 - 06/30/16	40%	24.74%	External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
	07/01/16 - 09/30/16	40%	24.31%	External	Transitioning from private probation service provider to local sheriff has greatly improved collections and we will continue to monitor performance.
	10/01/15 - 12/31/15	9%			
Juvenile Delinguency	01/01/16 - 03/31/16	9%			
Juvernie Delinquency	04/01/16 - 06/30/16	9%			
	07/01/16 - 09/30/16	9%			
	10/01/15 - 12/31/15	40%			
Criminal Traffic	01/01/16 - 03/31/16	40%			
Cilillia Hallo	04/01/16 - 06/30/16	40%			
	07/01/16 - 09/30/16	40%			
	10/01/15 - 12/31/15	90%			
Circuit Civil	01/01/16 - 03/31/16	90%			
Olicult Civil	04/01/16 - 06/30/16	90%			
	07/01/16 - 09/30/16	90%			
	10/01/15 - 12/31/15	90%			
County Civil	01/01/16 - 03/31/16	90%			
County Oivii	04/01/16 - 06/30/16	90%			
	07/01/16 - 09/30/16	90%			
	10/01/15 - 12/31/15	90%	74.58%	External	Continued use of internal collection methods and referral to outside collection agencies.
Civil Traffic	01/01/16 - 03/31/16	90%	81.13%	External	Continued use of internal collection methods and referral to outside collection agencies.
Oivii riamo	04/01/16 - 06/30/16	90%	84.78%	External	Continued use of internal collection methods and referral to outside collection agencies.
	07/01/16 - 09/30/16	90%	84.25%	External	Continued use of internal collection methods and referral to outside collection agencies.
	10/01/15 - 12/31/15	90%			
Probate	01/01/16 - 03/31/16	90%			
	04/01/16 - 06/30/16	90%			
	07/01/16 - 09/30/16	90%			
	10/01/15 - 12/31/15	75%			
Family	01/01/16 - 03/31/16	75%			
,	04/01/16 - 06/30/16	75%			
	07/01/16 - 09/30/16	75%			