Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections	$ 364,915.00	$ 430,589.00	$ 482,903.00	$ 514,495.00	$ 528,770.00					
	A = Amount Assessed	$ 8,342,123.00	$ 8,311,052.00	$ 8,300,285.00	$ 8,282,498.00	$ 8,271,267.00					
	CR = Collection Rate	4.37%	5.18%	5.82%	6.21%	**6.39%**					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections		$ 743,117.00	$ 810,041.00	$ 850,908.00	$ 863,277.00	$ 909,826.00				
	A = Amount Assessed		$ 11,020,630.00	$ 10,738,491.00	$ 10,721,229.00	$ 10,692,655.00	$ 10,681,437.00				
	CR = Collection Rate		6.74%	7.54%	7.94%	8.07%	**8.52%**				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections			$ 343,785.00	$ 390,273.00	$ 431,455.00	$ 480,311.00	$ 521,749.00			
	A = Amount Assessed			$ 8,542,279.00	$ 8,519,788.00	**$ 8,612,044.00**	$ 8,594,195.00	$ 8,587,794.00			
	CR = Collection Rate			4.02%	4.58%	5.01%	5.59%	**6.08%**			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections				$ 477,250.00	$ 511,056.00	$ 559,311.00	$ 603,113.00	$ 649,535.00		
	A = Amount Assessed				$ 7,559,720.00	$ 7,529,674.00	$ 7,510,336.00	$ 7,483,670.00	$ 7,479,806.00		
	CR = Collection Rate				6.31%	6.79%	7.45%	8.06%	**8.68%**		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 456,005.00	$ 511,744.00	$ 565,479.00	$ 617,115.00		
	A = Amount Assessed					$ 12,592,662.00	$ 12,559,992.00	$ 12,548,301.00	$ 12,535,143.00		
	CR = Collection Rate					3.62%	4.07%	4.51%	4.92%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 374,957.00	$ 424,306.00	$ 464,960.00		
	A = Amount Assessed						$ 17,317,511.00	$ 16,634,928.00	$ 16,627,203.00		
	CR = Collection Rate						2.17%	2.55%	2.80%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 579,428.00	$ 631,419.00		
	A = Amount Assessed							$ 11,667,719.00	$ 11,635,520.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							4.97%	5.43%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 382,342.00		
	A = Amount Assessed								$ 8,659,799.00	**07/01/26 - 09/30/26**	
	CR = Collection Rate								4.42%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

   b. **Actions to Improve:** A brief statement is required under "Actions to Improve" ONLY when the area is filled green. The descriptive statements of the Actions to Improve collectively create a Corrective Action Plan (CAP) guideline used to improve future performance levels until the required standard is either met or exceeded and can be sustained. The statements will also support the selection of the "Reason Code" and can possibly have five suggested components, when applicable, that address specific .

2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.

   MEASURABLE: Quantifiable statement of the amount of improvement expected to be gained by the end of next reporting period.

   ACHIEVABLE: Numerical statement supporting that the planned improvements are achievable.

   RELEVANT: Statement of how the planned actions to improve dirtectly relate to the isue identified

   TIME-BOUND: The realisticly earliest quarter the planned improvement will be realized and standard met.

4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep
Version #: 1

Court/Case Type: Drug Trafficking

CCOC Form Version (DRAFT)
Created: 09/30/2025

NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections	$ 1,178.00	$ 1,205.00	$ 1,274.00	$ 1,786.00	$ 2,183.00			
	A = Amount Assessed	$ 4,508,224.00	$ 4,508,074.00	$ 4,508,024.00	$ 4,508,024.00	$ 4,507,974.00			
	CR = Collection Rate	0.03%	0.03%	0.03%	0.04%	0.05%			
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		
	C = Cumulative Collections		$ 252.00	$ 435.00	$ 435.00	$ 562.00	$ 907.00		
	A = Amount Assessed		$ 5,948,240.00	$ 5,737,525.00	$ 5,737,375.00	$ 5,737,375.00	$ 5,737,375.00		
	CR = Collection Rate		0.00%	0.01%	0.01%	0.01%	0.02%		
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	
	C = Cumulative Collections			$ 609.00	$ 708.00	$ 807.00	$ 1,121.00	$ 1,560.00	
	A = Amount Assessed			$ 4,522,306.00	$ 4,522,056.00	**$ 4,626,956.00**	$ 4,626,906.00	$ 4,626,906.00	
	CR = Collection Rate			0.01%	0.02%	0.02%	0.02%	0.03%	
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**
	C = Cumulative Collections				$ 300.00	$ 304.00	$ 366.00	$ 1,622.00	$ 3,484.00
	A = Amount Assessed				$ 3,566,219.00	$ 3,565,969.00	$ 3,565,869.00	$ 3,565,619.00	$ 3,565,619.00
	CR = Collection Rate				0.01%	0.01%	0.01%	0.05%	0.10%
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**
	C = Cumulative Collections					$ 259.00	$ 402.00	$ 420.00	$ 896.00
	A = Amount Assessed					$ 4,861,703.00	$ 4,861,403.00	$ 4,861,103.00	$ 4,861,020.00
	CR = Collection Rate					0.01%	0.01%	0.01%	0.02%
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**
	C = Cumulative Collections						$ 15,744.00	$ 15,877.00	$ 15,927.00
	A = Amount Assessed						$ 6,759,343.00	$ 6,759,193.00	$ 6,759,043.00
	CR = Collection Rate						0.23%	0.23%	0.24%
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**
	C = Cumulative Collections							$ 355.00	$ 803.00
	A = Amount Assessed							$ 8,051,283.00	$ 8,051,033.00
	CR = Collection Rate							0.00%	0.01%
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**
	C = Cumulative Collections								$ 50,400.00
	A = Amount Assessed								$ 3,891,001.00
	CR = Collection Rate								1.30%

Adjusted Circuit Criminal Rate

This is the percent of collections for Circuit Criminal if Drug Trafficking Cases had not been included:

Collection	$	526,587.00
Assessment	$	3,763,293.00
Adj. Circuit Criminal Rate		13.99%
Collection	$	908,919.00
Assessment	$	4,944,062.00
Adj. Circuit Criminal Rate		18.38%
Collection	$	520,189.00
Assessment	$	3,960,888.00
Adj. Circuit Criminal Rate		13.13%
Collection	$	646,051.00
Assessment	$	3,914,187.00
Adj. Circuit Criminal Rate		16.51%

Business Rules

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5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

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Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: County Criminal

Performance Measure Standard: 40%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 363,495.00	$ 424,674.00	$ 460,293.00	$ 480,890.00	$ 491,675.00					
	A = Amount Assessed	$ 1,171,458.00	$ 1,100,207.00	$ 1,093,653.00	$ 1,090,469.00	$ 1,089,095.00					
	CR = Collection Rate	31.03%	38.60%	42.09%	44.10%	45.15%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 369,116.00	$ 446,644.00	$ 491,250.00	$ 518,280.00	$ 533,139.00				
	A = Amount Assessed		$ 1,187,538.00	$ 1,114,109.00	$ 1,106,616.00	$ 1,103,738.00	$ 1,101,638.00				
	CR = Collection Rate		31.08%	40.09%	44.39%	46.96%	48.40%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 409,487.00	$ 481,905.00	$ 527,110.00	$ 570,203.00	$ 582,411.00			
	A = Amount Assessed			$ 1,350,716.00	$ 1,290,306.00	$ 1,285,216.00	$ 1,282,423.00	$ 1,280,819.00			
	CR = Collection Rate			30.32%	37.35%	41.01%	44.46%	45.47%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		
	C = Cumulative Collections				$ 425,911.00	$ 503,361.00	$ 569,095.00	$ 599,904.00	$ 615,203.00		
	A = Amount Assessed				$ 1,436,056.00	$ 1,399,682.00	$ 1,392,201.00	$ 1,388,451.00	$ 1,385,779.00		
	CR = Collection Rate				29.66%	35.96%	40.88%	43.21%	44.39%		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 399,956.00	$ 476,386.00	$ 515,291.00	$ 541,848.00		
	A = Amount Assessed					$ 1,273,577.00	$ 1,225,765.00	$ 1,218,763.00	$ 1,215,715.00		
	CR = Collection Rate					31.40%	38.86%	42.28%	44.57%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 387,622.00	$ 470,262.00	$ 521,677.00		
	A = Amount Assessed						$ 1,248,070.00	$ 1,208,830.00	$ 1,199,621.00		
	CR = Collection Rate						31.06%	38.90%	43.49%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 436,411.00	$ 517,491.00		
	A = Amount Assessed							$ 1,398,042.00	$ 1,357,101.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							31.22%	38.13%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 473,583.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 1,556,006.00		
	CR = Collection Rate								30.44%		

Business Rules

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Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				**External**	No Collection Methods Available
	C = Cumulative Collections	$ 1,012.00	$ 1,265.00	$ 1,565.00	$ 2,015.00	$ 2,115.00					
	A = Amount Assessed	$ 34,891.00	$ 31,676.00	$ 31,176.00	$ 31,026.00	$ 30,276.00					
	CR = Collection Rate	2.90%	3.99%	5.02%	6.49%	**6.99%**					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			**External**	No Collection Methods Available
	C = Cumulative Collections		$ 1,340.00	$ 1,570.00	$ 1,870.00	$ 1,920.00	$ 2,020.00				
	A = Amount Assessed		$ 42,532.00	$ 39,082.00	$ 38,682.00	$ 38,032.00	$ 37,582.00				
	CR = Collection Rate		3.15%	4.02%	4.83%	5.05%	**5.37%**				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		**External**	No Collection Methods Available
	C = Cumulative Collections			$ 1,367.00	$ 1,968.00	$ 2,218.00	$ 2,268.00	$ 2,418.00			
	A = Amount Assessed			$ 42,395.00	$ 40,246.00	$ 39,646.00	$ 39,446.00	$ 37,946.00			
	CR = Collection Rate			3.22%	4.89%	5.59%	5.75%	**6.37%**			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	**External**	No Collection Methods Available
	C = Cumulative Collections				$ 1,495.00	$ 1,645.00	$ 2,095.00	$ 2,445.00	$ 2,660.00		
	A = Amount Assessed				$ 46,469.00	$ 43,994.00	$ 43,044.00	$ 42,394.00	$ 40,494.00		
	CR = Collection Rate				3.22%	3.74%	4.87%	5.77%	**6.57%**		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 1,050.00	$ 1,366.00	$ 1,466.00	$ 1,996.00		
	A = Amount Assessed					$ 38,887.00	$ 36,087.00	$ 35,137.00	$ 34,637.00		
	CR = Collection Rate					2.70%	3.79%	4.17%	5.76%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 1,385.00	$ 1,635.00	$ 1,690.00		
	A = Amount Assessed						$ 37,595.00	$ 35,020.00	$ 34,570.00		
	CR = Collection Rate						3.68%	4.67%	4.89%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 1,835.00	$ 2,400.00		
	A = Amount Assessed							$ 43,270.00	$ 39,390.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							4.24%	6.09%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 2,361.00		
	A = Amount Assessed								$ 42,946.00	**07/01/26 - 09/30/26**	
	CR = Collection Rate								5.50%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

   b. **Actions to Improve:** A brief statement is required under "Actions to Improve" ONLY when the area is filled green. The descriptive statements of the Actions to Improve collectively create a Corrective Action Plan (CAP) guideline used to improve future performance levels until the required standard is either met or exceeded and can be sustained. The statements will also support the selection of the "Reason Code" and can possibly have five suggested components, when applicable, that address specific .

2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.

   MEASURABLE: Quantifiable statement of the amount of improvement expected to be gained by the end of next reporting period.

   ACHIEVABLE: Numerical statement supporting that the planned improvements are achievable.

   RELEVANT: Statement of how the planned actions to improve dirtectly relate to the isue identified

   TIME-BOUND: The realisticly earliest quarter the planned improvement will be realized and standard met.

4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Criminal Traffic

Performance Measure Standard: 50%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 1,190,565.00	$ 1,463,883.00	$ 1,620,017.00	$ 1,725,678.00	$ 1,776,164.00					
	A = Amount Assessed	$ 2,183,335.00	$ 2,165,558.00	$ 2,159,396.00	$ 2,156,038.00	$ 2,152,250.00					
	CR = Collection Rate	54.53%	67.60%	75.02%	80.04%	82.53%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 1,252,044.00	$ 1,472,680.00	$ 1,627,415.00	$ 1,746,274.00	$ 1,811,016.00				
	A = Amount Assessed		$ 2,304,868.00	$ 2,284,748.00	$ 2,274,879.00	$ 2,269,549.00	$ 2,263,947.00				
	CR = Collection Rate		54.32%	64.46%	71.54%	76.94%	79.99%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 1,139,301.00	$ 1,358,791.00	$ 1,515,178.00	$ 1,645,218.00	$ 1,694,876.00			
	A = Amount Assessed			$ 2,195,080.00	$ 2,181,416.00	$ 2,170,692.00	$ 2,159,969.00	$ 2,157,663.00			
	CR = Collection Rate			51.90%	62.29%	69.80%	76.17%	78.55%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		
	C = Cumulative Collections				$ 1,055,792.00	$ 1,248,644.00	$ 1,427,994.00	$ 1,531,914.00	$ 1,578,055.00		
	A = Amount Assessed				$ 2,077,326.00	$ 2,059,467.00	$ 2,047,049.00	$ 2,038,266.00	$ 2,035,822.00		
	CR = Collection Rate				50.82%	60.63%	69.76%	75.16%	77.51%		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 1,113,040.00	$ 1,343,910.00	$ 1,510,424.00	$ 1,612,183.00		
	A = Amount Assessed					$ 2,145,052.00	$ 2,126,186.00	$ 2,114,700.00	$ 2,107,566.00		
	CR = Collection Rate					51.89%	63.21%	71.42%	76.50%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 1,062,964.00	$ 1,277,627.00	$ 1,422,804.00		
	A = Amount Assessed						$ 2,056,757.00	$ 2,044,954.00	$ 2,036,752.00		
	CR = Collection Rate						51.68%	62.48%	69.86%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 1,067,684.00	$ 1,286,260.00		
	A = Amount Assessed							$ 2,068,984.00	$ 2,050,783.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							51.60%	62.72%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 1,075,871.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 2,225,417.00		
	CR = Collection Rate								48.34%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

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2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.

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4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Circuit Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 1,323,273.00	$ 1,331,453.00	$ 1,331,453.00	$ 1,331,453.00	$ 1,331,459.00					
	A = Amount Assessed	$ 1,354,845.00	$ 1,350,461.00	$ 1,348,456.00	$ 1,348,456.00	$ 1,348,456.00					
	CR = Collection Rate	97.67%	98.59%	98.74%	98.74%	98.74%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 1,677,246.00	$ 1,684,639.00	$ 1,684,686.00	$ 1,684,786.00	$ 1,684,786.00				
	A = Amount Assessed		$ 1,721,172.00	$ 1,720,720.00	$ 1,719,907.00	$ 1,719,907.00	$ 1,719,907.00				
	CR = Collection Rate		97.45%	97.90%	97.95%	97.96%	97.96%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 1,890,077.00	$ 1,902,500.00	$ 1,902,990.00	$ 1,903,541.00	$ 1,903,541.00			
	A = Amount Assessed			$ 1,930,736.00	$ 1,928,224.00	$ 1,927,764.00	$ 1,927,764.00	$ 1,927,764.00			
	CR = Collection Rate			97.89%	98.67%	98.71%	98.74%	98.74%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		
	C = Cumulative Collections				$ 2,161,642.00	$ 2,176,997.00	$ 2,178,381.00	$ 2,178,781.00	$ 2,179,256.00		
	A = Amount Assessed				$ 2,272,694.00	$ 2,271,664.00	$ 2,271,579.00	$ 2,271,446.00	$ 2,271,446.00		
	CR = Collection Rate				95.11%	95.83%	95.90%	95.92%	95.94%		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 2,215,563.00	$ 2,224,882.00	$ 2,227,878.00	$ 2,227,955.00		
	A = Amount Assessed					$ 2,277,713.00	$ 2,274,928.00	$ 2,274,876.00	$ 2,274,859.00		
	CR = Collection Rate					97.27%	97.80%	97.93%	97.94%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 2,391,700.00	$ 2,406,841.00	$ 2,408,866.00		
	A = Amount Assessed						$ 2,446,909.00	$ 2,444,909.00	$ 2,444,909.00		
	CR = Collection Rate						97.74%	98.44%	98.53%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 2,318,000.00	$ 2,323,197.00		
	A = Amount Assessed							$ 2,370,410.00	$ 2,366,715.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							97.79%	98.16%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 2,280,027.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 2,339,782.00		
	CR = Collection Rate								97.45%		

Business Rules

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5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

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Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: County Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 3,677,959.00	$ 3,678,872.00	$ 3,678,888.00	$ 3,678,913.00	$ 3,678,913.00					
	A = Amount Assessed	$ 3,718,293.00	$ 3,716,712.00	$ 3,716,712.00	$ 3,716,712.00	$ 3,716,712.00					
	CR = Collection Rate	98.92%	98.98%	98.98%	98.98%	98.98%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 3,634,557.00	$ 3,638,775.00	$ 3,639,380.00	$ 3,639,380.00	$ 3,639,380.00				
	A = Amount Assessed		$ 3,661,381.00	$ 3,661,262.00	$ 3,661,262.00	$ 3,661,262.00	$ 3,661,262.00				
	CR = Collection Rate		99.27%	99.39%	99.40%	99.40%	99.40%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 4,035,614.00	$ 4,038,423.00	$ 4,038,657.00	$ 4,038,748.00	$ 4,038,748.00			
	A = Amount Assessed			$ 4,057,537.00	$ 4,056,500.00	$ 4,056,500.00	$ 4,056,500.00	$ 4,056,500.00			
	CR = Collection Rate			99.46%	99.55%	99.56%	99.56%	99.56%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		
	C = Cumulative Collections				$ 4,314,096.00	$ 4,316,374.00	$ 4,318,222.00	$ 4,318,791.00	$ 4,319,119.00		
	A = Amount Assessed				$ 4,336,059.00	$ 4,335,864.00	$ 4,335,854.00	$ 4,335,854.00	$ 4,335,854.00		
	CR = Collection Rate				99.49%	99.55%	99.59%	99.61%	99.61%		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 4,273,430.00	$ 4,274,585.00	$ 4,274,675.00	$ 4,274,755.00		
	A = Amount Assessed					$ 4,299,298.00	$ 4,298,878.00	$ 4,298,180.00	$ 4,297,468.00		
	CR = Collection Rate					99.40%	99.43%	99.45%	99.47%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 4,348,396.00	$ 4,352,273.00	$ 4,352,816.00		
	A = Amount Assessed						$ 4,426,444.00	$ 4,426,017.00	$ 4,426,007.00		
	CR = Collection Rate						98.24%	98.33%	98.35%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 4,596,326.00	$ 4,609,281.00		
	A = Amount Assessed							$ 4,656,125.00	$ 4,654,199.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							98.72%	99.03%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 4,675,428.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 4,715,320.00		
	CR = Collection Rate								99.15%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

   b. **Actions to Improve:** A brief statement is required under "Actions to Improve" ONLY when the area is filled green. The descriptive statements of the Actions to Improve collectively create a Corrective Action Plan (CAP) guideline used to improve future performance levels until the required standard is either met or exceeded and can be sustained. The statements will also support the selection of the "Reason Code" and can possibly have five suggested components, when applicable, that address specific .

2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.

   MEASURABLE: Quantifiable statement of the amount of improvement expected to be gained by the end of next reporting period.

   ACHIEVABLE: Numerical statement supporting that the planned improvements are achievable.

   RELEVANT: Statement of how the planned actions to improve dirtectly relate to the isue identified

   TIME-BOUND: The realisticly earliest quarter the planned improvement will be realized and standard met.

4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Probate

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 316,547.00	$ 318,416.00	$ 318,416.00	$ 318,816.00	$ 318,816.00					
	A = Amount Assessed	$ 325,043.00	$ 323,227.00	$ 323,227.00	$ 323,227.00	$ 323,227.00					
	CR = Collection Rate	97.39%	98.51%	98.51%	98.64%	98.64%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 388,503.00	$ 388,887.00	$ 388,887.00	$ 388,611.00	$ 388,611.00				
	A = Amount Assessed		$ 396,985.00	$ 396,495.00	$ 395,860.00	$ 395,860.00	$ 395,840.00				
	CR = Collection Rate		97.86%	98.08%	98.24%	98.17%	98.17%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 391,572.00	$ 392,112.00	$ 392,167.00	$ 392,170.00	$ 392,170.00			
	A = Amount Assessed			$ 409,349.00	$ 406,003.00	$ 405,203.00	$ 404,718.00	$ 404,633.00			
	CR = Collection Rate			95.66%	96.58%	96.78%	96.90%	96.92%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	**Internal**	Indigency review not completed
	C = Cumulative Collections				$ 393,622.00	$ 397,294.00	$ 397,316.00	$ 397,716.00	$ 397,891.00		
	A = Amount Assessed				$ 476,794.00	$ 473,514.00	$ 472,714.00	$ 472,714.00	$ 472,314.00		
	CR = Collection Rate				82.56%	83.90%	84.05%	84.13%	**84.24%**		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 344,015.00	$ 346,065.00	$ 346,065.00	$ 346,070.00		
	A = Amount Assessed					$ 358,920.00	$ 357,670.00	$ 357,650.00	$ 357,650.00		
	CR = Collection Rate					95.85%	96.76%	96.76%	96.76%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 353,744.00	$ 354,876.00	$ 355,238.00		
	A = Amount Assessed						$ 365,314.00	$ 363,483.00	$ 363,483.00		
	CR = Collection Rate						96.83%	97.63%	97.73%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 398,532.00	$ 400,000.00		
	A = Amount Assessed							$ 417,193.00	$ 413,830.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							95.53%	96.66%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 412,711.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 423,765.00		
	CR = Collection Rate								97.39%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

   b. **Actions to Improve:** A brief statement is required under "Actions to Improve" ONLY when the area is filled green. The descriptive statements of the Actions to Improve collectively create a Corrective Action Plan (CAP) guideline used to improve future performance levels until the required standard is either met or exceeded and can be sustained. The statements will also support the selection of the "Reason Code" and can possibly have five suggested components, when applicable, that address specific .

2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.

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4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Family

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**					
	C = Cumulative Collections	$ 605,228.00	$ 609,760.00	$ 610,635.00	$ 610,645.00	$ 610,751.00					
	A = Amount Assessed	$ 636,347.00	$ 633,366.00	$ 633,366.00	$ 633,356.00	$ 633,356.00					
	CR = Collection Rate	95.11%	96.27%	96.41%	96.41%	96.43%					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				
	C = Cumulative Collections		$ 695,018.00	$ 698,581.00	$ 700,724.00	$ 700,727.00	$ 700,727.00				
	A = Amount Assessed		$ 740,375.00	$ 734,913.00	$ 734,495.00	$ 734,135.00	$ 734,125.00				
	CR = Collection Rate		93.87%	95.06%	95.40%	95.45%	95.45%				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			
	C = Cumulative Collections			$ 705,640.00	$ 710,871.00	$ 711,854.00	$ 712,348.00	$ 712,550.00			
	A = Amount Assessed			$ 746,976.00	$ 741,365.00	$ 741,060.00	$ 741,060.00	$ 740,055.00			
	CR = Collection Rate			94.47%	95.89%	96.06%	96.13%	96.28%			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	**External**	Filer errors through e-Portal, manual corrections have been made.
	C = Cumulative Collections				$ 694,973.00	$ 699,414.00	$ 699,495.00	$ 699,898.00	$ 700,124.00		
	A = Amount Assessed				$ 941,519.00	$ 937,076.00	$ 936,666.00	$ 936,666.00	$ 936,666.00		
	CR = Collection Rate				73.81%	74.64%	74.68%	74.72%	**74.75%**		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 666,732.00	$ 673,000.00	$ **672,663.00**	$ 672,966.00		
	A = Amount Assessed					$ 758,663.00	$ 753,745.00	$ 753,745.00	$ 753,140.00		
	CR = Collection Rate					87.88%	89.29%	89.24%	89.35%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 693,116.00	$ 699,555.00	$ 699,837.00		
	A = Amount Assessed						$ 732,672.00	$ 727,486.00	$ 727,376.00		
	CR = Collection Rate						94.60%	96.16%	96.21%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 701,829.00	$ 719,929.00		
	A = Amount Assessed							$ 773,570.00	$ 768,900.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							90.73%	93.63%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 699,579.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 786,668.00		
	CR = Collection Rate								88.93%		

Business Rules

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5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report

County Fiscal Year 2025 - 2026

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: Gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version (DRAFT)
Created: 09/30/2025

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/24 - 12/31/24	01/01/25 - 03/31/25	04/01/25 - 06/30/25	07/01/25 - 09/30/25	10/01/25 - 12/31/25	01/01/26 - 03/31/26	04/01/26 - 06/30/26	07/01/26 - 09/30/26	Action Plan: Reason Code	Action Plan: Actions to Improve
CGE CQ1-26	**RPE 12/31/24**	**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**				**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections	$ 1,524,485.00	$ 2,396,208.00	$ 2,743,833.00	$ 2,860,793.00	$ 2,910,305.00					
	A = Amount Assessed	$ 4,645,425.00	$ 3,619,588.00	$ 3,455,312.00	$ 3,419,512.00	$ 3,407,266.00					
	CR = Collection Rate	32.82%	66.20%	79.41%	83.66%	**85.41%**					
CGE CQ2-26	**RPE 03/31/25**		**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**			**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections		$ 1,942,410.00	$ 3,229,053.00	$ 3,648,901.00	$ 3,824,902.00	$ 3,956,594.00				
	A = Amount Assessed		$ 6,323,030.00	$ 5,112,123.00	$ 4,832,130.00	$ 4,770,909.00	$ 4,755,869.00				
	CR = Collection Rate		30.72%	63.16%	75.51%	80.17%	**83.19%**				
CGE CQ3-26	**RPE 06/30/25**			**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**		**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections			$ 2,018,089.00	$ 3,176,271.00	$ 3,536,222.00	$ 3,736,701.00	$ 3,820,671.00			
	A = Amount Assessed			$ 6,214,085.00	$ 4,990,211.00	$ 4,717,041.00	$ 4,645,568.00	$ 4,626,713.00			
	CR = Collection Rate			32.48%	63.65%	74.97%	80.44%	**82.58%**			
CGE CQ4-26	**RPE 09/30/25**				**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**	**Qtr 5**	**External**	Continued Transmission to Collection Agencies
	C = Cumulative Collections				$ 2,801,766.00	$ 5,385,145.00	$ 6,315,394.00	$ 6,723,164.00	$ 6,935,167.00		
	A = Amount Assessed				$ 11,545,699.00	$ 9,970,428.00	$ 9,106,723.00	$ 8,969,844.00	$ 8,933,144.00		
	CR = Collection Rate				24.27%	54.01%	69.35%	74.95%	**77.63%**		
CGE CQ1-27	**RPE 12/31/25**					**Qtr 1**	**Qtr 2**	**Qtr 3**	**Qtr 4**		
	C = Cumulative Collections					$ 2,069,530.00	$ 3,795,597.00	$ 4,303,094.00	$ 4,499,096.00		
	A = Amount Assessed					$ 7,195,932.00	$ 5,945,044.00	$ 5,558,548.00	$ 5,464,603.00		
	CR = Collection Rate					28.76%	63.84%	77.41%	82.33%	**Additional Notes Related to Collection Issues**	
CGE CQ2-27	**RPE 03/31/26**						**Qtr 1**	**Qtr 2**	**Qtr 3**	**10/01/25 - 12/31/25**	
	C = Cumulative Collections						$ 3,321,815.00	$ 5,946,854.00	$ 6,792,773.00		
	A = Amount Assessed						$ 11,391,575.00	$ 9,735,173.00	$ 9,101,358.00		
	CR = Collection Rate						29.16%	61.09%	74.63%	**01/01/26 - 03/31/26**	
CGE CQ3-27	**RPE 06/30/26**							**Qtr 1**	**Qtr 2**		
	C = Cumulative Collections							$ 2,614,979.00	$ 4,611,586.00		
	A = Amount Assessed							$ 8,877,220.00	$ 7,548,016.00	**04/01/26 - 06/30/26**	
	CR = Collection Rate							29.46%	61.10%		
CGE CQ4-27	**RPE 09/30/26**								**Qtr 1**		
	C = Cumulative Collections								$ 2,608,933.00	**07/01/26 - 09/30/26**	
	A = Amount Assessed								$ 9,842,935.00		
	CR = Collection Rate								26.51%		

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. The five quarters are grouped using the Control Group Ending (CGE) county fiscal year quarter(CQ#)-fiscal year listed in combined column A-B. The initial quarter of the amount assessed is identified by the RPE (Report Period Ending) date in cmbined column C-D.

Adjustments to "Cumulative Collections" Amounts: The cumulative amount of money collected in a given control group ending (CGE) should be adjusted in the reporting period when amounts are collected or later returned by the Court or other provisions of law. This amount will usually only increase from quarter to quarter as money is collected toward the assessed amount. Decreases (returns/refunds) must be explained.

Adjustments to "Amount Assessed": The amount assessed in a given control group ending (CGE) should be adjusted in the reporting period when the original assessments are later adjusted by the Court or other provisions of law. This amount will usually only decrease from quarter to quarter as the assessed fines/fees/court costs/service charges/etc are reduced/forgiven by court order. Increases usually indicate new assessments to cases handled in quarter one of a CGE and must be explained.

NOTES: The report form worksheets will alert when Action Plan information is required because performance standards are not met and/or when explanations are required in the "Additional Notes Related to Collection Issues" area because established business rules for within the control group are not followed.

1. **Action Plan:** If the Collection Rate in quarter five **(Qtr 5)** is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.

   a. **Reason Code**: Select the applicable Reason Code from the dropdown menu in the Green cell in column "M" for any quarter that did not meet the required performance level indicated in cell "H8".

   b. **Actions to Improve:** A brief statement is required under "Actions to Improve" ONLY when the area is filled green. The descriptive statements of the Actions to Improve collectively create a Corrective Action Plan (CAP) guideline used to improve future performance levels until the required standard is either met or exceeded and can be sustained. The statements will also support the selection of the "Reason Code" and can possibly have five suggested components, when applicable, that address specific .

2. Listed below are the five suggested components that might be included to the most efficient extent possible in the Actions to Improve statements.

   SPECIFIC: Specific description of the issue that caused the standard to be missed and the Reason Code to be selected.
   MEASURABLE: Quantifiable statement of the amount of improvement expected to be gained by the end of next reporting period.
   ACHIEVABLE: Numerical statement supporting that the planned improvements are achievable.
   RELEVANT: Statement of how the planned actions to improve dirtectly relate to the isue identified
   TIME-BOUND: The realisticly earliest quarter the planned improvement will be realized and standard met.

4. **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

   a. Cumulative Collections number has **Decreased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

   b. The Amount Assessed number has **Increased** from the previous quarter in the same CGE (font color for amount will change to **RED**)

5. To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

6. This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the **20th** of the month following the end of the quarter being reported.