

# VICTOR D. CRIST CLERK OF THE CIRCUIT COURT & COMPTROLLER HILLSBOROUGH COUNTY, FLORIDA REQUEST FOR PROPOSAL

**FOR** 

COMPREHENSIVE SURVEILLANCE CAMERA AND ACCESS CONTROL
SYSTEM UPGRADE AND REPLACEMENT PROJECT REQUEST FOR
PROPOSAL (RFP) NUMBER 04/25

**November 26, 2025** 

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#### **PART I**

## NOTICE - REQUEST FOR PROPOSAL NUMBER 04/25 VICTOR D. CRIST, CLERK OF THE CIRCUIT COURT & COMPTROLLER HILLSBOROUGH COUNTY, FLORIDA, IS ACCEPTING SEALED PROPOSALS

#### **FOR THE**

### COMPREHENSIVE SURVEILLANCE CAMERA AND ACCESS CONTROL SYSTEM UPGRADE AND REPLACEMENT PROJECT

All Proposals must be delivered to the Clerk of the Circuit Court & Comptroller, Purchasing Department, 407 N East Street, Tampa, Florida, 33602 or mailed to the Clerk of the Circuit Court & Comptroller, P.O. Box 1110, Tampa, Florida 33601, Attention: Purchasing Department, and received no later than 2:00 P.M. (Local Time), January 5, 2026.

Documents may be obtained at the above address. The Proposal opening will be at 601 E. Kennedy Blvd., 13th Floor, Training Room A, Tampa, Florida 33602.

Pursuant to the Laws of Florida, a Proposal under this advertisement will also allow agencies such as chartered municipalities, local public agencies, boards or other governmental authorities existing within the State of Florida to purchase goods or services during the effective period of the contract under the same terms and conditions as the awarded contract, including price.

ALL PROPOSALS MUST BE SEALED AND MARKED ON THE ENVELOPE: "SEALED PROPOSAL FOR COMPREHENSIVE SURVEILLANCE CAMERA AND ACCESS CONTROL SYSTEM UPGRADE AND REPLACEMENT PROJECT, REQUEST FOR PROPOSAL NUMBER 04/25".

#### PART II - REQUEST FOR PROPOSAL NUMBER (04/25)

#### INTRODUCTION

#### A. OBJECTIVE

The Hillsborough County Clerk of Court & Comptroller seeks to significantly enhance security operations through implementation of a comprehensive Physical Security Information Management (PSIM) system in conjunction with camera system upgrades and replacements and access control system enhancements. The desired PSIM solution must deliver advanced capabilities beyond the existing systems, including robust user management, real-time event monitoring, streamlined incident response, seamless integration of video surveillance and access control systems, proactive camera server and device health monitoring, and comprehensive auditing and reporting functions. The Clerk seeks a highly qualified and responsive vendor with demonstrated technical expertise and the capacity to support evolving security requirements throughout the contract term.

Additionally, the Clerk seeks to upgrade its existing access control infrastructure, which currently consists of 22 controllers and 38 badge readers deployed across five (5) facilities on a Pinnacle access control platform. The proposed PSIM solution must either seamlessly integrate with the existing Pinnacle infrastructure or include a comprehensive access control system replacement that provides unified security management solution with real-time event correlation, automated responses, and comprehensive audit capabilities.

The Clerk of the Circuit Court & Comptroller of Hillsborough County, Florida, will select the Firm determined to have submitted the most Responsive and Responsible Proposal, based upon selection criteria, to enter contract negotiations. This does not mean that all aspects of the selected Proposal are acceptable to the Clerk, and the Clerk reserves the right to modify or reject terms and conditions proposed by the successful Firm as deemed necessary to ensure the satisfactory purchase of a Comprehensive Surveillance Camera and Access Control System Upgrade and Replacement Project. It is the Clerk's intent to contract a Comprehensive Surveillance Camera and Access Control System Upgrade and Replacement Project from a single Proposer; however, the Clerk reserves the right to enter into additional Agreements for like services with other Firms. Selection of a Proposal constitutes a commitment by the Clerk to enter into negotiations with the Proposer for the purpose of attempting to execute an Agreement satisfactory to both parties.

Nothing in this section replaces or supersedes anything in the Request for Proposal documents, and Proposers are cautioned not to rely on this section as a substitute for reading and complying with the Request for Proposal documents.

#### B. **DEFINITIONS**

The Clerk adopts the definitions contained in s. 60A-1.001, Florida Administrative Code, which shall apply to this Contract. The following additional terms are also defined:

#### 1. Addendum/Addenda

Additional instructions or terms and conditions issued in writing by the Clerk prior to selecting a final Proposal.

#### 2. Agreement

The enforceable Agreement that results from a successful solicitation or procurement. The parties to the Contract will be the Clerk and Contractor.

#### 3. Attachments

Documents included in the Request for Proposal to be completed by the Proposer and returned as the **Comprehensive Surveillance Camera And Access Control System Upgrade And Replacement Project** Proposal.

#### 4. Bonds

Instruments of security furnished by the Proposer and his surety in accordance with the Proposal documents, if required.

## Clerk of the Circuit Court & Comptroller of Hillsborough County, Florida VICTOR D. CRIST, Clerk of the Circuit Court & Comptroller for Hillsborough County, Florida, a constitutional officer of Florida, sometimes referred to as the Clerk.

#### 6. Confidential Information

Confidential Information of the Clerk includes any information deemed confidential under Florida Statutes. Confidential Information does not include information that: (i) is or becomes known to the public without fault or breach of the Recipient; (ii) Disclosure regularly discloses to third parties without restriction on disclosure; (iii) Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation; (iv) is independently developed by Recipient without restriction pursuant to judicial action or government regulation.

#### 7. Contract(s)

Sometimes referred to as an Agreement(s), see Item 2 above.

#### 8. **Day**

One (1) consecutive period of twenty-four (24) hours or one (1) calendar day when used in the Proposal documents.

#### 9. **Disclosure**

The party providing Confidential Information to the Recipient.

#### 10. Firm/Proposer/Contractor

An organization qualified and capable of providing the requested product(s) or service(s) in accordance with this Request for Proposal.

#### 11. Fiscal Year

October 1 through September 30.

#### 12. Letter of Intent

Letter to inform the Clerk of a Firm's intent to submit a Proposal (see PART V).

#### 13. **Negotiations**

The discussions subsequent to the selection of a Proposal between authorized representatives of the Clerk and the successful Firm.

#### 14. **Product**

Any deliverable under the Contract, which may include goods or commodities, equipment, technology hardware, technology software including licenses, technology, connectivity to facilities such as fiber optic runs and services including professional services.

#### 15. Proposal (sometimes referred to as Proposal)

Documents to be completed and submitted with all required Attachments, in accordance with this Request for Proposal (see PART IV).

#### 16. **Proposer's Conference (Conference)**

The public meeting at which representatives of the Firms may obtain clarification or additional information regarding this Request for Proposal.

#### 17. Recipient

The party receiving Confidential Information from the discloser.

#### 18. Request for Proposal (RFP)

The solicitation of Proposals from Firms by the Clerk, as described in this document.

#### 19. **Responsible Proposal**

A Proposal indicating past performance, business and financial capabilities are such that the Firm would be judged by appropriate authority to be capable of satisfying the Request for Proposal.

#### 20. Responsive Proposal

A Proposal which appears capable of satisfying the Specifications and terms and conditions set out in this Request for Proposal.

#### 21. Samples

Informational items included by the Proposer intended to support the Proposal and are so labeled.

#### 22. Specifications

The general conditions, special instructions and technical requirements as described in this Request for Proposal.

#### 23. Surety

Any corporation that guarantees or insures the Contractor's performance against loss, damage or default.

#### 24. Term Contract

A Contract with an indefinite quantity to furnish goods or services during a specific period.

#### C. SCHEDULE

#### 1. Letter of Intent

Should be completed and returned by Monday, December 8, 2025.

#### 2. **Proposal Deadline**

All Proposals must be received by 2:00 P.M., Monday, January 5, 2026.

#### 3. **Proposal Opening**

2:15 P.M., Monday, January 5, 2026

#### 4. Proposal Selection

Within (30) days of Proposal opening.

#### D. INSTRUCTIONS TO PROPOSERS

#### 1. Letter of Intent

The Letter of Intent should be completed and returned no later than Monday, December 8, 2025 by each Firm in receipt of this Request for Proposal intending to submit a Proposal. Letters of Intent may be emailed to Clerk of the Circuit Court & Comptroller, Purchasing Department at <a href="mailto:purchase@hillsclerk.com">purchase@hillsclerk.com</a>. Clerk will use information in the Letter of Intent to issue Request for Proposal Addenda and other announcements as may be required.

#### 2. Proposal Document Compliance

The Proposer is solely responsible for reading and completely understanding the Request for Proposal documents.

#### 3. **Proposal Questions**

#### a. General

Each Firm submitting a Proposal shall examine the Request for Proposal and Attachments and shall judge all matters relating to the adequacy and accuracy of such documents.

#### b. <u>Technical/Clarification/Interpretation</u>

Firms should submit written technical inquiries or inquiries concerning clarification or interpretation to:

Clerk of the Circuit Court & Comptroller
Attention: Purchasing
P.O. Box 1110
Tampa, Florida 33601
E-Mail: purchase@hillsclerk.com

At the Proposer's Conference, the Clerk or his representative will respond to all inquiries. The Clerk will only be responsible for interpretations provided by Clerk employees at the Proposer's Conference. Questions will not be answered after the Proposer's Conference ends. Minutes or an audio recording, as applicable, of the Conference will be forwarded to all Firms submitting a Letter of Intent.

#### 4. Marking Proposal Envelope

All Proposals must be sealed in an envelope marked: "SEALED PROPOSAL FOR COMPREHENSIVE SURVEILLANCE CAMERA AND ACCESS CONTROL SYSTEM UPGRADE AND REPLACEMENT PROJECT, REQUEST FOR PROPOSAL NUMBER 04/25".

#### 5. **Complete Proposal**

Proposers must complete and return PART IV, Proposal with required Attachments. The Clerk encourages Proposers to submit proposals even if they cannot provide 100% of the requested services. Proposers should clearly identify in their proposal submission which components they can provide and any limitations or exclusions. Partial proposals will be evaluated based on the scope of services offered and the Proposer's ability to meet the Clerk's critical requirements. The Clerk reserves the right to award multiple contracts or negotiate scope adjustments to best meet organizational needs.

The Proposer must complete and return three (3) signed original Proposals.

#### 6. **Deviations**

Deviations from the Request for Proposal documents need to be listed in the Proposal, PART IV, Attachment 4, entitled "Deviations". Deviations may be grounds for rejection of the Proposal (see PART IV, Item D).

#### 7. Addenda

Changes to the Request for Proposal may be made by and at the sole discretion of the Clerk. Changes will be mailed to the Firms that have returned a Letter of Intent (see PART V).

#### 8. **Proposal Deadline**

Deadline for receiving Proposal: 2:00 P.M. (Local Time), Monday, January 5, 2026.

#### 9. **Proposal Opening Date**

Opening Time: 2:15 P.M. (Local Time), Monday, January 5, 2026

Opening Location: 601 E. Kennedy Blvd., 13<sup>th</sup> Floor, Training Room A, Tampa, Florida 33602.

#### 10. **Proposal Delivery**

All Proposals must be delivered to the Clerk of the Circuit Court & Comptroller, Purchasing Department, 407 N. East Street, Tampa, Florida, 33602 or mailed to the Clerk of the Circuit Court & Comptroller, P.O. Box 1110, Tampa, Florida 33601, Attention: Purchasing Department, and received no later than 2:00 P.M. EST, Monday, January 5, 2026. The delivery of said Proposal prior to the deadline is solely and strictly the responsibility of the Proposer. The Proposal receipt time will be marked on the envelope when received. Under no circumstances will Proposals delivered after the receipt time specified be considered. Late Proposals will be returned to the Proposer unopened with a notation "This Proposal was received after delivery time designated for the receipt of Proposals." The Clerk will not be responsible for delays caused by the United States Postal Service or for delays caused by any other occurrence including, specifically but not limited to, severe weather conditions.

#### 11. **Proposal Cost**

The Clerk is not liable for any costs incurred by the Proposer in responding to this Request for Proposal.

#### 12. **Proposal Withdrawal**

Proposals, once delivered, may be subsequently withdrawn only if written notice of withdrawal is received by the Clerk of the Circuit Court & Comptroller Purchasing Department, 407 N East Street, Tampa, Florida 33602, prior to the time fixed for the opening of Proposals. Negligence on the part of the Firm in preparing its Proposal confers no right of withdrawal or modification of its Proposal after such Proposal has been opened by the Clerk. Proposers may not withdraw or modify their Proposals after the Proposal opening except as provided by Law.

#### 13. **Proposal Opening**

At the time and place fixed for the opening of Proposals, every Proposal delivered within the time fixed for receiving Proposals will be opened. The name of each Firm and the net Proposal price(s) shall be publicly read aloud, irrespective of any irregularities found therein. Proposers, their representatives and other interested persons may be present.

#### 14. **Proposal Signature**

Original Proposals must be manually and duly signed by an authorized corporate officer, principal, or partner (as applicable).

#### 15. **Clarification**

The Clerk may seek clarifying information regarding any Proposal. Such clarifying information shall be provided by the Proposer in writing, and shall become part of their Proposal.

#### 16. **Rejection of Proposals**

The Clerk, at his sole discretion, reserves the right to reject any and all Proposals and to waive any informality concerning the Proposals whenever such rejection or waiver is in the best interest of the Clerk. The Clerk reserves the right to reject the Proposal of any Firm who has previously failed to perform properly, who has failed to complete contracts on time, or who is judged not in a position to satisfy this Request for Proposal.

#### 17. Delivery of Goods/Service(s)

The Proposer's price shall be for F.O.B. inside delivery and off truck unloading of all materials to the following location:

Hillsborough County Clerk of the Circuit Court 601 East Kennedy Blvd., 13<sup>th</sup> Floor Tampa, FL 33602

#### 18. **Transportation**

The Proposer's price must include all transportation and other delivery charges, and the successful Proposer shall also be responsible for subsequent transportation charges if the goods or services do not meet the requirements of the Agreement.

#### 19. **Proposal Errors or Conflicts**

In the event of error in the extension of Proposal prices, the unit prices shall govern.

Proposals having erasures or corrections must be initialed and dated in ink by the

Proposer. In the case of conflicts in the Proposal, the better price, condition or response
as determined by the Clerk shall be given precedence in evaluating the Proposal.

#### 20. **Proposal Prices**

Proposal prices will remain firm for (180) days after Proposal opening. The Proposer may not withdraw its Proposal after Proposal opening except as provided by law.

#### 21. Issuing Office

The Clerk of the Circuit Court & Comptroller, Hillsborough County, Florida, is the issuing office.

#### 22. Contract Negotiations

An Agreement(s) will be negotiated with the Firm submitting the most Responsive and Responsible Proposal in accordance with selection criteria, provided said Proposal is in the best interest of the Clerk.

#### 23. **Proposal Selection**

The successful Proposer will be notified by the Clerk in writing. Selection is not final until written notice is received by the successful Proposer. Selection shall be made in accordance with the procedure described in Part II, Section G.

#### 24. Contract Signing

The Proposer selected for negotiation will be required to sign a Contract. The Agreement will incorporate all requirements of the Request for Proposal, and addenda thereto, including the Proposal submitted by the selected Firm.

The Agreement must contain the names of a designated representative and an alternate. The designated persons must have the authority to make timely decisions regarding handling of Contract services and the application of any company policy in the normal course of business.

#### 25. Clerk's Contract Representative

The Director of Procurement, Julian Mendez, will be the Clerk's Contract Representative at (813) 307-7039.

#### 26. Americans with Disabilities Act (ADA)

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate in this Request for Proposal should contact Julian Mendez, ADA Coordinator, not later than seven (7) days prior to the Proposal Deadline, at (813) 307-7039, or via Florida Relay Service (TDD) for the hearing impaired by dialing 7-1-1 to reach a Relay Operator.

#### 27. Evaluation Committee

An Evaluation Committee appointed by the Clerk will be used to evaluate the Proposals. These individuals will evaluate each qualified RFP response. Individually these committee members will award points to the Proposals based on the Evaluation and Selection Criteria outlined in Part II, Section G.

#### E. STANDARD TERMS AND CONDITIONS OF THE CONTRACT

#### 1. Statutory, Rule and Ordinance Requirements

These Proposal documents do not attempt to list the federal, state, or county laws, ordinances, rules, or regulations that may affect the Firm's Proposal or the performance of the Agreement. Lack of knowledge by the Proposer will not relieve the Proposer from compliance with the law or performance as required under the Agreement. The successful Proposer must furnish all necessary licenses and permits required.

#### 2. Incorporation of Proposal Documents

The Agreement, PART VI, of the Request for Proposal, will incorporate PARTS I - V of the Proposal documents.

#### 3. **No Assignment of Contract**

No Proposer may assign its Proposal or Agreement, in whole or in part, without the prior written authorization and at the sole discretion of the Clerk.

#### 4. Contract Amendments

The parties agree that the terms, scope, and conditions of the Agreement may be amended in writing signed by authorized representatives of both parties.

#### 5. **Governing Domicile**

The Proposal documents, the Contract and the successful Firm's performance will be governed by the laws of the State of Florida. The venue of any legal action involving this Request for Proposal or the resulting Agreement shall be in Hillsborough County, Florida.

#### 6. Occupational Safety and Health Act (OSHA)

In instances where such is applicable, all material and equipment shall conform to the Occupational Safety and Health Act (OSHA) requirements.

#### 7. Maintenance of Records

The Proposer will keep adequate records and supporting documentation applicable to this contractual matter. Said records and documentation will be retained by the Proposer for a minimum of five (5) years from the date of termination of this Agreement or from the date of final payment under this Agreement, whichever is longer (the "Record Retention Period".) The Clerk and its authorized agents shall have the right to audit, inspect and copy all such records and documentation as often as the Clerk deems necessary during the Agreement period and during the Record Retention Period. The Record Retention Period will be extended until audit findings are issued if an audit is initiated during the Record Retention Period. Such activity shall be conducted only during normal business hours. During the Record Retention Period, the Clerk, shall also

have the right to obtain a copy of and otherwise inspect any audit made at the direction of the Proposer as concerns the aforesaid records and documentation.

#### 8. **Non-Discrimination**

The Proposer will not discriminate against any employee or applicant for employment because of race, color, religion, sex, disability, national origin, age, handicap, or marital status. Such action shall include, but not be limited to, the following: employment, upgrading, demotion, or transfer; recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Proposer agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this non-discrimination clause.

The Proposer assures the Clerk that said Firm is in compliance with the above and with all applicable laws concerning discrimination. The Proposer understands that this Agreement is conditioned upon the veracity of Attachment 8, entitled "Equal Employment Opportunity Statement".

#### 9. **Termination**

#### a. <u>Annual Appropriations</u>

The Clerk's performance and obligation to pay under this contract are contingent upon the availability of funds appropriated by the Legislature and/or Hillsborough County. In the event funds are not appropriated, the Clerk shall notify the Contractor of such occurrence, and the Contract shall terminate on the last day of the current Fiscal Year without penalty or expense to the Clerk.

#### b. General

The Clerk will have the right to terminate the Agreement for any reason without incurring any liability by providing (one hundred eighty (180) days) written notice to the Firm.

#### c. <u>Termination by Clerk</u>

In addition, the Clerk may terminate the Agreement as follows:

- (1) The Clerk may provide written notice to the Firm of any failure to perform services as described in the Agreement or failure to comply with any of the terms and conditions of the Agreement. If the Clerk provides notice of failure to perform or comply, the Firm will have thirty (30) days in which to remedy the default or to show compliance with the Agreement. If the Firm fails to do so, the Clerk may thereafter terminate the Agreement.
- (2) The Clerk may terminate the Agreement immediately by providing written notice without prejudice to any other right of action or remedy if

the Firm becomes insolvent or becomes financially unable to carry out its obligations under the Agreement.

#### d. <u>Impossibility of Performance</u>

The Agreement, or any portion thereof, may be terminated by either party due to impossibility of performance caused by an act of God, floods, fires, storms, strikes, lockouts, disputes with employees, riot, insurrection, acts of public enemy, war, federal, state, municipal and local restrictions, prohibitions, regulations, and requisitions or other interferences beyond the control of the parties to the extent that same prevent or delay the performance of the obligations herein contained. In the event the Agreement cannot be completed due to conditions beyond the control of and through no fault of either party, the Firm may submit an invoice showing in detail the services performed under the Agreement through the date of termination. The Clerk will then pay the Firm for such services rendered but not previously paid for. Upon payment for such services rendered, all completed materials prepared under the Agreement must be provided to the Clerk.

#### e. <u>Termination for Violation of Section 287.135. Florida Statutes.</u>

- (1) If the contract is worth one million dollars or more, the Clerk, at its option, may terminate the contract if the Clerk finds that the Contractor submitted a false certification under s. 287.135(5), or, has been placed on a list created pursuant to s. 215.473, relating to scrutinized active business operations in Iran.
- (2) The Clerk, at its option, may terminate the contract if the Clerk finds that the Contractor has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in the boycott of Israel.
- (3) The Clerk, at its option, may terminate the contract if the Clerk finds that the Contractor or Other Entity has been placed on the Scrutinized Companies or Other Entities that Boycott Israel List or is engaged in the Boycott of Israel.

#### 10. No Damage for Delay in Providing Services

The Clerk shall not be liable to the Proposers for damages resulting from delays which are caused by the Clerk. In the event of a delay in the performance of this Agreement caused by the Clerk, the Proposer's sole remedy shall be to request an appropriate extension of time.

#### 11. Independent Contractor

The Proposer agrees that it will conduct itself in a manner consistent with its status as an independent contractor. The Firm, its employees, and its agents shall neither hold themselves out as, nor claim to be, officers, agents, representatives or employees of the

Clerk. This restriction shall include, but not be limited to, issues relating to worker's compensation coverage, unemployment benefits, social security, or retirement membership or credit.

#### 12. Claims for Damage in Shipment

The successful Proposer will be responsible for making any and all claims against carriers for missing or damaged items; any costs associated with correcting work or damaged items shall be paid by the successful Proposer.

#### 13. Planning Level Decisions

This Request for Proposal is a result of planning level decisions by the Clerk.

#### 14. Time is of the Essence

Time is of the essence in the performance of the Agreement.

#### 15. Warranty - Disclaimers

In no event shall the Proposer disclaim or limit warranties given by operation of law. Any attempt to unilaterally limit or disclaim implied warranties or other warranties given by operation of law shall be of no effect without the Clerk's expressed written concurrence and approval. To the extent that the current warranty applicable to any commercial system contains disclaimers or limitations of warranties given by operation of law, those disclaimers or limitations shall not be part of Proposer's warranty under this Agreement.

#### 16. **Modification of the Request for Proposal**

The Clerk reserves the right to modify the scope of the Request for Proposal.

#### 17. Brand Names, Etc.

In instances where the specifications refer to brand names, manufacturers' makes, trade names or manufacturers' catalog numbers, such references are intended for the sole purpose of providing descriptive information to establish acceptable quality levels.

These references are not included to place restrictions upon any Proposer, other than quality of goods to be provided.

#### 18. **Payment of Invoices**

Payment of invoices by the Clerk shall be governed by the Florida Prompt Payment Act, <u>Florida Statutes</u>, beginning with section 218.70. The Clerk shall not be obligated to make any payment in advance of the delivery of any goods or services. The Clerk must be invoiced for all goods or services.

#### 19. **Fee Escalation**

No escalation of fee(s) shall take place throughout the Contract period.

#### 20. Estimated Quantities during Term of Contract

Quantities given represent the best estimate and shall be the basis for award. Actual quantities may vary during the term of the Agreement, and the Clerk does not guarantee

a minimum total purchase. Furthermore, the requirements of the Clerk may exceed best estimates, and the Proposer shall provide for such requirements to the extent they are reasonable. **NOTE:** Increase or decrease of quantities shall be at the sole discretion of the Clerk.

#### 21. **Product Version**

This purchase shall be deemed to reference a Proposer's most recently released model or version of the product at the time of the order, unless the Clerk specifically requests in writing an earlier model or version and the Proposer is willing to provide such model or version.

#### 22. Price Change

**Applicable only to Term Contracts.** If this is a term contract for commodities or services, the following provisions apply:

#### a. Quantity Discounts

Proposers are urged to offer additional discounts for one time delivery of large single orders. The Clerk may seek to negotiate additional price concessions on quantity purchases of any products offered under the Contract. The Clerk will document its files accordingly.

#### b. Best Pricing Offer

During the Contract term, if the Clerk becomes aware of better pricing offered by the Proposer for substantially the same or a smaller quantity of a product outside the Contract, but upon the same or similar terms of the Contract, then at the discretion of the Clerk, the price under the Contract shall be immediately reduced to the lower price.

#### c. <u>Promotions</u>

In addition to decreasing prices for the balance of the Contract term due to change in market conditions, a Proposer may conduct sale promotions involving price reductions for a specified lesser period. A Proposer shall submit to the Contract Manager, if one is designated in the Contract, documentation identifying the proposed (1) starting and ending dates of the promotion, (2) products involved, and (3) promotional prices compared to then-authorized prices. Promotional prices shall be available to the Clerk. Upon approval, the Proposer shall provide conspicuous notice of the promotion.

#### d. Trade-In

The Clerk may trade-in equipment when making purchases from the Contract. A trade-in shall be negotiated between the Clerk and the Proposer. The Clerk is obligated to actively seek current fair market value when trading equipment, and to keep accurate records of the process.

#### e. Equitable Adjustment

The Clerk may, in its sole discretion, make an equitable adjustment in the Contract terms or pricing if pricing or availability of supply is affected by extreme and unforeseen volatility in the marketplace, that is, by circumstances that satisfy all the following criteria: (1) the volatility is due to causes wholly beyond the Proposer's control, (2) the volatility affects the marketplace or industry, not just the particular Contract sources of supply, (3) the effect on pricing or availability of

supply is substantial, and (4) the volatility so affects the Proposer that continued performance of the Contract would result in a substantial loss.

#### 23. Packaging

Tangible product shall be securely and properly packed for shipment, storage, and stocking in appropriate, clearly labeled, shipping containers and according to accepted commercial practice, without extra charge for packing materials, cases, or other types of containers. All containers and packaging shall become and remain the Clerk's property.

#### 24. Manufacturer's Name and Approved Equivalents

Unless otherwise specified, any manufacturers' names, trade names, brand names, information or catalog numbers listed in a specification are descriptive, not restrictive. With the Clerk's prior approval, the Proposer may provide any product that meets or exceeds the applicable specifications. The Proposer shall demonstrate comparability, including appropriate catalog materials, literature, specifications, test data, etc. The Clerk shall determine in his sole discretion whether a product is acceptable as an equivalent.

#### 25. **Inspection at Proposer's Site**

The Clerk reserves the right to inspect, at any reasonable time with the prior notice, the equipment or product or plant or other facilities of a Proposer to assess conformity with the Contract requirements and to determine whether they are adequate and suitable for proper and effective Contract performance.

#### 26. Safety Standards

All manufactured items and fabricated assemblies subject to operation under pressure, operation by connection to an electric source, or operation involving connection to a manufactured, natural, or LP gas source shall be constructed and approved in a manner acceptable to the appropriate State Inspector. Acceptability customarily requires, at a minimum, identification marking of the appropriate safety standard organization, where such approvals of listings have been established for the type of device offered and furnished, for example: the American Society of Mechanical Engineers for pressure vessels; the Underwriters Laboratories and/or National Electrical Manufacturers' Association for electrically operated assemblies; and the American Gas Association for gas-operated assemblies. In addition, all items furnished shall meet all applicable requirements of the Occupational Safety and Health Act and State and Federal Requirements relating to clean air and water pollution.

#### 27. Americans with Disabilities Act (ADA)

Proposers should identify any products that may be used or adapted for use by visually, hearing, or other physically impaired individuals.

#### 28. Literature

Upon request, the Proposer shall furnish literature reasonably related to the product offered, for example, user manuals, price schedules, catalogs, descriptive brochures, etc.

#### 29. Transportation and Delivery

Prices shall include all charges for packing, handling, freight, distribution, and inside delivery. Transportation of goods shall be FOB destination to any point within thirty (30) days after the Clerk places an order. A Proposer, within five (5) days after receiving a purchase order, shall notify the Clerk of any potential delivery delays. Evidence of inability or intentional delays shall be cause for Contract cancellation and Proposer suspension.

#### 30. **Installation**

Where installation is required, Proposer shall be responsible for placing and installing the product in the required locations at no additional charge, unless otherwise designated on the purchase order. Proposer's authorized product and price list shall clearly and separately identify any additional installation charges. All materials used in the installation shall be of good quality and shall be free of defects that would diminish the appearance of the product or render it structurally or operationally unsound. Installation includes the furnishing of any equipment, rigging, and materials required to install or replace the product in the proper location. Proposer shall protect the site from damage and shall repair damages or injury caused during installation by Proposer or its employees or agents. If any alteration, dismantling, excavation, etc., is required to achieve installation, the Proposer shall promptly restore the structure or site to its original condition. Proposer shall perform installation work so as to cause the least inconvenience and interference with the Clerk and with proper consideration of others on site. Upon completion of the installation, the location and surrounding area of work shall be left clean and in a neat and unobstructed condition, with everything in satisfactory repair and order.

#### 31. Risk of Loss

Section 215.422, Florida Statutes, governing Risk of Loss is incorporated by reference into the Agreement. Until Products shipped to the Clerk are inspected and accepted, risk of loss or damage shall remain with the Proposer. The Clerk will provide Proposer with written notification of any Products rejected because of damage discovered by inspection. The Proposer shall be responsible for filing, processing, and collecting all damage claims. To assist the Proposer with the damage claims, the Clerk shall: (1) record any evidence of visible damage on all copies of the delivering carrier's bill of

lading; (2) report damages to the carrier and the Proposer; and (3) provide the Proposer with a copy of the carrier's bill of lading and damage inspection report. When the Clerk rejects a product, Proposer shall remove it from the premises within ten (10) days after notification or rejection. Upon rejection notification, the risk of loss of rejected or non-conforming product shall remain with the Proposer. Rejected product not removed by the Proposer within ten days shall be deemed abandoned by the Proposer, and the Clerk shall have the right to dispose of it as its own property. Proposer shall reimburse the Clerk for cost and expenses incurred in storing or effecting removal or disposition of rejected product.

#### 32. **Invoicing and Payment**

Invoices shall contain the appropriate vendor information. The Clerk may require any information from the Proposer that the Clerk deems necessary to verify any purchase order placed under Contract. Payment shall be made in accordance with section 218.70 of the Florida Statutes, which govern time limits for payment of invoices. Invoices that must be returned to a Proposer due to preparation errors will result in a delay in payment. The Clerk is responsible for all payments under the Contract. The Clerk's failure to pay, or delay in payment, shall not constitute a breach of the Contract and shall not relieve the Proposer of its obligations to the Clerk.

#### 33. Taxes

The Clerk is exempt from payment of Federal and State excise or sales taxes on direct purchases of Products that are tangible personal property. The Clerk will reject that part of any Invoice that attempts to charge the Clerk for any personal property taxes levied on the Proposer or for any taxes levied on employee's wages. Any exceptions to this paragraph shall be explicitly noted by the Clerk on a purchase order or other special contract condition. On request, the Clerk will provide the Proposer with a Tax Exempt Certificate.

#### 34. **Governmental Restrictions**

If the Proposer believes that any governmental restrictions have been imposed that require alteration of the material, quality, workmanship or performance of the products offered under the Contract, the Proposer shall immediately notify the Clerk in writing, indicating the specific restriction. The Clerk reserves the right and the complete discretion to accept any such alteration and amend the Contract accordingly or to cancel the Contract at no further expense to the Clerk.

#### 35. Lobbying and Integrity

The Proposer shall not, in connection with this or any other agreement with the Clerk, directly or indirectly, (1) offer, confer, or agree to confer any pecuniary benefit on anyone

as consideration for any Clerk officer or employee's decision, opinion, recommendation, vote, other exercise of discretion, or violation of a known legal duty, or (2) offer, give, or agree to give to anyone any gratuity for the benefit of, or at the direction or request of, any Clerk officer or employee. For purposes of clause (2), "gratuity" means any payment of more than nominal monetary value in the form of cash, travel, entertainment, gifts, meals, lodging, loans, subscriptions, advances, deposits of money, services, employment, or contracts of any kind. Upon request of the Inspector General, or other authorized Clerk official, the Proposer shall provide any type of information that is deemed relevant to the Proposer's integrity or responsibility. Such information may include, but shall not be limited to, the Proposer's business or financial records, documents, or files of any type or form that refer to or relate to the Contract. The Proposer shall retain such records for three years after the expiration of the Contract. The Proposer agrees to reimburse the Clerk for the reasonable cost of investigation incurred by the Inspector General or other authorized Clerk official for investigations of the Proposer's compliance with the terms of this or any other agreement between the Proposer and the Clerk which results in the suspension or debarment of the Proposer. Such costs shall include, but shall not be limited to: salaries of investigators, including overtime; travel and lodging expenses; and expert witness and documentary fees. The Proposer shall not be responsible for any cost of investigations that do not result in the Proposer's suspension or debarment.

#### 36. Indemnification

The Proposer shall be fully liable for all actions of its agents, employees, partners, or subcontractors and shall fully indemnify, defend, and hold harmless the Clerk and its officers, agents, and employees, from suits, actions, damages, and costs of every name and description, including attorneys' fees, arising from or relating to personal injury and damage to real or personal tangible property alleged to be caused in whole or in part by Proposer, its agents, employees, partners, or subcontractors; provided, however, that the Proposer shall not indemnify for that portion of any loss or damages proximately caused by the negligent act or omission of the Clerk. Further, the Proposer shall fully indemnify, defend, and hold harmless the Clerk from any suits, actions, damages, and costs of every name and description, including attorney's fees, arising from or relating to violation or infringement of a trademark, copyright, patent, trade secret or intellectual property right, provided, however, that the foregoing obligation shall not apply to the Clerk's misuse or modification of Proposer's products or the Clerk's operation or use of Proposer's products in a manner not contemplated by the Contract or the purchase order. If any product is the subject of an infringement suit, or in the Proposer's opinion is

likely to become the subject of such a suit, the Proposer may at its sole expense procure for the Clerk the right to continue using the product or to modify it to become noninfringing. If the Proposer is not reasonably able to modify or otherwise secure the Clerk the right to continue using the product, the Proposer shall remove the product and refund the Clerk the amounts paid in excess of a reasonable rental for past use. The Clerk shall not be liable for any royalties. The Proposer's obligations under the preceding two paragraphs with respect to any legal action are contingent upon the Clerk giving the proposer (1) written notice of any such action or threatened action, (2) the opportunity to take over and settle or defend any such action at Proposer's sole expense, and (3) assistance in defending the action at Proposer's sole expense. The Proposer shall not be liable for any cost, expense, or compromise incurred or made by the Clerk in any legal action without the Proposer's prior written consent, which shall not be unreasonably withheld. The Clerk as a county constitutional officer enjoys the privileges of sovereign immunity and will not waive the sovereign immunity privilege by any contract term including an indemnity clause that attempts to require the Clerk to indemnify the Proposer or any third party. The Clerk will not and does not provide any indemnity to the Proposer or any other person or entity as a condition of the Contract. Any such Contract term that attempts to impose an indemnity obligation by the Clerk is void ab initio.

#### 37. Suspension of Work

The Clerk may, in his sole discretion, suspend any or all activities under the Contract, at any time, when in the best interests of the Clerk to do so. The Clerk shall provide the Proposer written notice outlining the particulars of suspension. Examples of the reason for suspension include, but are limited to, budgetary constraints, declaration of emergency, or other such circumstances. After receiving a suspension notice, the Proposer shall comply with the notice. Within ninety (90) days, or any longer period agreed to by the Proposer, the Clerk shall either (1) issue a notice authorizing resumption of work, at which time activity shall resume, or (2) terminate the Contract. Suspension of work shall not entitle the Proposer to any additional compensation.

#### 38. Force Majeure, Notice of Delay and No Damages for Delay

The Proposer shall not be responsible for the delay resulting from its failure to perform if neither the fault nor the negligence of the Proposer or its employees or agents contributed to the delay and the delay is due directly to acts of God, wars, acts of public enemies, strikes, fires, floods, or other similar cause wholly beyond the Proposer's control, or for any of the foregoing that affect subcontractors or suppliers if no alternate source of supply is available to the Proposer. In case of any delay the Proposer believes

is excusable, the Proposer shall notify the Clerk in writing of the delay or potential delay and describe the cause of the delay either (1) within ten (10) days after the cause that creates or will create the delay first arose, if the Proposer could not reasonably foresee that a delay could occur as a result, or (2) if delay is not reasonably foreseeable, within five (5) days after the date the Proposer first had reason to believe that a delay could result. THE FOREGOING SHALL CONSTITUTE THE PROPOSER'S SOLE REMEDY **OR EXCUSE WITH RESPECT TO DELAY.** Providing notice in strict accordance with this paragraph is a condition precedent to such remedy. No claim for damages, other than for an extension of time, shall be asserted against the Clerk. The Proposer shall not be entitled to an increase in the Contract price or payment of any kind from the Clerk for direct, indirect, consequential, impact or other costs, expenses or damages, including but not limited to costs of acceleration or inefficiency, arising because of delay, disruption, interference, or hindrance from any cause whatsoever. If performance is suspended or delayed, in whole or in part, due to any of the causes described in this paragraph, after the causes have ceased to exist the Proposer shall perform at no increased cost, unless the Clerk determines, in its sole discretion, that the delay will significantly impair the value of the Contract to the Clerk, in which case the Clerk may accept allocated performance or deliveries from the Proposer, provided that the Proposer grants preferential treatment to the Clerk with respect to products subjected to allocation, or (3) purchase from other sources (without recourse to and by the Proposer for the related costs and expenses) to replace all or part of the products that are subject of the delay, which purchases may be deducted from the Contract quantity, or (4) terminate the Contract in whole or in part.

#### 39. Scope Changes

The Clerk may unilaterally require, by written order, changes altering, adding to, or deducting from the Contract specifications, provided that such changes are within the general scope of the Contract. The Clerk may make an equitable adjustment in the Contract price or delivery date if the change affects the cost or time of performance. Such equitable adjustments require the written consent of the Proposer, which shall not be unreasonably withheld. If unusual quantity requirements arise, the Clerk may solicit separate proposals to satisfy them.

#### 40. Advertising

The Proposer shall not publicly disseminate any information concerning the Contract without prior written approval from the Clerk, including, but not limited to mentioning the Contract in a press release or other promotional material, identifying the Clerk or otherwise linking the Proposer's name and either a description of the Contract or the

Clerk in any material published, either in print or electronically, to any entity that is not a party to Contract.

#### 41. Assignment

The Proposer shall not sell, assign or transfer any of its rights, duties or obligations under the Contract, or under any purchase order issued pursuant to the Contract, without the prior written consent of the Clerk; provided, however, that either party may, without the consent of the other party, assign its rights under this Contract if such assignment is to a successor of the assigning party by consolidation, merger or operation of law, or to a purchase of all or substantially all of the assigning party's assets; or provided, the Proposer assigns to the Clerk any and all claims it has with respect to the Contract under the antitrust laws of the United States and the Clerk. In the event of any assignment, the Proposer remains secondarily liable for performance of the Contract, unless the Clerk expressly waives such secondary liability. The Clerk may assign the Contract with prior written notice to Proposer of its intent to do so.

#### 42. **Dispute Resolution**

Any dispute concerning performance of the Contract shall be decided by the Clerk, or other designated Clerk employee, who shall reduce the decision to writing and serve a copy on the Proposer. Payment for goods and/or services will be made upon receipt of a proper invoice as defined in the Clerk of the Circuit Court Prompt Payment Procedure. The Clerk's vendor Dispute Resolution Procedure is located on the Clerk's website: <a href="https://www.hillsclerk.com/About-Us/Doing-Business-with-the-Clerk">https://www.hillsclerk.com/About-Us/Doing-Business-with-the-Clerk</a>

#### 43. Employees, Subcontractors and Agents

All Proposer employees, subcontractors, or agents performing work under the Contract shall be properly trained technicians who meet or exceed any specified training qualifications. Upon request, Proposer shall furnish a copy of technical certification or other proof of qualification. All employees, subcontractors, or agents performing work under the Contract must comply with all security and administrative requirements of the Clerk. The Clerk may conduct, and the Proposer shall cooperate in, a security background check or otherwise assess any employee, subcontractor, or agent furnished by the Proposer. The Clerk may refuse access to, or require replacement of, any personnel for cause, including, but not limited to, technical or training qualification, quality of work, change in security status, or non-compliance with Clerk's security or other requirements. Such approval shall not relieve the Proposer of its obligation to perform all work in compliance with the Contract. The Clerk may reject and bar from any facility for cause any of the Proposer's employees, subcontractors, or agents.

#### 44. Security and Confidentiality

The Proposer shall comply fully with all security procedures of the Clerk in performance of the Contract. The Proposer shall not divulge to third parties any confidential information obtained by the Proposer or its agents, distributors, resellers, subcontractors, officers, or employees in the course of performing Contract work, including, but not limited to, security procedures, business operations information, or commercial proprietary information in the possession of the Clerk. The Proposer shall not be required to keep confidential information or material that is publicly available through no fault of the Proposer, material that the Proposer developed independently without relying on the Clerk's confidential information or material that is otherwise obtainable under State law as a public record. To ensure confidentiality, the Proposer shall take appropriate steps as to its personnel, agents, and subcontractors. The warranties of this paragraph shall survive the Contract. At the Clerk's sole discretion, the Proposer shall sign a separate written Confidentiality Agreement, if the Clerk determines that such Confidentiality Agreement is required by law or any other contract the Clerk has with any third party.

#### 45. **Insurance Requirements**

During the Contract term, the Proposer at its sole expense shall provide commercial insurance of such a type and with such terms and limits as may be reasonably associated with the Contract but, at minimum, those indicated in Attachment 12 of Part III, entitled "Indemnification and Insurance Requirements". Providing and maintaining adequate insurance coverage is a material obligation of the Proposer. Upon request, the Proposer shall provide certificate of insurance. The limits of coverage under each policy maintained by the Proposer shall not be interpreted as limiting the Proposer's liability and obligations under the Contract. All insurance policies shall be through insurers authorized or eligible to write policies in Florida.

#### 46. Warranty of Authority

Each person signing the Contract warrants that he or she is duly authorized to do so and to bind the respective party to the Contract.

#### 47. Warranty of Ability to Perform

The Proposer warrants that, to the best of its knowledge, there is no pending or threatened action, proceeding, or investigation, or any other legal or financial condition, that would in any way prohibit, restrain, or diminish the Proposer's ability to satisfy its Contract obligations. The Proposer warrants that neither it nor any affiliate is currently on the convicted vendor list maintained pursuant to section 287.133 of the Florida Statutes, or on any similar list maintained by any other state or the federal government.

The Proposer shall immediately notify the Clerk in writing if its ability to perform is compromised in any manner during the term of the Contract. This is a continuing Warranty that extends through the Contract term.

#### 48. Notices

All notices required under the Contract shall be delivered by certified mail, return receipt requested, by reputable air courier service, or by personal delivery to the agency designee identified in the original solicitation, or as otherwise identified by the Clerk. Notices to the Proposer shall be delivered to the person who signs the Contract. Either designated recipient may notify the other, in writing, if someone else is designated to receive notice.

#### 49. **Modification of Terms**

The Contract contains all the terms and conditions agreed upon by the parties, which terms and conditions shall govern all transactions between the Clerk and the Proposer. The Contract may only be modified or amended upon mutual written agreement of the Clerk and the Proposer. No oral agreements or representations shall be valid or binding upon the Clerk or the Proposer. No alteration or modification of the Contract terms, including substitution of product, shall be valid or binding against the Clerk. The Proposer may not unilaterally modify the terms of the Contract by affixing additional terms to product upon delivery (e.g., attachment or inclusion of standard preprinted forms, product literature, "shrink wrap" terms accompanying or affixed to a product, whether written or electronic) or by incorporating such terms onto the Proposer's order or fiscal forms or other documents forwarded by the Proposer for payment. The Clerk's acceptance of product or processing of documentation on forms furnished by the Proposer for approval or payment shall not constitute acceptance of the proposed modification to terms and conditions.

#### 50. Waiver

The delay or failure by the Clerk to exercise or enforce any of its rights under this Contract shall not constitute or be deemed a waiver of the Clerk's right thereafter to enforce those rights, nor shall any single or partial exercise of any such right prelude any other or further exercise thereof or the exercise of any other right.

#### 51. **Execution in Counterparts**

The Contract may be executed in counterparts, each of which shall be an original and all of which shall constitute but one and the same instrument.

#### 52. **Severability**

If the Clerk deems any provision of the Contract void or unenforceable, that provision shall be enforced only to the extent that it is not in violation of law or is not otherwise unenforceable and all other provisions shall remain in full force and effect.

#### 53. Travel

Travel expenses and per diem costs will be paid in accordance with section 112.061, Florida Statutes. The Clerk may establish rates lower than the maximum provided in section 112.061.

#### 54. **Right to Audit**

The Proposer will keep adequate records and supporting documentation applicable to this Agreement. Said records and documentation will be retained by the Proposer for a minimum of five (5) years from the date of termination of this Agreement or from the date of final payment under this Agreement, whichever is longer (the "Record Retention Period"). The Clerk and its authorized agents shall have the right to audit, inspect and copy all such records and documentation as often as the Clerk deems necessary during the Contract Period and during the Record Retention Period. The Record Retention Period will be extended until audit findings are issued if an audit is initiated during the Record Retention Period. Such activity shall be conducted only during normal business hours. During the Record Retention Period, the Clerk shall also have the right to obtain a copy of and otherwise inspect any audit made at the direction of the Proposer as concerns the aforesaid records and documentation.

#### 55. **Price Decrease**

The successful Firm shall notify the Clerk of any suppliers price decrease. The successful Firm shall provide the Clerk with the original supplier's notification of any price decrease no more than ten (10) days following the effective date of the price decrease. The Clerk reserves the right to negotiate a new price with the successful Firm. Should it be determined that a supplier's decrease has occurred and the successful Firm has not passed the decrease on to the Clerk, the Clerk reserves the right to place the successful Firm in default.

#### 56. **W-9**

The Contractor will provide the Clerk with a completed IRS Form W-9 prior to submission of the first invoice under the Contract.

#### 57. Governing Law and Venue

Any controversy or claim arising out of or relating to this contract, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator (s) may be entered in any court having jurisdiction thereof.

Claims shall be heard by a single arbitrator, unless the claim amount exceeds \$1,000,000.00, in which case the dispute shall be heard by a panel of three arbitrators.

The place of arbitration shall be Hillsborough County, FL. The arbitration shall be

governed by the laws of the State of Florida. Depositions shall be limited to a maximum of five per party and shall be held within ninety days of the making of a request. Additional depositions may be scheduled only with the permission of the arbitrators, and for good cause shown. Each deposition shall be limited to a maximum of five hours duration. The arbitrator(s) shall not award consequential damages in any arbitration initiated under this section. Any award in an arbitration initiated under this clause shall be limited to monetary damages and shall include no injunction or direction to any party other than the direction to pay a monetary amount. Each party shall bear its own costs and expenses and an equal share of the arbitrator's and administrative fees of arbitration. The Commercial Arbitration Optional Rules for Emergency Measures of Protection are also incorporated by the parties. The award of the arbitrators shall be accompanied by a reasoned opinion. Except as may be required by law, neither a party nor an arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of both parties. The parties agree that failure or refusal of a party to pay its required share of the deposits for arbitrator compensation or administrative charges shall constitute a waiver by that party to present evidence or cross-examine witness. In such event, the other party shall be required to present evidence and legal argument as the arbitrator(s) may require for the making of an award. Such waiver shall not allow for a default.

#### 58. **Arbitration**

Florida law shall apply without regard to conflicts of law principles thereof. The exclusive venue of any legal or equitable action that arises out of or relates to the Contract shall be in state or federal court in Hillsborough County, Florida. The parties irrevocably submit to the personal jurisdiction and venue of any such courts. Each Party hereby waives any jurisdictional, venue or inconvenient forum objections thereto. **THE PARTIES WAIVE ALL RIGHTS TO A JURY TRIAL.** 

#### 59. Contract Available to Other Governmental Agencies

This Agreement shall be made available to governmental agencies within the state of Florida so such agencies may purchase under this Agreement without the necessity for additional Request for Proposals. During the effective period of the Agreement, goods and services shall be available under the same terms and conditions and at the same prices stated herein, to all chartered municipalities, local public agencies, boards and other governmental authorities within the state of Florida. The Agreement in no way restricts or interferes with the right of any governmental authorities or political subdivisions to rebid any or all goods and services.

#### 60. Additional Agreements

In instances where applicable, additional Agreements may be incorporated into the Contract between the Clerk and the successful Proposer. All Agreements entered into must be signed by authorized representatives of both parties.

# 61. **Contract Period**

The Contract shall be for a period of <u>three (3) years</u>. The Clerk may exercise the option to extend the Contract for two (2) consecutive option periods of one (1) year each, for a possible five (5) year Contract. The decision to renew or extend the Contract will be at the sole discretion of the Clerk. Cancellation may be made with one hundred eighty (180) days advance written notice by either party.

# F. STANDARD TERMS AND CONDITIONS OF THE PROPOSAL

- The Clerk reserves the right to request an interview with any Proposer to determine service capabilities in greater detail and to clarify any unclear areas in the Proposal. This may include a site visit to the Proposer's facilities. The Clerk will not be liable for any costs incurred by the Proposer in connection with such an interview (i.e., travel, accommodations, etc.).
- 2. In the event the Clerk and the successful Proposer cannot execute a Contract within ( thirty (30) days) of such selection, the Clerk reserves the right to select another Proposer, or to call for new Proposals.
- 3. By submitting a Proposal, the Proposer certifies that he/she has fully read and understands this RFP and has full knowledge of the scope, nature, quantity, and quality of work to be performed; the detailed requirements of the services to be provided; and the conditions under which the services are to be performed.
- 4. The Proposer shall furnish such additional information as the Clerk may reasonably request. The Clerk reserves the right to conduct investigations into the qualifications of the Proposer as she deems appropriate.
- 5. The Clerk of the Circuit Court of Hillsborough County is governed by the Public Records Law, Chapter 119, Florida Statutes. Only trade secrets as defined in Section 812.081, Florida Statutes, shall be exempt from disclosure. In the event that a Proposer submits trade secret information, the information must be clearly labeled **Trade Secret**. The Clerk will maintain the confidentiality of such trade secrets to the extent provided by law. All material submitted becomes the property of the Clerk and may be returned only at the Clerk's option. The Clerk reserves the right to use any or all ideas presented in any response to this RFP. Selection or rejection of any Proposal does not affect this right.
- 6. It is understood that any Proposer awarded a Contract under this Request for Proposal shall maintain the appropriate insurance(s) as indicated in Attachment 11, entitled "Indemnification and Insurance Requirements", for the total time period of this Contract including any extensions.

# G. EVALUATION AND SELECTION CRITERIA

- 1. The qualifications of each Proposal as "Responsive" and the qualification of each entity submitting a Proposal as "Responsible" shall be made by a committee of at least three (3) persons appointed by the Clerk ("Evaluation Committee").
- 2. The Evaluation Committee shall qualify the Proposals as "Responsive" and qualify the entities submitting a Proposal as "Responsible" using the following criteria:
  - a. Responsive: Compliance with Proposal document Specifications.
  - b. Responsive: Effect of Deviations.
  - c. Responsible: Financial stability and outstanding obligations of the Proposer.
  - d. Responsible: Past performance of the Proposer.
  - e. Responsible: Proposer qualifications.
  - f. Responsible: Proposer's ability to meet any time requirements or to perform within a reasonable time if no time is specified. Reasonable time expected to be thirty (30) days or less, after receipt of order.
  - g. Responsible: References.

| Criteria N                            | laximum Possible Points |  |
|---------------------------------------|-------------------------|--|
| Scope of Services                     | 45                      |  |
| Qualification of the Firm and Team Me | mbers 20                |  |
| Proposed Fees and Compensation        | 15                      |  |
| Resources and Relevant Experience     | 10                      |  |
| Innovation/Additional Services        | 10                      |  |
| TOTAL SCORE                           | 100                     |  |

- 3. If there are five or more Proposers, the Clerk reserves the right to invite the top three (3) ranked Proposers to provide oral presentations. A second evaluation and ranking will be made after the oral presentations.
- 4. The Clerk may seek additional information after Proposal opening for purposes of clarification. Such clarification information shall be provided by the Proposer in writing and shall become part of their Proposal.
- Those Proposals qualified as Responsive from entities shall be ranked in ascending order based on the total price contained in the Proposal, with the lowest price ranked first, to the highest price ranked last.
- 6. After selection by the Clerk of the highest ranked Firm, the parties will enter into contract negotiations. If the parties are unable to negotiate an Agreement (within thirty (30) days ), the Firm will be notified in writing that negotiations are terminated and the Clerk shall

have no further obligations under RFP <u>#04/25</u> to the Firm. The Clerk will then commence negotiations with the next highest ranked Firm. At the option of the Clerk, this process will continue until an Agreement is executed.

# **PART III - DETAILED SPECIFICATIONS**

# A. <u>INTRODUCTION</u>

The Clerk of the Circuit Court & Comptroller of Hillsborough County, Florida (the "Clerk") is currently seeking Proposals from <u>qualified vendors</u> to provide a comprehensive surveillance camera and access control system upgrade and replacement project. This procurement seeks to modernize the existing IP camera infrastructure across multiple County facilities to enhance security, improve operational efficiency, and ensure compliance with current federal cybersecurity standards.

The primary purpose of this solicitation is to:

- Replace aging and non-compliant surveillance camera equipment across ten (10)
   County facilities
- Upgrade system infrastructure to meet current cybersecurity and interoperability standards, including NDAA Section 889 compliance
- Implement a standardized, scalable surveillance platform with enhanced image quality and analytical capabilities
- Implement a Physical Security Information Management system that delivers robust user management, real-time event monitoring, streamlined incident response, seamless integration of video surveillance and access control systems, proactive camera server and device health monitoring, and comprehensive auditing and reporting functions.
- Ensure seamless integration with existing network infrastructure and security monitoring protocols
- Establish a modernized system with an expected lifecycle of five to seven (5-7) years
- Address current coverage gaps and enhance monitoring capabilities in critical areas

The Clerk seeks to achieve the following goals through this procurement:

- Compliance: Eliminate all non-NDAA compliant camera equipment and ensure full adherence to applicable federal and state regulations
- Standardization: Implement a unified camera system platform that supports interoperability through ONVIF and PSIA standards
- Performance Enhancement: Upgrade to 4K resolution capabilities with H.265 compression for improved image quality and bandwidth efficiency
- Security: Strengthen cybersecurity posture through implementation of NIST Cybersecurity Framework requirements

- Scalability: Design infrastructure to accommodate future expansion and emerging technologies
- Operational Efficiency: Enhance monitoring capabilities for business operations and security personnel

# Organizational Overview

The Hillsborough County Clerk of Court & Comptroller's Office operates multiple facilities throughout Hillsborough County, Florida, providing essential public services including court administration, public records management, and revenue collection. The surveillance camera system supports security operations, facility management, and operational oversight across these locations.

# Current System Configuration

# Camera Inventory

The existing surveillance infrastructure consists of:

- Total Camera Count: 152 IP cameras deployed across ten (10) Clerk facilities
- Camera Technology: All cameras are Internet Protocol (IP) based; no analog cameras in operation
- Camera Age: Equipment age varies significantly, with cameras added and replaced incrementally over multiple years
- Equipment Origin: Current inventory includes cameras of various manufacturers, including Chinese-made equipment requiring replacement under NDAA compliance requirements

| Facility Name                   | Cameras | Address                                     |
|---------------------------------|---------|---|
| Criminal Courthouse Annex       | 19      | 401 N. Jefferson Street Tampa, FL 33602     |
| Pat Collier Frank Courthouse ** | 12      | 419 Pierce Street Tampa, FL 33602           |
| Plant City Courthouse           | 11      | 301 N. Michigan Avenue Plant City, FL 33563 |
| Edgecomb Courthouse             | 5       | 800 E. Twiggs Street Tampa, FL 33602        |
| Records Center Warehouse **     | 34      | 2526 N. Falkenburg Road Tampa, FL 33619     |
| 505 East Street (MIS)           | 22      | 505 East Street Tampa, FL 33602             |
| Brandon Regional Service Center | 20      | 311 Pauls Drive Brandon, FL 33511           |

| Frederick B. Karl County Center (12th | 14 | 601 E. Kennedy Boulevard Tampa, FL 33602 |
|---------------------------------------|----|--|
| & 13 <sup>th</sup> Floor) **          |    |  |
| 407 East Street (Mailroom)            | 8  | 407 East Street Tampa, FL 33602          |
| PSOC (Public Safety Operations        | 7  | 9450 E. Columbus Drive Tampa, FL 33619   |
| Center) **                            |    |  |

<sup>\*\*</sup> Indicates facilities with NDAA non-compliant (HikVision) cameras requiring mandatory replacement (33 cameras total across 4 facilities)

# NOTE: Final camera quantities may vary based on:

- Site survey findings and coverage gap identification
- Camera consolidation opportunities where superior field-of-view equipment provides equivalent or better coverage with fewer cameras
- Enhanced coverage requirements identified during vendor assessment
- Equipment failures or operational needs discovered during evaluation

# Geographic Distribution:

- Downtown Tampa Cluster: Six (6) facilities within 0.5-mile walking distance (82 cameras)
  - County Center, Pat Frank Courthouse, Annex Courthouse, Edgecomb Courthouse, 407 East Street, 505 East Street
- East Tampa Area: Two (2) facilities, 7-8 miles from downtown (41 cameras)
  - Records Center Warehouse, PSOC
- Brandon Area: One (1) facility, 14 miles from downtown (20 cameras)
  - Brandon Regional Service Center
- Plant City: One (1) facility, 25 miles from downtown (11 cameras)
  - Plant City Courthouse

## Facility Types:

- Active Courthouses: 4 facilities (47 cameras)
  - Require enhanced security protocols, background checks, coordination with Court Administration
- Administrative/Operational: 6 facilities (105 cameras)
  - Varying security levels and operational requirements

#### **Network Infrastructure**

Cabling: CAT5E or newer cabling throughout facilities

- Power over Ethernet (PoE): All IP cameras currently utilize PoE capability
- Network Switches: Cameras share enterprise network switches capable of 10/100/1000
   Mbps; additional switches can be deployed as port requirements expand
- Bandwidth Usage: Current monitoring indicates approximately 300 Mb/s utilization at the primary security guard workstation (13th Floor), representing the highest concurrent viewing load

# Storage and Recording Infrastructure

The Clerk operates three (3) Network Video Recorders (NVRs):

- Brandon NVR: 14 terabyte capacity, 30-day retention period (serves remote/satellite locations)
- Old ZSeries NVR: 89 terabyte capacity, 30-day retention period
- New ZSeries NVR: 101.5 terabyte capacity, 30-day retention period
- All systems maintain a standard 30-day retention period for recorded footage in accordance with Clerk policy.

## **Current System Capabilities and Limitations**

# **Existing Capabilities**

- Resolution: Variable by camera model and manufacturer
- Recording Trigger: Motion detection capabilities in use
- PTZ Functionality: Limited pan-tilt-zoom cameras deployed at 505 East Street and Falkenburg locations
- Weather Resistance: Most exterior cameras feature weather-resistant housing
- Monitoring Locations: Primary monitoring at 13th Floor Security Guard Station and Falkenburg Records Center
- User Access: All authorized users can view live feeds and replay footage within the 30day retention window

## **Known Limitations and Gaps**

- Coverage Gaps: Brandon Regional Service Center wedding room and potential Plant City Courthouse front counter (HCSO Probation area) require camera installation or verification
- Compliance Issues: Presence of Chinese-manufactured cameras necessitating replacement for NDAA Section 889 compliance

- Image Quality: Variable quality across camera models; business units have identified areas requiring improved resolution
- Night Vision: Current system lacks dedicated night vision capabilities
- Standardization: Inconsistent camera makes, models, and recording settings across the system
- Future Planning: Aging equipment requires proactive replacement strategy

## **Current Usage Patterns**

# **Primary Users**

The surveillance system supports multiple Clerk departments and functions. A detailed user access matrix is maintained separately and available upon request.

# Access and Monitoring

- Peak Usage: Business hours represent primary viewing periods
- Concurrent Access: Multiple users access live feeds and recorded footage simultaneously
- Monitoring Staffing: 13th Floor security station operates during business hours;
   Falkenburg Records Center monitoring varies
- Remote Access: Currently not implemented but identified as potentially beneficial for business unit managers

#### Access Control Infrastructure

The Clerk operates an access control system across five (5) facilities:

- Total Controllers: 22 access control controllers
- Total Badge Readers: 38 Badge Readers
- System Platform: Pinnacle Access Control System
- System Age: (Is this relevant?)
- Known Limitations: (Any pain points?)

# **Access Control Upgrade Considerations**

The Clerk is open to proposals that either:

- Integrate the proposed PSIM platform with the existing Pinnacle infrastructure, or
- Replace the existing Pinnacle system with a new access control platform that natively integrates with the proposed PSIM solution.

Proposer should evaluate the existing Pinnacle infrastructure during site surveys and recommend the most cost-effective approach that meets the Clerk's requirements for unified security management, scalability, and long-term supportability.

- Real-Time Event Monitoring: Display access control events (badge swipes, door forced open, door held open, invalid access attempts) within PSIM interface alongside camera feeds.
- Automated Camera Response: Trigger camera recording, PTZ preset conditioning, or operator alerts based on access control events
- Bidirectional Integration: Support both monitoring of access control events and control of access control functions (door unlock, lockdown modes) from PSIM interface
- Event Correlation: Link access control events with corresponding camera footage for unified incident investigation and playback.
- Cardholder Management: Display cardholder information associated with access events.
- Audit Trail Integration: Consolidate access control audit logs with camera system audit for comprehensive compliance reporting.
- Map Integration: Display access control readers and door status on facility maps alongside camera locations with real-time status indicators.
- Alarm Management: Integrate access control alarms into PSIM alarm management workflow.

Proposer shall describe their integration approach with Pinnacle or other proposed access control systems, including:

- Integration method
- Integration capabilities and limitations
- Access control events supported for integration
- Configuration requirements and installation scope
- Any licensing costs with access control integration

Regulatory and Compliance Context

**Current Compliance Framework** 

The Clerk's surveillance system operations are governed by:

- Florida Statute 810.145: Video voyeurism provisions
- Florida Statute 934.03: Security of communications; interception and disclosure regulations

- Florida Statute 119.071(2)(I): Public records exemptions for security systems
- 30-Day Retention Policy: Established data retention standard

# Required Compliance Standards

- All proposed systems must demonstrate compliance with:
- NDAA Section 889: Prohibition on certain telecommunications and video surveillance equipment from covered foreign entities (including but not limited to Hikvision and Dahua)
- ONVIF (Open Network Video Interface Forum) Profiles: Standards for IP-based physical security interoperability, including secure streaming protocols, device authentication, and firmware integrity checks
- PSIA (Physical Security Interoperability Alliance) Specifications: REST-based architecture supporting device management with role-based access control (RBAC)
- NIST Cybersecurity Framework (CSF) and SP 800-53: Federal cybersecurity controls including encryption for data at rest and in transit (AES-256 minimum), access controls, and audit logging
- FIPS 140-2 compliance is required, FIPS 140-3 is preferred. Proposers must demonstrate that all cryptographic modules used in the proposed camera, access control and video management systems meet these federal standards.

## Integration Requirements

The replacement system may integrate with:

- Existing network PoE Class 3 (802.3af PoE 15.4W max) or 4 (aka 802.3at or PoE+)
   with a max power of 30W per port (we can supply 30W to ALL ports simultaneously).
  - All cameras will need to meet this requirement or will need to be powered by an A/C adapter.
  - The replacement NVRs can be 100/1000 or 10Gb capable. We will provide a 10Gbps Ethernet (or fiber) connection if required.
- Existing enterprise network infrastructure (10/100/1000 Mbps switches)
- Current NVR platforms or provide migration path to new recording infrastructure
- Future compatibility with emerging analytics and cloud storage technologies

Nothing in this section replaces or supersedes anything in the Request for Proposal documents, and Proposers are cautioned not to rely on this section as a substitute for reading and complying with the Request for Proposal documents.

# B. ACRONYMS USED WITHIN THIS REQUEST FOR PROPOSAL

EST -- Eastern Standard Time

RFP -- Request for Proposal

TBD -- To Be Determined

PSIM -- Physical Security Information Management

NVR -- Network Video Recorder

IP -- Internet Protocol

PoE -- Power over Ethernet

PTZ -- Pan-Tilt-Zoom

NDAA -- National Defense Authorization Act

ONVIF -- Open Network Video Interface Forum

PSIA -- Physical Security Interoperability Alliance

NIST -- National Institute of Standards and Technology

CSF -- Cybersecurity Framework

FIPS -- Federal Information Processing Standards

AES -- Advanced Encryption Standard

TLS -- Transport Layer Security

HTTPS -- Hypertext Transfer Protocol Secure
SRTP -- Secure Real-time Transport Protocol

RTSP/RTP -- Real Time Streaming Protocol/Real-time Transport Protocol

RBAC -- Role-Based Access Control

LDAP -- Lightweight Directory Access Protocol

VMS -- Video Management System

FOV -- Field of View

WDR -- Wide Dynamic Range

IR -- Infrared

H.265/HEVC -- High Efficiency Video Coding

H.264 -- Video Compression Standard

VLAN -- Virtual Local Area Network

QoS -- Quality of Service

RAID -- Redundant Array of Independent Disks

USB -- Universal Serial Bus

SAS -- Serial Attached SCSI

SATA -- Serial Advanced Technology Attachment

API -- Application Programming Interface

REST -- Representational State Transfer

CAD -- Computer-Aided Transfer

PDF -- Portable Document Format

DWG/DXF -- AutoCAD drawing file formats

BICSI -- Building Industry Consulting Service International

RMA -- Return Merchandise Authorization

LTS -- Long-Term Support

LTSC -- Long-Term Servicing Channel

PMP -- Project Management Professional

CJIS -- Criminal Justice Information Systems

LPR -- License Plate Recognition

OCR -- Optical Character Recognition

IVA -- Intelligent Video Analytics

UI -- User Interface

HCSO -- Hillsborough County Sheriff's Office

ADA -- Americans with Disabilities Act

OSHA -- Occupational Safety and Health Act

# C. SCOPE OF SERVICES/MINIMUM SERVICES REQUIRED

The Clerk is looking for qualified proposers to provide a Comprehensive Surveillance Camera and Access Control System Upgrade and Replacement Project, including but not limited to: system design, equipment procurement, installation, configuration, testing, training, documentation, and warranty support. The Proposer shall work collaboratively with Clerk IT staff and facility stakeholders to ensure minimal disruption to ongoing operations.

**Project Deliverables** 

Pre-Installation Phase

The Proposer shall provide:

Site Surveys and Assessment

- Conduct comprehensive site surveys of all ten (10) Clerk facilities to assess existing camera locations, coverage areas, mounting infrastructure, and cabling
- Document field of view (FOV) requirements for each camera location

- Identify coverage gaps and recommend optimal camera placement for new and relocated equipment
- Collaborate with Clerk staff to identify and document specific locations requiring:
  - Pan-tilt-zoom (PTZ) functionality
  - Night vision / infrared illumination capabilities
  - Enhanced resolution for critical areas such as customer service counters
- Analyze existing camera coverage and propose consolidated solutions where a single camera with enhanced field of view (FOV) capabilities may replace multiple cameras, with detailed justification for coverage equivalency and cost-benefit analysis.
- Verify network infrastructure capacity and PoE availability at each camera location
- Assess environmental conditions affecting camera selection (lighting, weather exposure, vandalism risk)
- Assess condition and compatibility of existing Pinnacle controllers and readers
- Evaluate existing access control cabling infrastructure
- Identify any infrastructure upgrades required for either integration or replacement approach.
- Document current access control coverage and recommend improvements.
- Provide cost-benefit analysis comparing integration versus replacement options

## System Design and Engineering

- Develop detailed system design drawings showing camera locations, cable runs, network connections, and equipment specifications
- Provide network bandwidth analysis demonstrating system performance under maximum concurrent usage scenarios
- Design storage solution meeting 30-day retention requirement with appropriate redundancy
- Specify all hardware components including cameras, mounting hardware, network infrastructure upgrades, and recording equipment
- Submit design documentation for Clerk review and approval prior to equipment procurement

# Project Management and Planning

- Assign dedicated project manager as single point of contact
- Develop detailed project schedule with milestones, showing phased implementation approach if applicable

- Coordinate installation schedules with Clerk facility managers to minimize operational disruption
- Provide weekly progress reports during installation phase
- Conduct regular coordination meetings with Clerk stakeholders

#### Equipment Procurement and Installation

# **Equipment Supply**

- Procure all specified equipment including cameras, mounting hardware, cabling (if required), network switches (if required), recording infrastructure, and related components
- Provide equipment certifications demonstrating NDAA compliance and cybersecurity standards adherence
- Deliver equipment to Clerk facilities per approved schedule
- Maintain adequate inventory to support project timeline

## Installation Services

- Remove existing cameras as directed by Clerk (Clerk will retain ownership of removed equipment)
- Install new cameras at existing and new locations per approved design
- Install and terminate all cabling in professional manner meeting industry standards
- Reuse existing cabling when replacing cameras unless the existing cabling is incompatible, damaged, or does not meet manufacturer specifications for the proposed equipment.
- Mount cameras using appropriate hardware ensuring secure installation and proper orientation
- Configure cameras for optimal image quality including focus, exposure, and motion detection settings
- Connect cameras to network infrastructure and verify PoE functionality
- Install and configure NVR equipment or upgrade existing NVR infrastructure as required
- Implement network segmentation and security protocols per NIST standards

## System Configuration and Integration

- Configure all cameras with secure authentication credentials and encryption protocols
- Implement role-based access control (RBAC) per Clerk-provided user matrix

- Configure recording parameters including resolution (4K), compression (H.265), frame rates, and motion detection triggers
- Set up 30-day retention schedules across all recording platforms
- Integrate cameras with existing network infrastructure ensuring proper VLAN assignment and quality of service (QoS) configuration
- Configure remote viewing capabilities if required by Clerk
- Implement cybersecurity hardening measures including firmware updates, secure protocols, and access logging

# **Testing and Commissioning**

# System Testing

- Conduct comprehensive testing of all cameras verifying image quality, recording functionality, and motion detection accuracy
- Test all user access permissions and viewing capabilities
- Verify network bandwidth performance under various usage scenarios
- Test NVR recording, storage capacity, and retention period functionality
- Conduct failover and redundancy testing where applicable
- Document all test results and provide to Clerk for acceptance

## System Acceptance

- Conduct final walkthrough with Clerk stakeholders at each facility
- Demonstrate system functionality and compliance with specifications
- Address any deficiencies identified during acceptance testing ("punch list" items)
- Obtain Clerk sign-off on system acceptance prior to final payment

#### Training and Documentation

## **Training Services**

- Provide on-site training for Clerk IT staff covering system administration, user management, troubleshooting, and maintenance procedures (minimum 8 hours)
- Provide on-site training for security and monitoring personnel covering camera viewing,
   recording playback, and basic troubleshooting (minimum 4 hours)
- Provide training for designated Clerk administrators covering advanced system features and analytics capabilities
- Provide recorded training videos or online training modules for future reference

#### Documentation

- Provide comprehensive as-built documentation including:
  - Updated system design drawings showing all camera locations and network connections
  - Equipment inventory with serial numbers, IP addresses, and locations
  - Network infrastructure documentation including switch ports, VLANs, and IP addressing scheme
  - User administration guides and standard operating procedures
  - Troubleshooting guides and maintenance procedures
  - Warranty documentation for all equipment
  - Cybersecurity configuration documentation
  - Compliance certifications (NDAA, ONVIF, PSIA, NIST)

# Warranty and Support

## Warranty Requirements

- Minimum manufacturer's warranty of five (5) years on all camera equipment
- Minimum manufacturer's warranty of five (5) years on recording infrastructure
- Minimum one (1) year installation workmanship warranty
- Proposers shall specify extended warranty options for six (6) and seven (7) year terms,
   including pricing and coverage details

# **Technical Support**

- Provide technical support contact information including phone, email, and web portal access
- Specify response time commitments for support requests (critical, high, medium, low priority)
- Describe escalation procedures for unresolved issues
- Provide firmware and software update services during warranty period
- Specify any annual maintenance or support agreements available beyond warranty period

## Project Schedule

Proposer shall propose a realistic project schedule including:

- Site survey and design completion: [Proposer to specify timeline]
- Equipment procurement lead time: [Proposer to specify timeline]
- Installation duration per facility: [Proposer to specify timeline]
- Testing and commissioning: [Proposer to specify timeline]
- Training completion: [Proposer to specify timeline]
- Total project duration: [Proposer to specify timeline]

The Clerk anticipates project commencement within [30] days of contract execution. Proposer shall identify any long-lead items that may impact the schedule.

# Phased Implementation Option

Proposers may propose phased implementation approaches if single-phase deployment is not feasible. Phased proposals shall:

- Prioritize critical facilities and compliance-related replacements (NDAA non-compliant equipment)
- Minimize duplication of mobilization and project management costs
- Provide cost breakdowns for each phase
- Specify phase duration and dependencies

#### **DETAILED SPECIFICATIONS**

## General Requirements

# Standards Compliance

All proposed equipment and systems shall comply with the following standards and regulations: Federal Compliance:

 NDAA Section 889 Compliance: All equipment must be free from covered telecommunications equipment or services produced by covered entities including but not limited to Huawei Technologies Company, ZTE Corporation, Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, and Dahua Technology Company. Proposer shall provide written certification of NDAA compliance with proposal.

## Industry Standards:

- ONVIF Profile S, T, or M Certification: All cameras must be ONVIF conformant supporting secure streaming protocols (RTSP/RTP with TLS encryption), device authentication, and firmware integrity verification
- PSIA Specifications: Equipment should support PSIA standards for device management with role-based access control (RBAC) and secure event notification
- NIST Cybersecurity Framework: System shall implement NIST CSF and SP 800-53 controls including:
  - AES-256 encryption for data at rest and in transit
  - Hardware must be FIPS140-2 minimum with FIPS 140-3 preferred and must have in-process to achieve FIPS 140-3.
  - Secure authentication protocols (minimum: username/password with complexity requirements; certificate-based authentication preferred)
  - Audit logging of all system access and configuration changes
  - Firmware integrity verification and secure update mechanisms
  - Network segmentation and access controls

#### State and Local Compliance:

- Florida Statute 810.145 (Video Voyeurism)
- Florida Statute 934.03 (Security of Communications)
- Florida Statute 119.071(2)(I) (Public Records Exemptions)

#### System Architecture

- System shall utilize IP-based cameras connected via existing enterprise network infrastructure
- All cameras shall support Power over Ethernet (PoE) per IEEE 802.3af or 802.3at standards
- System shall be designed to operate on CAT5E or newer cabling infrastructure
- Network bandwidth design shall accommodate concurrent viewing by up to 60 users without degradation of enterprise network performance
- System shall support centralized management through unified software platform

# Camera Specifications

## Image Quality and Resolution

- Minimum Resolution:
  - Standard locations: 4K (3840 x 2160 pixels) minimum

- Customer service counter areas: 4K (3840 x 2160 pixels) minimum
- Video Compression: H.265 (HEVC) primary code required; H.264 backward compatibility acceptable
- Frame Rate: Minimum 30 frames per second (fps) at full resolution
- Dynamic Range: Wide Dynamic Range (WDR) minimum 120dB for areas with challenging lighting conditions
- Low Light Performance: Minimum 0.05 lux color sensitivity; infrared (IR) illumination required for areas lacking ambient lighting

# Lens and Optical Specifications

- Focal Length: Proposer shall specify appropriate focal lengths based on field of view requirements identified during site survey
- Zoom Capability: Optical zoom required (digital zoom not acceptable as primary zoom mechanism); minimum 3x optical zoom for PTZ cameras
- Focus: Auto-focus capability required for cameras with variable focal length
- Viewing Angle: Proposer shall propose appropriate viewing angles based on coverage requirements; "over-the-top" viewing angle required for customer service counter areas
- Lens Interchangeability:
  - Cameras with varifocal or CS mount lenses are highly preferred to accommodate facility renovations and layout changes that occur frequently in Clerk locations.
  - Proposers shall clearly identify which camera models support varifocal or CS mount (interchangeable) lenses.
  - For cameras with interchangeable lenses, provide:
    - Available lens focal length options and corresponding field of view specifications
    - Lens replacement procedures and estimated time for lens changes
    - Pricing for common lens options (wide angle, standard, telephoto)
    - Availability and lead times for replacement lenses
  - If fixed-lens cameras are proposed, provide detailed justification and describe how coverage adjustments will be accommodated when facility layouts change.
- Coverage Optimization: Proposers may propose camera consolidation where one
  camera with superior field of view coverage can adequately replace two or more existing
  cameras. Proposals must include FOV diagrams demonstrating equivalent or improved
  coverage, with cost analysis comparing consolidated versus one-to-one replacement
  approaches.

# Camera Types and Specialty Requirements

Proposer shall propose appropriate camera types for each location including:

## Fixed Cameras:

- Indoor dome or turret style for interior locations
- Outdoor bullet or dome style with weather-resistant housing (minimum IP66 rating)
- Vandal-resistant housings (IK10 impact rating) for accessible public areas

# PTZ (Pan-Tilt-Zoom) Cameras:

- The Clerk will designate specific locations requiring PTZ capability during the site survey phase in collaboration with the proposer.
- Minimum pan range: 360° continuous
- Minimum tilt range: -15° to +90°
- Minimum optical zoom: 20x
- Preset position capability with minimum 256 presets
- Auto-tracking capability preferred

# Specialty Requirements:

- Customer Service Areas: The Clerk will identify all customer service counter locations during site survey.
- High-Traffic Areas: Enhanced frame rate and WDR capabilities
- Exterior Perimeter: Weather-resistant with IR illumination range minimum 100 feet
- Environmental and Durability Requirements
- Operating Temperature Range: -40°F to +140°F (-40°C to +60°C) for exterior cameras
- Humidity: 0% to 95% relative humidity (non-condensing)
- Ingress Protection: Minimum IP66 rating for all exterior cameras; IP65 acceptable for covered exterior locations
- Impact Resistance: IK10 rating for publicly accessible locations; IK08 minimum for general interior locations
- Weather Resistance: All exterior cameras shall withstand Florida weather conditions including rain, humidity, and hurricane-force winds

## **Network and Power Requirements**

- Network Interface: 10/100/1000 Base-T Ethernet (RJ-45)
- Power: PoE (IEEE 802.3af or 802.3at) required; PoE+ (802.3at) preferred for PTZ and high-performance cameras

- Power Consumption: Maximum 25.5W per camera (PoE+ limit); lower power consumption preferred
- Bandwidth: Proposer shall specify bandwidth requirements per camera at maximum resolution and frame rate; system shall be designed to minimize network congestion

# Camera Features and Functionality

#### Required Features:

- Motion detection with adjustable sensitivity and detection zones
- Night vision / infrared capabilities for locations designated by the Clerk during site survey.
- Scheduled recording and continuous recording modes
- Network time protocol (NTP) synchronization
- ONVIF conformance for interoperability
- Secure protocols (HTTPS, SRTP) for video streaming and configuration
- Username/password authentication with complexity enforcement
- Firmware update capability with integrity verification
- · Built-in diagnostics and health monitoring

## Preferred Features:

- The system should provide dynamic privacy masking capability that automatically detects and obscures individuals during live viewing and playback as they move through the camera's field of view, without requiring static masking of background elements or other portions of the scene. Privacy masking should be role-based, allowing authorized users with appropriate credentials to view unmasked video while restricting access for other user roles. The privacy masking feature should offer adjustable intensity levels to accommodate varying privacy requirements and operational needs. Intelligent video analytics (IVA) including line crossing detection, intrusion detection, and loitering detection
- Intelligent video analytics (IVA) including license plate recognition (LPR), optical character recognition (OCR), and facial recognition capabilities. line crossing detection, intrusion detection, and loitering detection.
- Edge storage capability (SD card slot) for backup recording
- Two-way audio capability where legally permissible (note: Clerk requires legal review per FL Statute 934.03)

- The system shall provide comprehensive health monitoring and alerting for all critical infrastructure components, including temperature monitoring for cameras, video servers, and recording servers.
- Defogging and anti-blooming features
- All camera channel licenses on the proposed system need to be perpetual licenses and be fully transferrable within the Clerk's video management system.
- The ability to do quick motion searches on recorded video, where an operator can restrict their search to a specific region of the recorded scene. The results of these specialized searches must be displayed in a matter of seconds, not minutes.
- System proposed must include the ability to replace a camera without requiring any change in camera licensing or license re-issuing for a camera change.
- System must have the ability to restrict users from exporting videos to local storage locations and instead restricts exports to a network protected storage location.
- System must include the option of adding an encryption key to video exports.
- System proposed must include the option of ensuring that exported video is watermarked and tamper proof in a way that is acceptable as court admissible evidence.
- System proposed must include extensive granular user permissions, group permissions, and the ability to employ permissions and restrictions based on specific workstations.
- System must include the ability to have custom user interface (UI) experiences and the ability to remove functions based on operator permissions
- System proposed shall have the ability to publish camera layouts based on users, workstations, and/or group permissions along with the ability to allow or restrict operators from creating their own layouts.
- System proposed shall have granular video access permissions, like restricting operators to live video only and not to recorded video or to certain cameras, locations, or camera groups.
- System proposed must provide the ability for supervisors or administrator level operators
  to remotely push specific camera layouts to other operators and workstations, overriding
  their current video layout selection.
- System proposed must include a comprehensive report writer with the ability to select and generate detailed reports on all alarms, events, access control, intrusion, face recognition, camera issues, LPR, Barcode/RFID data, scene validation, and other captured metadata events.
- System must have built into its comprehensive report generation the ability to email, print, or save reports in multiple formats including PDF, CSV, or XLS formats.

- System shall have the ability to receive and parse network-based commands for integration functions from access control, PLC door control, fire alarm systems, intrusion systems, etc. to trigger VMS alarm events, display standard operating procedures, instruction documents, and change camera layouts based on alarm.
- System must provide a way for operators to take ownership of or transfer alarm events
  to other operators for handling, including requiring notes be made before the alarm can
  be closed. All actions and notes shall be stored in the built-in audit log.
- System must include a full audit trail with detailed reports that provide extensive information on operator actions, such as video viewed, exported, playback action, PTZ movements, login/logout and more, for compliance and accountability.
- System must have the ability to configure and store maps and have the ability to be
  configured with default or custom icons representing cameras or other physical security
  devices such as access controlled doors that can be configure to change appearance
  based on events and triggers.
- System NVR hardware must include at a minimum 8 digital inputs and 8 digital outputs built in for integration with other systems and sensors.
- System must provide options for automated NVR failure camera recording without operator or administrator intervention.
- System must include options for operational and managerial functionality failover.
- System must include free camera licensing for all additional camera sensors beyond the initial license, when connection multi-sensor cameras.
- System shall provide an option for dual authentication, requiring us to sign onto the system for video access or export.
- System must provide the ability for a supervisor to block or unblock specific users or user groups from accessing specific cameras.

#### Network Video Recorder (NVR) Specifications

#### Recording Capacity and Performance

- Channel Capacity: NVR(s) shall support minimum 152 cameras with 20% expansion capacity (minimum 182 channels total)
- Recording Resolution: Full 4K recording at 30 fps per camera
- Storage Capacity: System shall provide adequate storage to maintain 30-day retention period for all cameras recording at 4K resolution with H.265 compression; Proposer shall calculate and specify required storage capacity
- Write Performance: Sufficient throughput to support continuous recording from all cameras simultaneously

 Redundancy: RAID configuration (RAID 5 or RAID 6) required for data protection; hotswappable drives required

# **NVR** and Storage Array Equipment Specifications

All proposed NVR and Storage Array devices must include full technical specifications and documentation. Proposers shall provide the following detailed information for each NVR and storage array component:

- Manufacturer name and model number
- Number of power supplies (redundant power configuration required)
- Power requirements (voltage, amperage, BTU output)
- Number of network ports and speed ratings (1Gb, 10Gb, etc.)
- Total usable capacity after RAID configuration
- Number of spare disks available in the array
- RAID configuration (RAID 5, RAID 6, RAID 10, etc.)
- Storage disk capacity and type (Hard Disk Drive (HDD) with spinning mechanical disks,
   Solid State Drive (SSD/NVMe), Hybrid, or other)
- Total number of disks in the array
- IOPS (Input/Output Operations Per Second) performance specifications
- Throughput capabilities (read/write speeds in MB/s or GB/s)
- Available expandability options for adding additional storage capacity
- Rack unit (U) space requirements
- Physical dimensions (height, width, depth) and weight

## Encryption Requirements:

- At-rest disk encryption is required for all NVR and storage array devices.
- Hardware-based encryption is preferred over software-based encryption solutions.
- Proposers must specify the encryption method, key management approach, and compliance with FIPS 140-2 or FIPS 140-3 standards.

## Recording Features

- Recording Modes: 24x7 continuous monitoring
- Retention Management: Automatic overwrite of oldest footage when storage capacity reached
- Pre-alarm Recording: Minimum 5 seconds pre-event recording for motion-triggered events
- Bookmarking: Ability to bookmark and protect important footage from automatic deletion

- Video Export: Export capabilities in standard formats (MP4, AVI) with watermarking for evidence integrity
- Retention Flexibility: The system shall provide the capability to configure video retention
  periods on a per-camera basis, allowing the Clerk to optimize storage capacity by
  assigning extended retention for critical recordings while maintaining standard retention
  periods for routing surveillance footage

## Playback and Search Capabilities

- Simultaneous Playback: Support minimum 16 simultaneous playback streams
- Search Functions: Search by date/time, camera, event type, and motion detection
- Playback Controls: Variable speed playback (1/8x to 32x), frame-by-frame advance, instant replay
- Thumbnails: Timeline thumbnail view for rapid event location
- Multi-camera Synchronization: Synchronized playback across multiple cameras

## Hardware Requirements

- Processor: Enterprise-grade server processor adequate for 4K recording workload
- Memory: Minimum 32GB RAM; 64GB preferred
- Network Interfaces: Dual gigabit Ethernet ports for network redundancy
- Storage Interface: SAS or SATA III with RAID controller
- Backup: USB 3.0 ports for external backup capability
- Redundant Power: Redundant power supplies preferred for critical installations
- Form Factor: Rackmount (2U or 4U) or tower configuration as appropriate

## Software and Management

- All operating systems deployed as part of this project shall be versions certified by reputable distribution sources to include long-term support (LTS) plans for cybersecurity updates and patches. Windows operating system versions shall be either Windows IoT Enterprise or Windows Long-Term Servicing Channel (LTSC) editions. Linux-based operating systems shall be LTS versions from established distributions such as Ubuntu LTS, Red Hat Enterprise Linux, or equivalent enterprise-grade distributions.
- The Clerk requires operating system versions that provide a minimum of five (5) years of
  continuous cybersecurity updates, patches, and vendor support from the date of
  installation without requiring migration to a new major release. Proposers shall identify
  the specific operating system versions to be deployed and provide documentation

confirming the remaining support cycle and end-of-support dates for all proposed operating systems at the time of system implementation.

- Operating System: Linux-based or Windows Server embedded (specify version)
- User Interface: Web-based interface accessible via modern browsers (Chrome, Edge, Firefox, Safari)
- User Management: Role-based access control supporting minimum 100 user accounts with granular permissions
- Client Software: Desktop and mobile client applications for live viewing and playback
- API Access: RESTful API for integration with third-party systems
- Firmware Updates: Remote firmware update capability with rollback functionality

# Cybersecurity Requirements

- Encryption: AES-256 encryption for stored video; TLS 1.2 or higher for network transmission
- Authentication: Multi-factor authentication capability; password complexity enforcement
- Audit Logging: Comprehensive logging of all user access, configuration changes, and system events
- Network Security: Support for network segmentation, VLANs, and firewall integration
- Vulnerability Management: Regular security updates and patch management process
- Hardening: Disable all unnecessary services and ports; follow industry security hardening guidelines

# Management Software and User Interface

# Video Management System (VMS) Requirements

- Unified Platform: Single software platform for managing all cameras across all facilities
- Browser-Based: Primary interface is a full-featured client software in addition to having web browser access. (HTML5 preferred)
- Client Applications: Native desktop applications for Windows required; Mac OS support preferred
- Mobile Applications: iOS and Android applications for remote viewing (optional per Clerk determination)

#### User Interface Features

- Live Viewing: Multi-camera viewing with customizable layouts (1, 4, 9, 16, 25+ camera views)
- Camera Control: PTZ control, digital zoom, snapshot capture, instant recording
- Layout Management: Save custom camera viewing layouts per user
- Map Integration: Graphical facility maps with camera location overlay and click-to-view capability
- Alert Management: Visual and audio alerts for motion events, camera offline, storage warnings
- Quick Search: Rapid access to recorded footage via intuitive search interface

#### Administrative Features

- User Management: Create, modify, delete users; assign permissions and access levels
- Camera Configuration: Remote camera configuration including image settings, recording parameters, and network settings
- System Health Monitoring: Dashboard showing camera status, recording status, storage capacity, and network bandwidth
- Reporting: System usage reports, storage consumption reports, audit reports
- Backup and Restore: System configuration backup and restoration capability
- Licensing Management: Clear licensing model (per camera, per server, or concurrent user); include all licensing costs in proposal

#### **Network Infrastructure Requirements**

# **Network Design Considerations**

- Bandwidth Planning: Proposer shall demonstrate that proposed system operates within available network capacity based on current infrastructure assessment (enterprise network with 10/100/1000 switches)
- Quality of Service (QoS): Provide QoS configuration recommendations to prioritize camera traffic appropriately without impacting business operations
- VLAN Strategy: Propose VLAN segmentation strategy for camera network isolation
- Network Switches: If additional network switches required, specify managed switch requirements with PoE capabilities

## Additional Network Equipment (if required)

If Proposer determines additional network infrastructure necessary:

- PoE Switches: Managed switches with adequate PoE+ budget for connected cameras
- Network Cabling: CAT6 or CAT6A cabling if CAT5E inadequate for proposed solution
- Network Redundancy: Specify any redundant network paths required for critical cameras
- Bandwidth Aggregation: Specify any link aggregation or uplink requirements

# Installation Requirements

#### Installation Standards

- Industry Standards: All installation work shall comply with applicable building codes, electrical codes, and industry best practices (BICSI standards for cabling)
- Workmanship: Professional installation with neat cable management, proper mounting, and aesthetic considerations
- Labeling: All cameras, cables, and network connections clearly labeled per Clerk labeling standards
- Testing: Each camera tested and verified operational before final acceptance

#### Site Protection

- Facility Protection: Contractor shall protect Clerk property from damage during installation; repair any damage caused by installation activities
- Work Hours: Installation shall occur during normal business hours (Monday-Friday,
   8:00 AM 5:00 PM) unless alternative arrangements approved by Clerk facility manager
- Security: Contractor personnel shall comply with Clerk security procedures including sign-in, badge wearing, and escort requirements
- Cleanliness: Contractor shall maintain clean work areas and remove all debris daily

# Coordination Requirements

- Facility Coordination: Coordinate installation schedules with individual facility managers minimum two weeks in advance
- Network Coordination: Coordinate network changes and switch configurations with Clerk
   IT staff minimum one week in advance
- Disruption Minimization: Plan installation activities to minimize disruption to Clerk operations; critical areas may require after-hours work

## **Training Requirements**

## Administrator Training

- Duration: Minimum 8 hours
- Audience: Clerk IT administrators and designated system administrators (maximum 10 participants)
- Topics: System administration, user management, camera configuration, recording management, troubleshooting, maintenance procedures, cybersecurity best practices, backup and restoration

# **End User Training**

- Duration: Minimum 4 hours
- Audience: Security personnel and designated camera system users (maximum 20 participants)
- Topics: Live viewing, recording playback, search functions, snapshot and video export, basic troubleshooting

# **Training Materials**

- Training manuals in electronic format (PDF)
- Quick reference guides for common tasks
- Recorded training sessions (video format)
- Online training resources or learning management system access

## **Documentation Requirements**

# Required Documentation

Proposer shall provide comprehensive documentation including:

- As-Built Drawings: CAD drawings showing all camera locations, cable runs, and network connections
- Equipment List: Detailed inventory with make, model, serial number, IP address, location for each component
- Network Documentation: Switch port assignments, VLAN configuration, IP addressing scheme
- Configuration Documentation: Camera settings, recording parameters, user accounts, system settings
- Standard Operating Procedures: Step-by-step procedures for common administrative and operational tasks
- Troubleshooting Guides: Common issues and resolution procedures

- Maintenance Procedures: Routine maintenance tasks and schedules
- Warranty Documentation: All warranty certificates and support contact information
- Compliance Certifications: NDAA compliance letters, ONVIF certificates, cybersecurity compliance documentation

#### **Documentation Format**

- Electronic format (PDF) preferred
- Drawings in CAD format (DWG or DXF) and PDF
- Organized in logical structure with table of contents
- Version controlled with revision history

# Warranty and Support Requirements

# Minimum Warranty Terms

- Camera Equipment: Five (5) years manufacturer's warranty covering parts and labor
- Recording Equipment: Five (5) years manufacturer's warranty covering parts and labor
- Installation Workmanship: One (1) year warranty covering installation defects
- Warranty Service: On-site service or advance replacement (RMA) for defective equipment
- Response Time: Maximum 48-hour response for warranty service requests

## Technical Support

- Support Availability: Business hours (8:00 AM 5:00 PM EST, Monday-Friday) minimum;
   24/7 support preferred
- Support Channels: Phone, email, and web portal support
- Response Times: Specify response time commitments by priority level
- Remote Access: Ability to provide remote diagnostic and resolution support (subject to Clerk security approval)
- Firmware Updates: Security patches and firmware updates provided during warranty period

# **Extended Warranty Options**

## Proposer shall provide pricing for:

- Six (6) year extended warranty with same terms as base warranty
- Seven (7) year extended warranty with same terms as base warranty

Specify what additional services, if any, are included in extended warranty periods

# Cybersecurity and Access Control

# Secure Configuration

- Change all default passwords during installation
- Implement password complexity requirements (minimum 12 characters, mixed case, numbers, special characters)
- Disable all unnecessary services and protocols
- Enable encrypted communications (HTTPS, SRTP) for all connections
- Configure firewalls and access control lists limiting camera access to authorized systems
- Implement certificate-based authentication where supported

# **Ongoing Security**

- Provide security hardening checklist and verification
- Subscribe to manufacturer security advisory notifications
- Establish patch management procedures
- Enable audit logging and log retention per Clerk requirements
- Provide security incident response procedures

## Access Control

- Implement role-based access control (RBAC) per Clerk-provided user matrix
- Support integration with Clerk Active Directory (LDAP) if available
- Enforce session timeouts and automatic logout
- Provide granular permissions by camera, facility, and function
- Support audit trail of all user activities

#### **Proposer Qualifications**

# **Experience Requirements**

# Proposer shall demonstrate:

- Minimum five (5) years experience installing IP surveillance camera systems
- Minimum three (3) completed projects of similar size (100+ cameras) in government or institutional environments
- Experience with NDAA-compliant system deployments
- Manufacturer certifications for proposed equipment

- References from similar projects completed for government agencies (federal, state, or local) or private sector organizations; the Clerk will contact all references provided.
   References must include:
  - Entity name and type
  - Project scope and scale (number of cameras, facilities, budget range)
  - Project completion date
  - Contact name, title, phone number, and email address

## Personnel Qualifications

- Project Manager with PMP certification or equivalent project management credentials
- Lead technician or other key personnel with manufacturer-specific certifications for proposed camera and NVR equipment
- Network engineer familiar with enterprise networking and cybersecurity best practices
- Lead technician and key personnel trained and certified by equipment manufacturer
- Background checks required for all personnel accessing Clerk facilities (Clerk will provide requirements); CJIS background checks are required for all system administration and installation personnel.

# Manufacturer Partnerships

- Authorized reseller/integrator status for all proposed equipment manufacturers
- Provide letters of authorization from manufacturers
- Direct support escalation path to manufacturers for technical issues
- Access to manufacturer training and certification programs

# Notes To Proposers

- Site Visits: Proposers are strongly encouraged to conduct pre-proposal site visits to assess existing conditions. Contact [Procurement Contact Name] at [phone/email] to schedule site visits.
- Questions: All questions regarding this solicitation must be submitted in writing to [contact information] by [deadline date]. Responses will be issued as written addenda to all registered proposers.
- Compliance: Proposals not meeting minimum specifications will be deemed nonresponsive and may be rejected.
- Scalability: While this procurement addresses current needs, proposers should propose solutions with capacity for future expansion and integration with emerging technologies.

- Licensing: All software licensing costs must be included in proposal pricing. Specify licensing model (perpetual, subscription, per-camera, etc.) and any annual licensing fees.
- Local Presence: Preference may be given to proposers with local service presence capable of providing timely on-site support.
- NDAA Compliance: NDAA Section 889 compliance is mandatory. Proposals including non-compliant equipment will be rejected.

# **REQUEST FOR PROPOSAL**

# **PART IV**

# **PROPOSAL**

# COMPREHENSIVE SURVEILLANCE CAMERA SYSTEM UPGRADE AND REPLACEMENT PROJECT

REQUEST FOR PROPOSAL NUMBER: 04/25

| PROPOSAL BY:      | (NAME OF PROPOSER) |
|-------------------|--------------------|
| ADDRESS:          | (OF PROPOSER)      |
| REPRESENTATIVE:   | (OF PROPOSER)      |
| TELEPHONE NUMBER: | (OF PROPOSER)      |
| EMAIL ADDRESS:    | (OF PROPOSER)      |

By signing this Proposal, the undersigned Proposer affirms its Proposal is made without any understanding, contract, or connection with any other person, Firm or corporation providing a Proposal for the same purpose, and its Proposal is in all respects fair and without collusion or fraud. The undersigned Proposer understands that its Proposal must be signed in ink and that an unsigned Proposal will be considered incomplete and subject to rejection by the Clerk of the Circuit Court & Comptroller. Subject to the deviations stated in this Proposal, in the attachment entitled "Deviations", if any, the undersigned represents that the Proposer accepts and its Proposal complies with the terms, conditions, mandates and other provisions of the Proposal documents.

Further, the signing of this Proposal affirms the Proposer has read and understands the Proposal documents and its information submitted in the Proposal is true.

IN WITNESS WHEREOF, the Proposer responds in accordance with the Proposal Documents as follows:

# A. Proposal Submittals (Attachment 1)

Where appropriate, the Proposer shall submit the Proposal with cuts, sketches, descriptive literature and complete specifications for the items proposed and offered, including environmental requirements; all such materials to become the property of the Clerk. References to previously submitted material or to documents not submitted with the Proposal in the form or manner requested, or to material in a previously submitted Proposal, will be grounds for rejection of the Proposal. The Proposer must submit responses to the questions asked throughout Part III, Detailed Specifications. Repeating the question is not necessary, only answers are required. The answers to each question are to be identified by section and number (example: Section K.4.b.). The above information shall be written on Attachment 1, entitled "Proposal Submittals."

# B. Proposal Conflict of Interest (Attachment 2)

The award hereunder is subject to the provisions of PART III of Chapter 112, Florida Statutes. All Proposers must disclose with their Proposal the name of any officer, director or agent who is also an employee of the Clerk of the Circuit Court & Comptroller. All Proposers must disclose on Attachment 2, entitled "Proposal Conflict of Interest" the name of any Clerk employee who owns, directly or indirectly, an interest of ten percent (10%) or more in the Proposer's Firm or any of its branches, or of any sub-contractor. If there are no conflicts as described above, the Proposer shall so state in the Attachment.

# C. References (Attachment 3)

The Proposer shall submit a minimum of three (3) references From similar surveillance camera system projects. At least one reference must be from a government agency (federal, state, or local government entity). Additional references may include private sector organizations such as healthcare locations, financial institutions, education institutions, or corporate enterprises..The Proposer must provide locations, client/contact names, addresses, phone numbers, services provided and the length of time your company has worked for each reference submitted. The above information shall be written on Attachment 3, entitled "References".

## D. Terminations/Rejections/Suits (Attachment 4)

The Proposer shall list every occasion in Florida in the past three (3) years that a client has terminated or not renewed the Proposer's Contract due to non-performance. The Proposer shall also list every occasion in Florida in the past three (3) years when the Firm's Proposal involving any item contained in this Proposal was rejected, and every occasion the Proposer has been involved in a lawsuit involving the performance of any item contained in this Proposal. The above information shall be written on Attachment 4, entitled "Terminations/Rejections/Suits". If there are no terminations/rejections/suits as described

## E. Deviations (Attachment 5)

The Proposer shall state every deviation to the Proposal documents upon which the Proposal is based. Otherwise, the Proposal will be considered as being made in strict compliance with and subject to the Proposal documents, and any deviations contained in the Proposal, but not specifically described in the Deviations attachment shall be waived. In the instances in which a deviation is listed in Attachment 5, the Proposal may be rejected by the Clerk for failure to meet exact requirements; except, however, said Proposal may not be subject to rejection where, in the sole discretion of the Clerk, the deviation is considered to be non-material, equal to, or better than the requirements of the Proposal documents, or where such deviation does not destroy the competitive character of the Proposal or the Proposal process. The Proposal must clearly and separately discuss and explain any deviation or exception to this Proposal document and reference the general Proposal document paragraph and clause to which the deviation refers. The above information shall be written on Attachment 5, entitled "Deviations". If there are no deviations as described above, the Proposer shall so state in the Attachment.

## F. Audited Financial Statements (Attachment 6)

The Proposer must provide audited financial statements for each of the past three (3) years. As an alternative to a printed copy, Proposers may provide an internet web address to their published financials. Financial statements shall be treated as confidential information and will not become part of any Proposer's response which may be viewed by the public. The Proposer shall attach the above statements to Attachment 6, entitled "Audited Financial Statements".

#### G. Statement on Public Entity Crimes (Attachment 7)

The Proposer must sign a statement under Section 287.133 <u>Florida Statutes</u>, on Public Entity Crimes and return as Attachment 7, entitled "Statement on Public Entity Crimes." Failure to do so may constitute grounds for rejection of this Proposal.

#### H. Equal Employment Opportunity Statement (Attachment 8)

The Proposer must sign an Equal Employment Opportunity Statement and return as Attachment 8, entitled "Equal Employment Opportunity Statement." Failure to sign this Equal Employment Opportunity Statement may constitute grounds for rejection of this Proposal. The Proposer assures the Clerk that said Firm is in compliance with all applicable laws concerning discrimination, and the Proposer understands that this Agreement is conditioned upon the veracity of the Statement of Assurance.

## I. Business Information and Non-Resident Business Certification (Attachment 9)

Proposers who are non-resident corporations shall furnish to the Clerk a duly certified copy of their permit to transact business in the State of Florida. The Proposer shall attach the certified copy to Attachment 9, entitled "Business Information and Non-Resident Business Certification".

Failure to submit this evidence of qualification to do business in the State of Florida may constitute grounds for rejection of this Proposal.

## J. Indemnification and Insurance Requirements (Attachment 10)

It is understood that any Firm or institution awarded a Contract under this Request for Proposal shall maintain the appropriate insurances for the total time period of this Contract, including any extensions. The Proposer must sign a statement on Indemnification and Insurance Requirement and return as Attachment 10, entitled "Indemnification and Insurance Requirements." Failure to sign this "Indemnification and Insurance Requirements" statement may constitute grounds for rejection of this Proposal.

## K. Electronic Copy (Attachment 11)

Each Proposer shall submit one (1) electronic copy on a flash drive of their responses to the questions asked throughout Part III, Detailed Specifications section of the RFP. The above information shall be provided as Attachment 11, entitled "Electronic Copy."

#### L. Certification Regarding Debarment (Attachment 12)

The Proposal must include a completed and signed Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Contracts/Subcontracts. The certification shall be returned as Attachment 12, entitled "Certification Regarding Debarment."

### M. Certification Regarding Scrutinized Companies (Attachment 13)

The Proposal must include a completed, signed, and notarized Certification Regarding Scrutinized Companies List, including the Boycott Israel List, and Business Operations in Cuba/Syria. The certification shall be returned as Attachment 13, entitled "Certification Regarding Scrutinized Companies."

## N. Foreign Country of Concern Attestation (Attachment 14)

The Proposal must include a completed and signed Foreign Country of Concern Attestation. The attestation shall be returned as Attachment 14, entitled "Foreign Country of Concern Attestation."

#### O. Human Trafficking Affidavit (Attachment 15)

The Proposal must include a completed, signed, and notarized Human Trafficking Affidavit. The affidavit shall be returned as Attachment 15, entitled "Human Trafficking Affidavit."

#### P. Net Proposal Pricing (Attachment 16)

The Clerk is immune from paying any and all taxes. The Proposer agrees that all taxes levied will be the sole responsibility of Proposer. The Clerk will furnish Proposer with a Certificate of Exemption. All Proposals must show the net Proposal price after allowable discounts have been deducted.

#### Q. Proposal Certification (Attachment 17)

The Proposer certifies before the undersigned notary that the information presented in the Proposal is correct and submits the required certification as Attachment 32, entitled "Proposal Certification."

## PROPOSAL SUBMITTALS

| Acknow | امطممط | h.   |
|--------|--------|------|
| ACKIOW | ieaaea | r)v: |

| Signature_     |  |
|----------------|--|
| Name           |  |
| Title          |  |
| Proposer Name_ |  |
| Date           |  |

#### PROPOSAL CONFLICT OF INTEREST

The Proposer identified below deposes and states that:

- 1. The below named Proposer is submitting an Expression of Interest for the Clerk project for Request for Proposal Number 04/25, Comprehensive Surveillance Camera System Upgrade and Replacement Project.
- 2. The Proposer has made diligent inquiry and provides the information contained in this Affidavit based upon his/her own knowledge.
- The Proposer states that only one submittal for the above project is being submitted and that the below named Authorized Representative has no financial interest in other entities submitting proposals for the same project.
- 4. Neither the Proposer nor the below named Authorized Representative has directly or indirectly entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive pricing in connection with the Proposer's submittal for the above project. This statement restricts the discussion of pricing data until the completion of negotiations and execution of the Agreement for this project.
- 5. Neither the Proposer nor its affiliates, nor anyone associated with them, is presently suspended or otherwise ineligible from participating in contract lettings by any local, state, or federal agency.
- 6. Neither the Proposer, nor its affiliates, nor anyone associated with them have any potential conflict of interest due to any other clients, contracts, or property interests for this project.
- 7. I certify that no member of the Proposer's ownership, management, or staff has a vested interest in any aspect of or department of the Clerk.
- 8. I certify that no member of the Proposer's ownership or management is presently applying for an employee position or actively seeking an elected position with the Clerk.
- 9. In the event a conflict of interest is identified in the provision of services, I, on behalf of the below named Proposer, will immediately notify the Clerk in writing.

#### Acknowledged by:

| Signature_     |  |
|----------------|--|
| Name           |  |
| _<br>Title     |  |
| Proposer Name_ |  |
| _              |  |
| Date_          |  |

# ATTACHMENT 3 REFERENCES

## Acknowledged by:

| Signature_     |  |
|----------------|--|
| Name_          |  |
| Title_         |  |
| Proposer Name_ |  |
| Date           |  |

## **TERMINATIONS/REJECTIONS/SUITS**

Respond to the following questions by answering "YES" or "NO". If you answer "YES", please explain in the space provided, please add a page(s) if additional space is needed.

| 1.           | Has Proposer, or any of its officers, received a reprimand of any nature or been suspended by the Department of Professional Regulation or any other regulatory agency or professional association we the last five (5) years? (Y/N)   | ithin |
|--------------|--|-------|
| 2.           | Has Proposer, or any member of Proposer, been declared in default, terminated or removed from a contract or job related to the services Proposer provides in the regular course of business within the five (5) years?(Y/N)  | last  |
| 3.           | Has Proposer had filed against it or filed any requests for equitable adjustment, contract claims or litigation in the past five (5) years that is related to the services Proposer provides in the regular coubusiness? (Y/N)  Note: If yes, the explanation must state the nature of the request for equitable adjustment, contract or litigation, a brief description of the case, the outcome or status of suit and the monetary amount extended contract time involved. | claim |
| misrep       | by certify that all statements made are true and agree and understand that any misstatement or presentation or falsification of facts shall be cause for forfeiture of rights for further consideration of the ct identified.  |       |
| <u>Ackno</u> | owledged by: Signature   |       |
|              | Name   |       |
|              | Title  |       |
|              | Proposer Name  |       |
|              | Data   |       |

## **DEVIATIONS**

| Acknow | ledaed | 1 hv  |
|--------|--------|-------|
|        | icaget | 4 W V |

| Signature_     |  |
|----------------|--|
| Name           |  |
| Title          |  |
| Proposer Name_ |  |
| -              |  |
| Date           |  |

## **AUDITED FINANCIAL STATEMENTS**

| Acknowl | ledaed | bv |
|---------|--------|----|
|         |        |    |

| Signature_     |  |
|----------------|--|
|                |  |
| Name_          |  |
| Title_         |  |
| Davis No.      |  |
| Proposer Name_ |  |
| Date_          |  |

#### STATEMENT ON PUBLIC ENTITY CRIMES

The Proposer identified below attests to the following:

- 1. I understand that a "public entity crime" as defined in Section 287.133(1)(g), Florida Statutes, means a violation of any State or federal law by a person with respect to and directly related to the transaction of business with any public entity or with an agency or political subdivision of any other state or with the United States, including, but not limited to, any proposal or contract for goods or services to be provided to any public entity or an agency or political subdivision of any other state or of the United States and involving antitrust, fraud, theft, bribery, collusion, racketeering, conspiracy, or material misrepresentation.
- 2. I understand that "convicted" or "conviction" as defined in Paragraph 287.133(1)(b), Florida Statutes, means a finding of guilt or a conviction of a public entity crimes, with or without an adjudication of guilt, in any Federal or state trial court of record relating to charges brought by indictment or information after July 1, 1989, as a result of a jury verdict, non-jury trial, or entry of a plea of guilty or nolo contendere.
- 3. I understand that an "affiliate" as defined in Section 287.133(1)(a), Florida Statutes, means: A predecessor or successor of a person convicted of a public entity crime: or an entity under the control of any natural person who is active in the management of the entity and how has been convicted of a public entity crime. The term "affiliate" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in the management of an affiliate. The ownership by one (1) person of shares constituting a controlling interest in another person, or a pooling of equipment or income among persons when not for fair market value under an arm's length agreement, shall be a prima facie case that one person controls another person. A person who knowingly enters into a joint venture with a person who has been convicted of a public entity crime in Florida during the preceding thirty-six (36) months shall be considered an affiliate.
- 4. I understand that a "person" as defined in Section 287.133(1)(e), Florida Statutes, means any natural person or entity organized under the laws of any state or of the United States with the legal power to enter into a binding contract and which bids or applies to bid on contracts for the provision of goods or services let by a public entity, or which otherwise transacts or applies to transact business with a public entity. The term "person" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in management of an entity.
- 5. Based on information and belief, the statement which I have marked below is true in relation to the entity submitting this sworn statement. (Note: indicate which of the below statements apply)

|        | Neither the entity submitting this sworn statement, nor any officers, directors, executives,   |
|--------|--|
|        | partners, shareholders, employees, members, or agents who are active in management of the entity, nor  |
|        | the affiliate of the entity has been charged with and convicted of a public entity crime subsequent to July  |
|        | 1, 1989.   |
|        | The entity submitting this sworn statement, or one or more of the officers, directors,   |
|        | executives, partners, shareholders, employees, members or agent who are active in management of the  |
|        | entity, or an affiliate of the entity, has been charged with and convicted of a public entity crime  |
|        | subsequent to July 1, 1989.  |
|        | The entity submitting this sworn statement, or one or more of the officers, directors,   |
|        | executives, partners, shareholders, employees, members or agents who are active in management of the   |
|        | entity, or an affiliate of the entity, has been charged with and convicted of a public entity crime  |
|        | subsequent to July 1, 1989. However, there has been a subsequent proceeding before an Administrative   |
|        | Law Jury of the State of Florida, Division of Administrative Hearings and the Final Order entered by the   |
|        | Administrative Law Jury determined that it was not in the public interest to place the entity submitting this  |
|        | sworn statement on the convicted vendor list. (You must attach a copy of the final order.)   |
| Decemb | tand that the submission of this form to the Clerk is for the Clerk only and, that this form is valid through per 31, of the calendar year in which it is filed. I also understand that I am required to inform the Clerk centering into a contract in excess of the threshold amount provided in section 287.017, Florida Statutes, gory two of any change in the information contained in this form. |
| Acknow | ledged b <u>y</u> :  |
|        | Signature  |
|        | Name   |
|        | Title  |
|        | Proposer Name  |
|        | Date   |
|        | 540  |

#### **EQUAL EMPLOYMENT OPPORTUNITY STATEMENT**

The undersigned Proposer, by the signature below, represents that the foregoing information is true and correct. The undersigned Proposer, by the signature below, provides assurances to the Hillsborough County Clerk of the Circuit Court of its compliance with Federal, State and County affirmative action and equal employment opportunity requirements. The undersigned Proposer further assures that it and its sub-contractors/sub-recipients facilities are accessible to the handicapped (if applicable).

IN WITNESS WHEREOF, this Equal Employment Opportunity Statement is hereby signed as of the date indicated.

|         | PROPOSER                                    |
|---------|---|
| ATTEST  | Ву:   |
|         | Authorized Signature signed in ink before a |
|         | Notary Public                               |
| Witness | Typed name of person signing above          |
| Witness | Title of person signing above               |
|         | <br>Date signed                             |
|         | Date digitod                                |
|         | Notary Public, State of                     |
|         | My commission expires                       |

## BUSINESS INFORMATION AFFIDAVIT AND NON-RESIDENT BUSINESS CERTIFICATION

1. State the true, exact, correct and complete name of the company, \_\_sole proprietorship, \_\_partnership, \_\_corporation, \_\_trade or fictitious name under which you do business and the address of the principal place of business:

| The c | orrect r | name of the company is:   |
|-------|----------|---|
|       | a.       | FEIN/EIN Number:  |
|       | b.       | Trade Mark Name:  |
| 2.    | If Pro   | poser is a corporation, answer the following:   |
|       | a.       | Date of Incorporation:  |
|       | b.       | State of Incorporation:   |
|       | C.       | President's Name:   |
|       | d.       | Vice President's Name:  |
|       | e.       | Secretary's Name:   |
|       | f.       | Treasurer's Name:   |
|       | g.       | Name and address of Resident (Florida) Agent:   |
| 3.    | If Pro   | poser is an individual proprietorship or a partnership, answer the following:   |
|       | a. D     | ate of Organization:  |
|       | b. N     | ame, Address and Ownership Units of all Partners:   |
|       | c. Si    | tate whether general or limited partnership:  |
| 4.    |          | poser is other than a sole proprietorship, corporation or partnership, describe the lization and give the name and address of principals: |

- 5. If Proposer or company is an operation under a fictitious name, submit evidence of compliance with the Florida Fictitious Name Statute.
- 6. How many years has your organization been in business under its present business name?
- 7. Indicate registration, license number or certificate numbers for the businesses or professions which are the subject of the Proposal/Bid. Please attach certificate of competency and State registration.
- 8. State the names, telephone numbers and last known addresses of three (3) owners, individuals or representative of owners with the most knowledge of work which you have performed or goods you have provided, and to which you refer (government owners are preferred as references).

| (name) | (address) | (phone number) |
|--------|-----------|----------------|
| (name) | (address) | (phone number) |
| (name) | (address) | (phone number) |

THE PROPOSER ACKNOWLEDGES AND UNDERSTANDS THAT THE INFORMATION CONTAINED IN RESPONSE TO THIS QUALIFICATIONS STATEMENT SHALL BE RELIED UPON BY THE CLERK IN AWARDING THE CONTRACT AND SUCH INFORMATION IS WARRANTED BY PROPOSER TO BE TRUE. THE DISCOVERY OF ANY OMISSION OR MISSTATEMENT THAT MATERIALLY AFFECTS THE PROPOSER'S QUALIFICATIONS TO PERFORM UNDER THE CONTRACT SHALL CAUSE THE CLERK TO REJECT THE BID OR PROPOSAL, AND IF AFTER THE AWARD TO CANCEL AND TERMINATE THE AWARD AND/OR CONTRACT.

| Acknowledged by: |
|------------------|
| Signature: _     |
|                  |
|                  |
|                  |
| · Date: _        |

#### INDEMNIFICATION AND INSURANCE REQUIREMENTS

#### **INDEMNIFICATION**

The Clerk shall be held harmless against any and all claims for bodily injury, sickness, disease, death or personal injury, or damage to property or loss of use of any property or assets resulting therefrom, arising out of or resulting from the performance of the products or from the services, for which, the Clerk is contracting hereunder, provided such is caused in whole or in part by any negligent act or omission of the Proposer, or any subcontractor or any of their agents or employees, or arises from a job-related injury.

The Proposer agrees to indemnify the Clerk and pay the cost of the Clerk's legal defenses, including fees of attorneys as may be selected by the Clerk for all claims described in the hold harmless clause herein. Such payment on behalf of the Clerk shall be in addition to any and all legal remedies available to the Clerk and shall not be considered to be the Clerk's exclusive remedy.

It is agreed by the parties hereto that specific consideration has been received by the Proposer under this agreement for this hold harmless/indemnification provision.

#### **INSURANCE REQUIREMENTS**

The Proposer providing services under this agreement will be required to procure and maintain, at their own expense and without cost to the Clerk, until final acceptance by the Clerk of all products or services covered by the purchase order or contract, the following types of insurance. The policy limits required are to be considered minimum amounts.

| COVERAGE REQUIRED   | UP TO VENDOR POLICY LIMITS, BUT WITH MINIMUM POLICY LIMITS OF:   |
|---|--|
| Workers' Compensation  *Certificates of exemption are not acceptable in lieu of workers   | Employers Liability \$ 500,000<br>Each Accident \$ 500,000   |
| compensation insurance  | Disease \$ 500,000   |
| Commercial General Liability shall include- Bodily injury liability, Property Damage liability; Personal Injury liability and Advertising injury liability Coverages shall include: Premises/ Operations; Products/Completed Operations; Contractual liability; Independent Contractors | \$ 1,000,000 Per Occurrence<br>\$ 1,000,000 General Aggregate  |
| Comprehensive Auto Liability, CSL, shall include "any auto" or shall include all of the following: owned, leased, hired, non-owned autos, and scheduled autos.  | \$ 1,000,000 Combined Single Limit<br>\$ 1,000,000 General Aggregate   |
| Professional Liability, which is professional liability coverage also known as errors and omissions insurance.  | \$5,000,000 Combined Single Limit  |
| Cyber Risk Insurance  | Indicate your ability to provide Cyber Risk Insurance, along with the amount of coverage per occurrence and general aggregate. |

#### Certification:

It is noted that the Clerk has a contractual relationship with the named proposer, vendor, contractor or provider (collectively referred hereinafter as Contractor) applicable to a purchase order, work order, contract or other form of commitment by the Clerk, whether in writing or not and has no such contractual relationship with the Contractor's insurance carrier. Therefore, the onus is on the Contractor to insure that they have the insurance coverage specified by the Clerk to meet all contractual obligations and expectations of the Clerk. Further, as the Contractor's insurance coverage is a matter between the vendor and its insurance carrier, the Clerk will turn to the Contractor for relief as a result of any damages or alleged damages for which the Contractor is responsible to indemnify and hold the Clerk harmless. It is understood that the Contractor may satisfy relief to the Clerk for such damages either directly or through its insurance coverage; exclusions by the insurance carrier notwithstanding, the Clerk will expect relief from the Contractor.

- The insurance limits indicated above and otherwise referenced are minimum limits acceptable to the Clerk. Also, all Contractor policies shall to be considered primary to Clerk coverage and shall not contain co-insurance provisions.
- All policies, except for professional liability policies and workers compensation policies shall name

the Clerk as Additional Insured.

- In the event that the insurance coverage expires prior to the completion of the project, a renewal certificate shall be issued 30 days prior to said expiration date.
- All limits are per occurrence and must include Bodily Injury and Property Damage.
- All policies must be written on occurrence form, not on claims made form, except for professional liability.
- Self-insured retentions shall not be allowed on any liability coverage.
- In the notification of cancellation: The Clerk shall be endorsed onto the policy as a cancellation notice recipient. Should any of the above described policies be cancelled before the expiration date thereof, notice shall be delivered to the Clerk in accordance with the policy provisions.
- All insurers must have an A.M. Best rating of at least A-VII.
- It is the responsibility of the Contractor to ensure that all subcontractors retained by the Prime Contractor shall provide coverage as defined herein before and after and are the responsibility of said Prime Contractor in all respects.
- Any changes to the coverage requirements indicated above shall be approved by the Clerk.
- Address of "Certificate Holder" is: Hillsborough County, Florida Clerk of the Circuit Court & Comptroller; Attention: Contract Administrator; P.O. Box 1110 Tampa, Florida 33601; Phone: (813) 307-7039.
- All certificates of insurance, notices, etc. must be provided to the above address.

The Undersigned accepts and agrees to meet all of the insurance coverage requirements, terms, conditions and certification(s) stated herein before and after and further agrees to maintain and provide the designated coverage during the life of the identified document. Also, when the coverage requirements stated herein before and after are specifically referenced by applicable solicitation, purchase order or contract document, those terms, conditions and coverage requirements are incorporated into that document as if fully set forth in verbatim.

| Acknowledged by: |  |
|------------------|--|
| Signature:       |  |

| Name: _          |  |
|------------------|--|
|                  |  |
| Title: _         |  |
|                  |  |
| Proposer Name: _ |  |
|                  |  |
| Date:            |  |

## **ELECTRONIC COPY**

| Acknowledged by: |  |
|------------------|--|
| Signature: _     |  |
| Name: _          |  |
| Title: _         |  |
| Proposer Name: _ |  |
| Date: _          |  |

#### CERTIFICATION REGARDING DEBARMENT

## Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion for Contracts/subcontracts

I, the undersigned, certify that, in accordance with the debarment and suspension instructions listed below, the prospective Proposer certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this contract by any department or agency of the federal government or of any state or local government. Where the prospective Proposer is unable to certify to any of the statements in this certification, such prospective Proposer shall attach an explanation to this certification.

## INSTRUCTIONS REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR CONTRACTS/SUBCONTRACTS

- 1. Each Proposer must sign this certification prior to execution of the contract. The Clerk reserves the right to consider any debarment as a disqualifying event, solely at the Clerk's discretion. This certification is a material representation of fact upon which reliance is placed when this contract is entered into. If it is later determined that the signer knowingly rendered an erroneous certification, the Clerk may terminate the contract for cause based solely on this event.
- 2. The Proposer shall provide immediate written notice to the Clerk at any time the Proposer learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 3. The Clerk may rely upon a certification of a Proposer that it is not debarred, suspended, ineligible, or voluntarily excluded from contracting.

This signed certification must be kept in the contract file. Subcontractor's certification must be kept at the Proposer's business location.

| by:        | cknowleagea by: |
|------------|-----------------|
| Signature: | Signature:      |
| Name:      |                 |
| Title:     |                 |
| oser Name: |                 |
| Date:      | ·               |

## CERTIFICATION REGARDING SCRUTINIZED COMPANIES FLORIDA STATUTE §287.135 COMPANY CERTIFICATION AFFIDAVIT

| The Affiant, |  | , certifies and says:   | , certifies and says:                 |  |
|--------------|--|---|---------------------------------------|--|
| 1.           | or other en  | tract is worth one million dollars or more,entity) is not on the Scrutinized Companies with Activities in Sed Companies with Activities in Iran Terrorism Sectors List, or Florida Statutes, and that it is not engaged in business ope | Sudan List or the created pursuant to |  |
| 2.           | 2. If the contract is worth one hundred thousand dollars or more,  (company or other entity) is not on the Scrutinized  Companies that Boycott Israel List created pursuant to §215.4725, Florida Statutes, no is it participating in the boycott of Israel. |   |                                       |  |
|              | penalties<br>stated in it  | s of perjury, I declare that I have read the foregoing Affid<br>t are true.   | avit and that the                     |  |
|              |  | (Affiant)   |                                       |  |
| Sworn        | ito (or affirr   | rmed) and subscribed before me by means of physical pon, this day of, by  | presence or                           |  |
|              |  | (name of person making state  | ∍ment).                               |  |
| (Signa       | ature of Nota  | tary PublicState of Florida)  |                                       |  |
| (Print,      | Type, or St  | Stamp Commissioned Name of Notary Public)   |                                       |  |
| Perso        | nally Knowr  | n OR Produced Identification  |                                       |  |
| Type         | of Identificat   | ation Produced  |                                       |  |

## FOREIGN COUNTRY OF CONCERN ATTESTATION FLORIDA STATUTE §287.138

| "Foreign Country of Concern" means the People's  | Republic of China, the Russian Federation  |  |
|--|--|--|
| the Islamic Republic of Iran, the Democratic People  | 's Republic of Korea, the Republic of Cuba |  |
| the Venezuelan regime of Nicolás Maduro, or the Syrian Arab Republic, including any agency c             |  |  |
| or any other entity of significant control of such forei   | gn country of concern.                     |  |
| (company) is not owned by the governmer  |  |  |
| organized under the laws of nor has its Principal  | Place of Business in a Foreign Country of  |  |
| Concern, and the government of a Foreign Country   | ry of Concern does not have a Controlling  |  |
| Interest in the entity.  |  |  |
| Under penalties of perjury, I declare and attest that I the facts stated in it are true.  (Printed Name) | have read the foregoing statement and that |  |
| (Title)  |  |  |
| (Signature)  | (Date)                                     |  |

## **HUMAN TRAFFICKING AFFIDAVIT**

## FLORIDA STATUTE §787.06

|     | after being duly sworn, deposes and states: (Affiant)   |  |  |
|-----|---|--|--|
| 1.  | My name isand I am over eighteen years of age. The following information is given from my own personal knowledge.           |  |  |
| 2.  | . I am an officer or representative with, a non-governmental entity. I am authorized to provide this affidavit on behalf of |  |  |
| 3.  | The non-governmental entity, does not use coercion for labor or services as defined in §787.06, Florida Statutes.           |  |  |
|     | FURTHER AFFIANT SAYETH NOT.   |  |  |
|     |   |  |  |
|     | (Affiant)   |  |  |
| ST  | ATE OF  |  |  |
|     | DUNTY OF  |  |  |
| Sw  | vorn to (or affirmed) and subscribed before me by means of physical presence or online notarization, this day of, by        |  |  |
| (Af | fiant)  |  |  |
| (Si | gnature of Notary PublicState of Florida)   |  |  |
| (Pr | int, Type, or Stamp Commissioned Name of Notary Public) Personally Known  |  |  |
|     | OR Produced Identification  |  |  |
| Тур | pe of Identification Produced   |  |  |

## **NET PROPOSAL PRICING**

Complete all sections of this pricing template. All prices shall be firm and fixed for the initial contract term. Proposers must provide detailed pricing for:

RFP 04-25 Pricing Sheet

Pricing Validity: All prices must remain valid for 180 days from proposal submission date.

Escalation: For multi-year phasing options, provide annual escalation factors or guaranteed fixed pricing.

## **PROPOSAL CERTIFICATION**

The Proposer certifies before the undersigned notary that the information presented in the Proposal is correct.

|         | PROPOSER                                    |
|---------|---|
| ATTEST  | Ву:   |
|         | Authorized Signature signed in ink before a |
|         | Notary Public                               |
| Witness | Typed name of person signing above          |
| Witness | Title of person signing above               |
|         | Date signed                                 |
|         | Notary Public, State of                     |
|         | My commission expires                       |

#### PART V

## **LETTER OF INTENT**

Clerk of the Circuit Court & Comptroller Attention: Purchasing Department P.O. Box 1110 Tampa, Florida 33601

Attention: Director of Purchasing

Subject: COMPREHENSIVE SURVEILLANCE CAMERA SYSTEM UPGRADE AND REPLACEMENT PROJECT

We, the Firm identified below, are in receipt of the Request for Proposal, Document Number **04/25, Comprehensive Surveillance Camera and Access Control System Upgrade and Replacement Project** dated November 26, 2025, and intend to submit to you a Proposal in response to said document.

|                                  | Sincerely,       |
|----------------------------------|------------------|
| LETTER OF INTENT                 | Signature        |
| TO BE TYPED, WITH                | Typed Name       |
| THE EXCEPTION OF SIGNATURE LINE. | Title            |
|                                  | Firm Name        |
|                                  | Address          |
|                                  | City State Zip   |
|                                  | Date             |
|                                  | Telephone Number |
|                                  | Fax Number       |
|                                  | E-mail Address   |

## PART VI

## **DRAFT AGREEMENT**

| This <b>COMPREHENS</b>                    | IVE SURVEILLA                           | NCE CAMERA AND ACCESS CONTROL SYSTEM  |
|---|---|---|
| UPGRADE AND REPLACE                       | MENT PROJECT                            | [ Agreement (this "Agreement") is entered into as of this   |
| day o                                     | <u> </u>                                | , (the Effective Date) by and between Victor D.   |
| Crist, CLERK OF COURT 8                   | COMPTROLLER                             | R, HILLSBOROUGH COUNTY, FLORIDA, hereinafter  |
| called "Clerk"; and                       |   | hereinafter called "Contractor".  |
|   |   | <u>Recitals</u>   |
| "Services" or sometimes all               | ernatively called t                     | nat Proposer provide certain upgrades (collectively, the the "Camera System Upgrade" or "Minimum Services") to r Proposal 04/25 dated November 26, 2025. ("RFP"). |
| RFP and through its Propos                | al offered to provi<br>has agreed to ac | roposal dated("Proposal") in response to the Clerk's ide certain Camera System Upgrade to Clerk as described ccept the Camera System Upgrade, upon the terms and  |
| NOW THEREFORE Contractor and Clerk hereby | •                                       | luable consideration, the receipt and sufficiency of which,   |
|   |   | Agreement   |
| 1. <u>Services Doo</u>                    | umentation. Con                         | ntractor shall provide, and Clerk shall accept, the Services  |

pursuant to the terms and conditions of the "Service Documentation" which includes:

### 1.1 This Agreement;

- 1.2 Contractor's Proposal, which includes the Contractor's Price Sheet Summary; information in response to Part III of the RFP contained in paragraphs "C" through "E"; Attachments 1 through 14, each of which is information provided as part of the Service Description for each Service (each, a "Service Description" or collectively the "Service Descriptions", except Attachment 5 which is a list of proposed Deviations);
- 1.3 The Clerk's RFP, specifically all of the Standard Terms and Conditions contained in Part II, paragraph "E" of the RFP.

If there is a conflict among the documents that make up the Service Documentation, the documents will govern in the order set forth above.

The Service Documentation constitutes the entire agreement between Contractor and Clerk and supersedes all prior representations, conditions, warranties, understandings, Proposals or agreements regarding Comprehensive Surveillance Camera System Upgrade and Replacement Project. No course of dealing or waiver of any right on one occasion will constitute a modification of the above referenced documents or be a waiver of that right on a subsequent occasion.

2. <u>Services: Additional Services.</u> Contractor has agreed to provide the COMPREHENSIVE SURVEILLANCE CAMERA AND ACCESS CONTROL SYSTEM UPGRADE AND REPLACEMENT PROJECT for the prices set forth in Contractor's Proposal. To the extent any services or pricing terms are not included on the Proposal, such services are not applicable unless mutually agreed to in writing by the Clerk prior to implementing such services, and in no event shall the Contractor charge the Clerk for any services except as specifically set forth in the pricing set forth in the Proposal.

If Clerk requests and Contractor agrees to provide additional services after the date of this Agreement, the additional services and the pricing for the additional services shall be established in a separate written agreement that shall become part of the Service Description, and the terms and conditions thereof shall be deemed to be incorporated herein by reference without the need to either amend this Agreement or to add such service descriptions, pricing or other documents as attachments to this Agreement.

Clerk reserves the right to negotiate with the Contractor additions, deletions, changes or clarifications to the provisions of this Agreement as may be necessitated by law or changed circumstances.

#### 3. Changes to Services or Service Documentation.

Occumentation during the Term of this Agreement without the prior written consent of the Clerk; provided, however, that such consent will not be required for any modifications that are required by applicable law, rule or regulation, in which case, Contractor will provide the Clerk with prior notice of such modification and engage in good faith negotiations with the Clerk to address the Clerk's concerns, if any. Notwithstanding the foregoing, if the Contractor has decided to discontinue a Service or certain Services as a global business decision and will no longer offer the Services to any customers of the Contractor, then the Contractor shall provide the Clerk with an alternative and comparable service to satisfy the Clerk's needs at comparable rates to those currently paid for the discontinued Service for the remainder of the Term of this Agreement.

#### 4. <u>Term and Termination.</u>

4.1 Term. The initial Contract shall be for a period of three (3) years. The Clerk may exercise the option to Renew the Contract for two (2) consecutive option Renewal periods of one (1) year each, for a possible five (5) year Contract. Once the optional Renewal periods are exhausted, the Clerk may exercise the option of a one-time Extension for six (6) months. The decision to Renew or Extend the Contract will be at the sole discretion of the Clerk. Cancellation may be made with one hundred eighty (180) days advance written notice by either party.

#### 4.2 Termination by Clerk.

4.2.1. Annual Appropriations. The Clerk's performance and obligation to pay under this Agreement are contingent upon the availability of funds appropriated by the Legislature and/or Hillsborough County. In the event funds are not appropriated, the Clerk shall notify Contractor of such occurrence and this Agreement shall terminate on the last day of the current fiscal year without penalty or expense to the Clerk.

4.2.2. General. The Clerk will have the right to terminate this Agreement for any reason without incurring any liability by providing written notice to Contractor. The Clerk shall be responsible for payment for all professional services performed prior to the date of termination. For fixed priced Proposals, the Clerk shall pay for all work for any incomplete milestone or deliverable based on

the percentage of work performed. Contractor will have no obligations to complete or deliver any items following the notice of termination.

4.2.3. Default. If Contractor is in default in the performance of Services and after written notice of default by the Clerk, Contractor fails to cure the default in accordance with the terms of paragraphs 14, 15 and 16 below, the Clerk may terminate this Agreement.

4.2.4 Contractor Insolvency. The Clerk may terminate this Agreement immediately by providing written notice to Contractor without prejudice to any other right of action or remedy if Contractor becomes insolvent or becomes financially unable to carry out its obligations under this Agreement.

## 4.3 <u>Termination by Contractor.</u>

4.3.1 Default. If (a) the Clerk is in default of its payment obligations under the Service Documentation and after written notice of default by Contractor, the Clerk fails to cure the default by making full payment within fifteen (15) days or (b) the Clerk is in default of other obligations under the Service Documentation and after written notice of default by Contractor, the Clerk fails to cure the default within days (30) days, then Contractor may terminate this Agreement.

4.3.2 Clerk Insolvency or Bankruptcy. Contractor may terminate this Agreement immediately by providing written notice to the Clerk without prejudice to any other right of action or remedy if the Clerk becomes (a) insolvent, (b) financially unable to carry out its obligations under this Agreement, or (c) subject to a petition under the U.S. Bankruptcy Code.

4.3.3 Legal or Regulatory Basis. Contractor may terminate this Agreement if required by applicable law, rule or regulation, or any policy, order or mandate of any judicial or governmental body having jurisdiction over Contractor.

#### 5. <u>Services; Fees; Invoices.</u>

Clerk shall pay Contractor the fees for the Services as set forth herein.

Irrespective of any language in a preprinted form agreement included within the Service Documentation, regarding the establishment of fees, including special fees, service charges and service fees whether or not in the schedule of fees attached to an agreement, the fees payable to the Contractor shall be limited to those fees set forth on the Pricing Schedule submitted as part of Contractor's Proposal.

Prices shall remain firm and fixed for the Term of this Agreement, including any optional extension term as provided on the Pricing Schedule, provided however, the Contractor may offer incentive discounts to the Clerk at any time during the Term, including any renewal or extension thereof.

## 6. <u>Verification of Employment Eligibility</u>

Florida Statute 448.095 is incorporated by reference into this Paragraph of the Agreement. Contractor agrees to proposal by Florida Statue 448.095.

#### 7. Confidential Information

- 7.1 Contractor's Confidential Information. If applicable, and unless otherwise provided in the Service Documentation, all software provided to Clerk constitute Contractor's or its vendor's confidential information ("Contractor's Confidential Information"), and Clerk will not acquire any ownership interest in or rights to Contractor's Confidential Information as a result of Clerk's use of any Service. Clerk will (a) maintain the confidentiality of the Contractor's Confidential Information; (b) not disclose (or permit its employees or agents to disclose), copy, transfer, sublicense or otherwise make any of it available to any person or entity, other than Clerk's employees who have a need to use the Contractor's Confidential Information in connection with the applicable Service; and (c) not decompile, reverse engineer, disassemble, modify, or create derivative works of any of the Contractor's Confidential Information. Clerk will notify Contractor immediately if it knows or suspects that there has been any unauthorized disclosure, possession, use or knowledge (each, an "Unauthorized Use") of any of the Contractor's Confidential Information. If Clerk (or its employees or agents) is responsible for the Unauthorized Use, Clerk will, at its expense, if directed by Contractor in lieu of Contractor taking such action itself, promptly take all actions, including without limitation initiating court proceedings to recover possession and prevent further Unauthorized Use of the Contractor's Confidential Information and obtain redress for any injury caused to Contractor as a result of such Unauthorized Use.
- 7.2 Clerk's Confidential Information. Unless otherwise provided in the Service Documentation, all works developed for the Clerk as a result of the Services performed hereunder, and other materials, data, transactions of all forms, financial information, documentation, inventions, designs and methods obtained from the Clerk in connection with the Services performed under this Agreement, made or developed by the Contractor or its subcontractors in the course of the performance of such Services, or the results of such Services, or which the Clerk holds the proprietary rights, constitute Confidential Information of the Clerk (the "Clerk's Confidential Information") and Contractor will not acquire any ownership interest in or rights to the Clerk's Confidential Information, and the Clerk's Confidential Information may not, without the prior written consent of the Clerk, be used by the Contractor or its employees, agents, subcontractors or suppliers for any purpose other than for the benefit of the Clerk, unless required by law. In addition to the foregoing, all Clerk employee information, information

protected from disclosure by statute, and third party information that the Clerk is required to maintain as confidential shall be considered Confidential Information and shall be subject to all the requirements stated herein. The Confidential Information shall be used solely for the purposes of administering and otherwise implementing the terms of this Agreement. The Contractor and its employees, agents, subcontractors, or suppliers will (a) maintain the confidentiality of the Clerk's Confidential Information in accordance with all applicable laws; (b) not disclose (or permit its employees or agents to disclose), copy, transfer, sublicense, sell, publish, display, license or otherwise make any of the Confidential Information available to any person or entity (including without limitation, any of the Clerk's customers personal or financial data), other than Contractor's employees who have a need to use the Clerk's Confidential Information in connection with the applicable Service; and (c) not decompile, reverse engineer, disassemble, modify, or create derivative works of the Clerk's Confidential Information or mine the Clerk's data or the personal or financial data of the Clerk's customers or employees.

To the extent allowed by Florida Statutes, Chapter 119, all written and oral information not in the public domain or not previously known, and all information and data obtained, or supplied by the Clerk, or at its expense, will be considered to be Clerk's Confidential Information and subject to the terms of this Agreement. Contractor understands that it and its subcontractors may access confidential data during the Term of this Agreement that is protected from disclosure under state and federal laws. Contractor agrees to maintain said confidentiality in accordance to all state and federal laws regarding privacy and confidentiality.

Contractor will notify Clerk immediately if it knows or suspects that there has been any Unauthorized Use of any of the Clerk's Confidential Information and will report and handle such disclosure in accordance with applicable law in cooperation with the Clerk. If Contractor (or its employees or agents) is responsible for the Unauthorized Use, Contractor will, at its expense, if directed by Clerk in lieu of Clerk taking such action itself, promptly take all actions required by law, including without limitation initiating court proceedings to recover possession and prevent further Unauthorized Use of the Clerk's Confidential Information and obtain redress for any injury caused to Clerk as a result of such Unauthorized Use.

Contractor shall advise each of its employees, agents, subcontractors and suppliers who may be exposed to the Clerk's Confidential Information of their obligation to keep such information confidential. In addition, Contractor agrees to cooperate fully and provide any assistance necessary to ensure the confidentiality of the Clerk's Confidential Information. It is understood and agreed that in the event of a breach of this Section, damages may not be an adequate remedy and the Clerk shall be entitled to injunctive relief to restrain any such breach or threatened breach. Unless otherwise requested by the Clerk, upon the completion of the Services performed hereunder, the Contractor shall immediately tum

over to the Clerk all such Clerk Confidential Information existing in tangible form, and no copies thereof shall be retained by the Contractor or its employees, agents, subcontractors or suppliers without the prior written consent of the Clerk; provided, however, that Contractor may retain such copies as are required by applicable law or in accordance with its customary record retention practices and procedures. Contractor expressly agrees to be bound by and to defend, indemnify and hold harmless the Clerk, and its officers and employees from the breach by Contractor (or any person or entity acting by, through or for the Contractor) of any federal, state or local law in regard to the privacy of individuals; except to the extent caused by the gross negligence or willful misconduct of Clerk or its officers and employees. The provisions and obligations of this Section shall survive the expiration or earlier termination of this Agreement.

7.3 Excluded Information. A party's Confidential Information shall not include information that: (a) is or becomes a part of the public domain through no act or omission of the other party; (b) was in the other party's lawful possession prior to the disclosure and had not been obtained by the other party either directly or indirectly from the disclosing party; (c) is lawfully disclosed to the other party by a third party without restriction on the disclosure; or (d) is independently developed by the other party.

Nothing herein shall prevent either party from disclosing the records, including this Agreement and any amendments thereto, and other records as required by law in response to a public records request pursuant to Florida Statutes, Chapter 119, or in response to any legal proceeding arising from or in connection with this Agreement or disclosing the information to a federal or state governmental entity as required by law or otherwise in connection with a public records request in accordance with applicable law.

- 8. <u>Representations and Warranties.</u> In addition to any other representations set forth elsewhere in this Agreement, the parties respectively make the representations and warranties set forth in this Section 8.
- 8.1 Each of the parties hereto represents and warrants to the other party that: (i) such party is duly organized and in good standing in all jurisdictions where such party is qualified to do business; (ii) each party is fully authorized to execute and perform under this Agreement and the execution of and performance under this Agreement does not violate any law, regulation, contract or organizational document by which such party is bound; and (iii) the individual(s) executing this Agreement on behalf of such party has full corporate and/or organizational authority to do so.

- 8.2 Clerk warrants it will not use any Service in a manner which knowingly violates any applicable federal or state law including without limitation any sanction or control administered by the Office of Foreign Assets Control or Bureau of Export Administration. Contractor warrants that in providing the Services under this Agreement and the Service Documentation, it will not violate any applicable federal or state law.
- 8.3 If Clerk employs an agent in connection with its use of any Service and the Clerk has provided written notification to Contractor authorizing such agent to act, Clerk represents and warrants to Contractor that (a) such agent is duly authorized to act on behalf of the Clerk and (b) Clerk will exercise appropriate controls to ensure each agent so authorized does not exceed the authority so granted to it. Any communication to Contractor regarding Clerk's use of a Service from Clerk's agent will be deemed to be a communication from Clerk, and Clerk authorizes Contractor to communicate with Clerk's agent regarding any such communication or Service.
- 8.4 If Contractor employs an agent or third party service provider in connection with providing the Services under this Agreement and the Service Documentation, Contractor represents and warrants to Clerk that (a) Contractor's governing body has duly authorized the agent or third party service provider, and (b) Contractor will exercise appropriate controls to ensure each agent and third party service provider so authorized does not exceed the authority so granted to it. Any communication to Clerk from Contractor's agent or third party service provider will be deemed to be a communication from Contractor, and Contractor authorizes Clerk to communicate with Contractor's agent or third party service provider regarding any such communication or Service.
- 8.5 Neither Contractor nor any software vendor makes any express or implied representations or warranties with respect to the Services or any software used in connection with the Services including without limitation any warranty as to the merchantability or fitness for a particular purpose, other than those expressly set forth in the Service Documentation.
- 8.6 Contractor warrants that it has reviewed the Clerk's requirements and has asked such questions and conducted such other inquiries as the Contractor deems necessary in order to determine the price of the Services as set forth in the Price Sheet Summary provided as part of the Contractor's Proposal.
- 8.7 Contractor represents and warrants that it does not have a conflict of interest in entering into this Agreement and the Service documentation, which would have a material negative impact on the provision of Contractor's services to the Clerk.

8.8 Contractor represents and warrants that all of the information and representations provided to Clerk in response to Part III, paragraphs "C" through "E" and all information contained in the Attachments which form a part of Contractor's Proposal are truthful and accurate and constitute performance warranties by the Contractor for the performance of the Services to the Clerk, as described in this Agreement.

#### 9. <u>Liability and Reimbursement: Indemnification.</u>

- 9.1 Contractor will perform each Service in accordance with all applicable laws and reasonable commercial and professional standards applicable to Contractor's business; laws, regulations and operating circulars governing the activities of Contractor; and the Service Documentation.
- 9.2 Contractor shall at all times hereafter indemnify and hold harmless, the Clerk, and her senior staff, and all other employees, agents, servants and instrumentalities (collectively the "Indemnified Parties" and individually an "Indemnified Party") from and against any and all claims, losses, demands, liability, suits, judgments, awards, interest, attorney's fees and costs (inclusive of costs of defense) whatsoever (collectively, "Losses") arising out of, resulting from, caused by or alleged to be caused by, or relating to the Contractor's performance of, or failure to perform the Services or provide the products provided under this Agreement or the Service Documentation or arising out of or resulting from any operations performed by the Contractor, its officers, employees, agents, directors, subcontractors, attorneys or any third party acting on its behalf which are, in each case, caused or alleged to be caused, in whole or in part by the negligent or intentional acts or omissions of Contractor or any of its officers, directors, employees, agents, subcontractors or assigns, except to the extent such Losses are caused by the negligence or intentional misconduct of any Indemnified Party, including without limitation, any and all Losses sustained by any person or property. In no event will Contractor be liable for any indirect, special, consequential or punitive damages, whether or not the likelihood of such damages was known to Contractor, and regardless of the form of the claim or action or the legal theory on which it is based. Contractor shall pay all Losses in connection therewith and shall investigate and at the Clerk's election, as aforesaid, defend all claims, suits or proceedings, and shall pay all Losses which may issue therefrom. Contractor expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by Contractor shall in no way limit the responsibility to indemnify, keep and save harmless and defend the Indemnified Parties. In the event any lawsuit or other proceeding is brought against the Clerk by reason of any such claim, cause of action or demand, Contractor shall, upon written notice from the Clerk, resist and defend such lawsuit or proceeding by counsel satisfactory to the Clerk, as applicable, or, at the Clerk's option, pay for an attorney selected by

the Clerk to defend the Clerk as applicable. The provisions and obligations of this Section shall survive the expiration or earlier termination of this Agreement. To the extent considered necessary by the Clerk, any sums due Contractor under this Agreement may be retained by the Clerk, respectively until all of Clerk's claims for indemnification pursuant to this Agreement have been settled or otherwise resolved; and any amount withheld shall not be subject to payment of interest by the Clerk.

- In addition to Section 9.2 above, Contractor shall indemnify and save harmless the Indemnified Parties, from or on account of any losses or damages resulting from any breach of contract (to the extent the Contractor provides management or custodial services), committed during or on account of any operations connected with this Agreement or by any act of negligence in connection with the same; or by or on account of any negligent act or omission of the Contractor or its subcontractors, agents, servants or employees. The Contractor further agrees to indemnify and save harmless the Indemnified Parties, against any claims or liability arising from or based upon the violation of any applicable federal, state, county or city laws, bylaws, ordinances or regulations by the Contractor its agents, subcontractors, servants or employees, except to the extent such claims or liability are caused by the gross negligence or willful misconduct of the Indemnified Parties. The provisions and obligations of this Section shall survive the expiration or earlier termination of this Agreement.
- 9.4 Except as expressly provided otherwise in the Service Documentation, neither party to this Agreement will be liable to the other party for any special, consequential, incidental (including without limitation court costs and attorneys' fees), indirect, or punitive losses or damages, whether any claim is based on contract or tort, or whether the likelihood of such losses or damages was known to the other party and regardless of the form of the claim or action.
- 9.5 IN NO EVENT SHALL CLERK INDEMNIFY OR HOLD HARMLESS OR INSURE OR ASSUME LIABILITY FOR THE ACTS, OMISSIONS TO ACT OR NEGLIGENCE OF THE CONTRACTOR OR ANY EMPLOYEES, DIRECTORS, OFFICERS, AGENTS, SUBCONTRACTORS OR ANY PERSON OR ENTITY ACTING ON CONTRACTOR'S BEHALF REGARDLESS OF WHAT IS SET FORTH IN THIS AGREEMENT OR THE SERVICE DOCUMENTATION AND REGARDLESS OF ANY LANGUAGE IN A PREPRINTED FORM STATING OTHERWISE. THE TERMS OF THIS SECTION 9.5 AND THE RFP SHALL PREVAIL AND ARE SUPERIOR TO ANY PREPRINTED FORMS INCLUDING BUT NOT LIMITED TO PREPRINTED FORMS THAT ARE SIGNED OR INITIALED BY CLERK'S EMPLOYEES OR OFFICERS SUBSEQUENT TO THE EXECUTION OF THIS AGREEMENT.

The Clerk as a county constitutional officer enjoys the privileges of sovereign immunity and will not waive the sovereign immunity privilege by any contract term including an indemnity clause that attempts to require the Clerk to indemnify the Contractor or any third party. The Clerk will not and does

not provide any indemnity to the Contractor or any other person or entity as a condition of the Contract. Any such Contract term that attempts to impose an indemnity obligation by the Clerk is void ab initio.

### 10. Patent and Copyright Information.

The Contractor warrants that all documentation and any other information furnished hereunder ("Deliverables") including but not limited to: equipment programs, documentation, software, analyses, applications, methods, ways, processes, and the like, do not infringe upon or violate any patent, copyrights, service marks, trade secret, or any other third party proprietary rights.

The Contractor shall be liable and responsible for any and all claims made against the Clerk for infringement of patents, copyrights, service marks, trade secrets or any other third party proprietary rights, by the use or supplying of any programs, documentation, software, analyses, applications, methods, ways, processes, and the like, in the course of performance or completion of, or in any way connected with the Services performed hereunder, or the Clerk's continued use of the Deliverables furnished hereunder. Accordingly, the Contractor at its own expense, including the payment of attorney's fees, shall indemnify, and hold harmless the Indemnified Parties and defend any action brought against any Indemnified Party with respect to any such claim, demand, cause of action, debt, or liability. Notwithstanding the foregoing, Contractor will have no liability for infringement based on (i) any unauthorized alteration or modification of the Services or Deliverables by any party other than Contractor, (ii) the Clerk's use of the Services or Deliverables in any manner other than as permitted under the Service of Documentation, or (iii) the Clerk's use of the Services or Deliverables in combination with any equipment or software not authorized by Contractor or reasonably intended for use with the Services or Deliverables. The provisions and obligations of this Section shall survive the expiration or earlier termination of this Agreement.

The Contractor shall be solely responsible for determining and informing the Clerk whether a prospective supplier or subcontractor is a party to any litigation involving patent or copyright infringement, service mark, trademark, violation, or proprietary rights claims or is subject to any injunction which may prohibit it from providing any Deliverable hereunder. The Contractor shall enter into agreements with all supplier and subcontractors at the Contractor's own risk. The Clerk may reject any Deliverable that it believes to be the subject of any such litigation or injunction, or if, in the Clerk's judgment, use thereof would delay the Services or be unlawful.

The Contractor shall not infringe any copyright, trademark, service mark, trade secrets, patent rights, or other intellectual property rights in the performance of the Services.

#### 11. Performance.

11.1 Contractor shall provide the Services described in the Service Documentation in a competent and professional manner satisfactory to the Clerk in accordance with the terms and conditions set forth in the Service Documentation. Clerk shall be entitled to satisfactory performance of all Services described herein and to full and prompt cooperation by the Contractor in all aspects of the Contractor's performance. At the written request of the Clerk (email shall be sufficient) and which shall include the reasons for such request, and following failure of the Contractor to adequately address the issues raised by the Clerk to the Clerk's satisfaction, the Contractor shall make employee adjustments necessary to adequately address any issues raised by the Clerk.

### 12. Quality Assurance; Record Keeping; Audits; Assumptions.

- 12.1 The Contractor shall maintain, and shall require that its subcontractors and suppliers maintain, complete and accurate records to substantiate compliance with the requirements set forth in the Service Documentation. The Contractor and its subcontractors and suppliers, shall retain such records, and all other documents relevant to the Services furnished under this Agreement for a period of seven (7) years from the date of the creation of each particular record or other document. Adequate records to justify all charges, expenses, and costs incurred in performing the Services must be attached to all invoices submitted to the Clerk by the Contractor. The invoices must be reviewed and approved by the Clerk, prior to payment by the Clerk. The authority and right is granted to the Clerk to review and audit any of vendor's records reasonably necessary to determine accuracy and appropriateness of invoices billed to, or revenues credited to, the Clerk accounts.
- 13. <u>Contractor's Insurance</u>. At all times during the term of this Agreement, including any and all option years or extension periods, Contractor shall maintain insurance coverage meeting the requirements set out in the RFP, subject to the exceptions and modifications noted in the Proposal. Contractor shall provide evidence of such insurance to the Clerk in accordance with the requirements of the RFP, subject to the exceptions and modifications noted in the Proposal.

## 14. Events of Default.

14.1 <u>Events of Default.</u> An Event of Default shall mean a breach of this Agreement by the Contractor. Without limiting the generality of the foregoing and in addition to those instances referred to herein as a breach, an Event of Default, shall include the following:

- (a) the Contractor has not performed the Services or provided any deliverables on a timely basis, in each case, in accordance with the terms of the Service Documentation;
- (b) the Contractor has refused or failed, except in case for which an extension of time is provided, to supply enough properly skilled staff personnel to perform the Services in accordance with the terms of the Service Documentation:
- (c) the Contractor has failed to make prompt payment to Subcontractors or suppliers for any Services:
- (d) the Contractor has become insolvent (other than as interdicted by the bankruptcy laws), or has assigned the proceeds received for the benefit of the Contractor's creditors, or the Contractor has taken advantage of any insolvency statute or debtor/creditor law or if the Contractor's affairs have been put in the hands of a receiver;
- (e) the Contractor has failed to obtain the approval of the Clerk where required by this Agreement;
- (f) the Contractor has failed in the representation of any warranties stated herein.
- 14.2 <u>Uncertainty.</u> In the event the Clerk shall terminate this Agreement for default, the Clerk or its designated representatives, may request to take possession of all applicable materials, products, documentation, reports and data, pertaining specifically to work or Services performed under this Agreement, and Contractor will promptly provide such applicable materials, products, documentation, reports and data.

### 15. Notice of Default; Opportunity to Cure; Termination.

If an Event of Default occurs, in the determination of the Clerk, the Clerk may so notify the Contractor ("Default Notice"), specifying the basis for such default, and advising the Contractor that such default must be cured immediately or this Agreement with the Clerk may be terminated. Notwithstanding, the Clerk may, in its sole discretion, allow the Contractor to rectify the default to the Clerk's reasonable satisfaction within a thirty (30) day period. The Clerk may grant an additional period of such duration as the Clerk shall deem appropriate without waiver of any of the Clerk's rights hereunder, so long as the Contractor has commenced curing such default and is effectuating a cure with diligence and continuity

during such thirty (30) day period or any other period which the Clerk prescribes. The Default Notice shall specify the date the Contractor shall discontinue the Services upon the Termination Date.

# 16. Remedies in the Event of Default.

If an Event of Default occurs, the Contractor shall be liable for all damages resulting from the default, including but not limited to direct damages, but excluding any consequential, punitive or pecuniary damages. The Contractor shall also remain liable for any liabilities and claims related to Contractor's default.

### 17. <u>Miscellaneous.</u>

17.1 Notices. Whenever either party desires to give notice to the other, such notice must be in writing, and sent to the other party by mail, personal delivery, or electronic transmission; provided, that legal notices to the Clerk will be sent by mail or personal delivery to the addresses set forth below, and transactional notices and alerts may be sent to the Clerk by mail or electronic transmission. Any notice from either party will be effective when actually received by the other party. Contractor will be entitled to rely on any notice from Clerk that it believes in good faith was authorized by an authorized representative of Clerk and, except as expressly stated in the Service Documentation, will have no obligation to verify the signature (including an electronic signature). Each party will have a reasonable time after receipt of any notice to act on it. Each party may at any time designate a new address and/or contact person by giving notice to the other party. Such notices shall be deemed given upon receipt by the addressee. The place for giving notice shall remain the same as set forth herein until changed in writing in the manner provided in this Section. For the present, the parties designate the following:

### FOR CLERK:

Victor D. Crist, Clerk of the Circuit Court & Comptroller,

601 E. Kennedy Blvd.

Tampa, FL 33602

## **FOR CONTRACTOR:**

- < Name >
- < Title >
- < Contractor Name >
- < Address >
- < City, State, Zip >

#### < Phone >

- 17.2 <u>Governing Law.</u> This Agreement and the Service Documentation will be governed by substantive federal laws, regulations and rules and, to the extent such laws, regulations and rules are not applicable, those of the State of Florida, shall apply, without regard to conflicts of laws principles. Any portion of the Service Documentation which is inconsistent with applicable laws, regulations or rules will be deemed modified and applied in a manner consistent therewith, and Contractor will incur no liability to Clerk as a result of the inconsistency or modification and application. If any portion of the Service Documentation is deemed unenforceable, it will not affect the enforceability of the remaining Service Documentation.
- 17.3 <u>Contractor Service Providers and Agents.</u> The Services rely upon a robust network of Contractor assets, employees and third-party resources located in the United States and around the world to provide service to Contractor's customers. Contractor reserves the right to perform the Services using this model and to add and delete service providers at Contractor's discretion. Contractor has rigorous vendor engagement policies and procedures. Contractor takes responsibility for the actions of the service providers and agents with whom it enters into contracts (oral or written) to provide the Services to Contractor's customers, including the Clerk.
- 17.4 <u>Venue; Service of Process.</u> The parties irrevocably submit to the nonexclusive jurisdiction of any Federal or state court sitting in Hillsborough County, Florida, over any suit, action or proceeding arising out of or relating to this Agreement. The parties irrevocably waive, to the fullest extent it may effectively do so under applicable law, any objection it may now or hereafter have to the laying of the venue of any such suit, action or proceeding brought in any such court and any claim that the same has been brought in an inconvenient forum forsaking any other jurisdiction which either party may claim by virtue of its residency or other jurisdictional device. The parties hereby consent to process being serviced in any such suit, action or proceeding (i) by the mailing of a copy thereof by registered or certified mail, postage prepaid, return receipt requested, to the Contractor's and Clerk's addresses set forth herein or such other address as had been provided in writing by such party, and (ii) in any other manner permitted by law, and agrees that such service shall in every respect be deemed effective service upon such party. BY ENTERING INTO THIS AGREEMENT, CONTRACTOR AND CLERK HEREBY EXPRESSLY WAIVE ANY RIGHTS EITHER PARTY MAY HAVE TO A TRIAL BY JURY OF ANY CIVIL LITIGATION RELATED TO THIS AGREEMENT.

17.5 <u>Attorneys' Fees.</u> Except as otherwise provided by law, the parties agree to be responsible for their own attorney fees incurred in connection with disputes arising under the terms of this Agreement.

## 17.6 Payable Interest.

17.6.1 Payment of Interest. According to section 218.74, Florida Statutes (2023), all payments, other than payments for construction services, due from the Clerk and not made within the time specified by the terms of this Agreement shall bear interest from thirty (30) days after the due date at the rate of one percent (1 %) per month on the unpaid balance, or such other rate established by Florida law. Except as aforesaid, the Clerk shall not be liable for interest for any reason, whether as prejudgment interest or for any other purpose, and in furtherance thereof Contractor waives, rejects, disclaims and surrenders any and all entitlement it has or may have to receive interest in connection with a dispute or claim based on or related to this Agreement.

17.6.2 <u>Rate of Interest.</u> In any instance where the prohibition or limitations of Section 17.6.1 are determined to be invalid or unenforceable, the annual rate of interest payable by Clerk under this Agreement, whether as prejudgment interest or for any other purpose, shall be paid pursuant to section 218.74, Florida Statutes (2023), as set forth above, or such other rate established by Florida law.

- 17.7 <u>Survival.</u> The respective obligations of the parties, which by their nature would continue beyond the termination of expiration of this Contract, including without limitation, the obligations regarding confidentiality, proprietary interest, and limitations of liability shall survive termination, cancellation or expiration of this Contract.
- 17.8 <u>No Third Party Beneficiaries</u>. Nothing in this Agreement shall be construed for the benefit, intended or otherwise, of any third party that is not a parent or subsidiary of a party to this Agreement.
- 17.9 <u>Indemnity Obligations.</u> To the extent this Agreement or any of the Service Documentation imposes an indemnity obligation on the Contractor, the Clerk may, at its expense, elect to participate in the defense if the Clerk shall so choose. Furthermore, the Clerk may at the Contractor's expense, defend or settle any such claim if the Contractor fails to diligently defend such claims, and thereafter, may seek indemnity for such costs from the Contractor. Moreover, the provisions and obligations of any indemnity obligations of the Contractor set forth in this Agreement shall survive the expiration or earlier termination of this Agreement.

- 17.10 Force Majeure. Neither of the parties shall be responsible for failure or delay of performance if caused by: an act of war, hostility; or sabotage; act of God; electrical, internet, or telecommunication outage that is not caused by the obligated party; government restrictions (including the denial or cancellation of any export or other license or refusal to fund); or other event outside the reasonable control of the obligated party. The parties will use reasonable efforts to mitigate the effect of a force majeure event. If such event continues for more than ninety (90) days, the Clerk may cancel unperformed services upon written notice. This Section does not excuse either party's obligation to take reasonable steps to follow its normal disaster recovery procedures or your obligation to pay for deliverables/services provided to date of force majeure as more fully set forth herein.
- 17.11 <u>Severability.</u> If this Agreement contains any provision found to be unlawful, the same shall be deemed to be of no effect and shall be deemed stricken from this Agreement without affecting the binding force of this Agreement as it shall remain after omitting such provision.
- 17.12 <u>Counterparts.</u> This Agreement may be executed in any number of counterparts, which when taken together shall constitute one complete original of this Agreement. This Agreement may be executed and delivered via facsimile or any electronic means, such as email.
- 17.13 <u>Time of the Essence.</u> The parties acknowledge and agree that time is of the essence in the performance of each and every term of this Agreement.
- 17.14. Entire Agreement. This Agreement, the Exhibits thereto, and the Service Documentation shall constitute the entire agreement between the parties with respect to the Services to be provided hereunder, and supersedes all prior communications and representations or agreements, whether written or oral, with respect to the subject matter hereof, unless acknowledged in writing by duly authorized representatives of both parties.

### 18. Statutory Requirements.

## 18.1 Termination for Violation of Section 287.135, Florida Statutes.

18.1.1 <u>Contract worth one million dollars or more.</u> If the contract is worth one million dollars or more, the Clerk, at its option, may terminate the contract if the Clerk finds that the Contractor submitted a false certification under s. 287.135(5), or, has been placed on a list created pursuant to s. 215.473, relating to scrutinized active business operations in Iran.

18.1.2 <u>Clerk option to terminate</u>. The Clerk, at its option, may terminate the contract if the Clerk finds that the Contractor has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in the boycott of Israel.

18.2 <u>Public Records Requirement</u>. The Clerk may terminate a Contract if the Contractor refuses to allow public access to all documents, papers, letters or other material made or received by the Contractor in conjunction with the Contract, unless the Records are exempt under Florida law.

18.2.1 <u>Clerk as custodian</u>. The Clerk is the custodian of all public records in paper or electronic form that are received or generated by the Clerk (or third parties at the Clerk's direction) in the performance of all Clerk duties. Pursuant to s. 119.0701, Fla. Stat., Contractor shall keep and maintain public records required by the Clerk to perform Contractor's services defined by this Agreement. The Clerk's custodian of public records is the Clerk's contract manager identified in the Contract documents. Successor Clerk custodians of public records will be promptly identified in writing to the Contractor.

18.2.2 <u>Definition of "Public records.</u>" This Agreement adopts the definition of "Public records" as contained in s. 119.011(12), Fla. Stat. (2023) and identifies the Clerk as a "Custodian of public records" as defined in s. 119.011(5).

## 18.2.3 Contractor duty to provide requested records.

Upon request from the Clerk's custodian of public records, Contractor shall provide the Clerk with a copy of the requested records or allow the requested records to be inspected or copied within a reasonable time at a cost that does not exceed the costs permitted by Chapter 119, Florida Statutes.

## 18.2.4 Contractor duty to maintain exemption or confidentiality of records.

Contractor shall ensure that public records that are exempt or confidential and exempt from public record disclosure requirements are not disclosed except as authorized by law for the duration of the contract term. At the end of the contract term, the Contractor shall transfer all public records (as defined herein) back to the Clerk and destroy any duplicate public records remaining in Contractor's possession. Thereafter, the Contractor's obligations under this paragraph shall terminate.

18.2.5 <u>Clerk receives public records request for records in Contractor's</u>

<u>custody</u>. If the Clerk receives a public records request for a public record in the custody of the

Contractor as identified above, the Clerk shall immediately notify the Contractor of the Request and the

Contractor shall provide the requested records to the Clerk or allow the requested records to be inspected or copied within a reasonable time, but only after first redacting all exempt or confidential information contained within the requested records.

18.2.6 Contractor's failure to comply. If Contractor does not comply with the Clerk's request for records, the Clerk shall enforce the contract provisions in accordance with the terms of this Agreement. Subsections (3) and (4) of s. 119.0701, Fla. Stat. are incorporated by reference into this paragraph of the Agreement and further defines the obligations and penalties for Contractor's noncompliance with s. 119.0701.

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:KIM RICHARDS, RECORDS CUSTODIAN(813) 307-7112, Kimberly.richards@hillsclerk.com, 419 PIERCE STREET, ROOM #140, TAMPA, FL 33601.

18.3 Verification of Employment Eligibility. Section 448.095, Fla. Stat. is incorporated by reference into this paragraph of the Agreement. Contractor agrees to abide by s. 448.095, Fla. Stat. The Contractor shall immediately notify Clerk's Finance Director in writing if it can no longer comply with the provisions cited in this paragraph. Contractor's ability to perform in compliance with these statutory provisions cited in this paragraph 24 is a continuing obligation that extends through the Contract term.

**18.4 Prohibition Against Considering Social, Political, or Ideological Interests in Government Contracting.** The Clerk may not request documentation of or consider a vendor's social, political, or ideological interests when determining if the vendor is a responsible vendor. The Clerk may not give preference to a vendor based on the vendor's social, political, or ideological interests. *See* s. 287.05701, Fla. Stat.

Each of the Parties hereto agrees to be bound by the terms and conditions of this Agreement and each of the Attachments, as of the above written date.

**CLERK OF COURT & COMPTROLLER** 

< CONTRACTOR >

| By:    | _ By:  |
|--------|--------|
|        |        |
| Name:  | Name:  |
|        |        |
| Title: | Title: |
|        |        |
| Nate:  | Date:  |

## **PART VII**

# **STATEMENT OF NO PROPOSAL**

**NOTE:** If you do not intend to bid on this Request for Proposal, please return this form immediately to:

Hillsborough County Clerk of Circuit Court Purchasing Department P. O. Box 1110 Tampa, Florida 33601

|   | lined to bid on your Request for Proposal No. <u>04/25, Comprehensive Surveillance</u><br><u>Replacement Project, f</u> or the following reasons: |
|---|---|
| Specifications too "tight                         | ; i.e., geared toward one brand or manufacturer only (explain below).   |
| Insufficient time to resp                         | ond to the Request for Proposal.  |
| We do not offer this pro                          | duct or an equivalent.  |
| Our product schedule w                            | vould not permit us to perform.   |
| Unable to meet specific                           | eations.  |
| Specifications unclear (                          | explain below).   |
| Remove the undersigned from the Clerk's bid list. |   |
| Other (specify below).                            |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   | hat if the "No Proposal" letter is not executed and returned, our name may be Proposers for the Clerk's Purchasing Department.                    |
| PLEASE PRINT:                                     | COMPANY NAME  |
|   | COMPANY OFFICER   |
|   | TELEPHONE NUMBER  |
|   | DATE  |
|   | SIGNATURE   |